



---

# **U.S. Army Hawaii Community Information Exchange**

**2 November 2016**



---

---

# Agenda

- I. Welcome and opening remarks
- II. DFWMR summary of events and update
- III. DPW update
- IV. Housing update
- V. Health Clinic update
- VI. DES update
- VII. Chaplains update
- VIII. AAFES update
- IX. Directorates/Organizations Round Table
- X. Upcoming special events
- XI. Commanders closing remarks



---

# Family and MWR Update



# Family and MWR

## Command

*Golf Scramble at Leilehua Golf Course*

### 4 Person Golf Scramble

12:00 P.M. Shotgun Start

Leilehua Golf Course

Check in will be from 10:00 A.M. - 11:30 A.M.

**COST:** \$50 Per Player

Sign-up as a team or individually

**PRICE INCLUDES:**

18 Hole Green Fee, Cart Fee, Free Driving Range Balls,  
Door Prizes, Flight Prizes, Pupus and 2 Mulligans Per Player  
Please register with payment to hold your spot.

**SCRAMBLE DATES:**

**November 4**

For additional questions concerning the Command Scramble  
contact Leilehua Golf Course at 655-4653.



Bldg. 6505, Leilehua Road.  
Wahiawa, Hawaii 96786  
(808) 655-4653



[HiMWR.com](http://HiMWR.com)



# Family and MWR

**ARMY VOLUNTEER CORPS**

**2016 ARMY FAMILY ACTION PLAN (AFAP) CONFERENCE**

Do you have a quality of life issue that the Department of the Army needs to know?

**Be an Agent of Change!**

**SOLUTION**

**November 15 & 16, 2016**  
**8:00 a.m. – 12:00 p.m.**

Nehelani Conference & Banquet Center  
1249 Kolekole Ave., Schofield Barracks

You can submit your issue at [www.himwr.com/acs](http://www.himwr.com/acs)  
Look for the AFAP logo! Or @  
[usarmy.schofield.imcom-pacific.mbx.dfmwr-acf-afap@mail.mil](mailto:usarmy.schofield.imcom-pacific.mbx.dfmwr-acf-afap@mail.mil)

**ARMY COMMUNITY SERVICE**  
**ACS**  
Real-Life Solutions for Successful Army Living

**SCHOFIELD BARRACKS**  
BLDG 2091 | 808-655-4ACS | [himwr.com/ACS](http://himwr.com/ACS)  
Like us on Facebook at Army Community Service Hawaii

We're still looking for delegates, facilitators, recorders/transcribers and issue support volunteers to assist in the AFAP process.

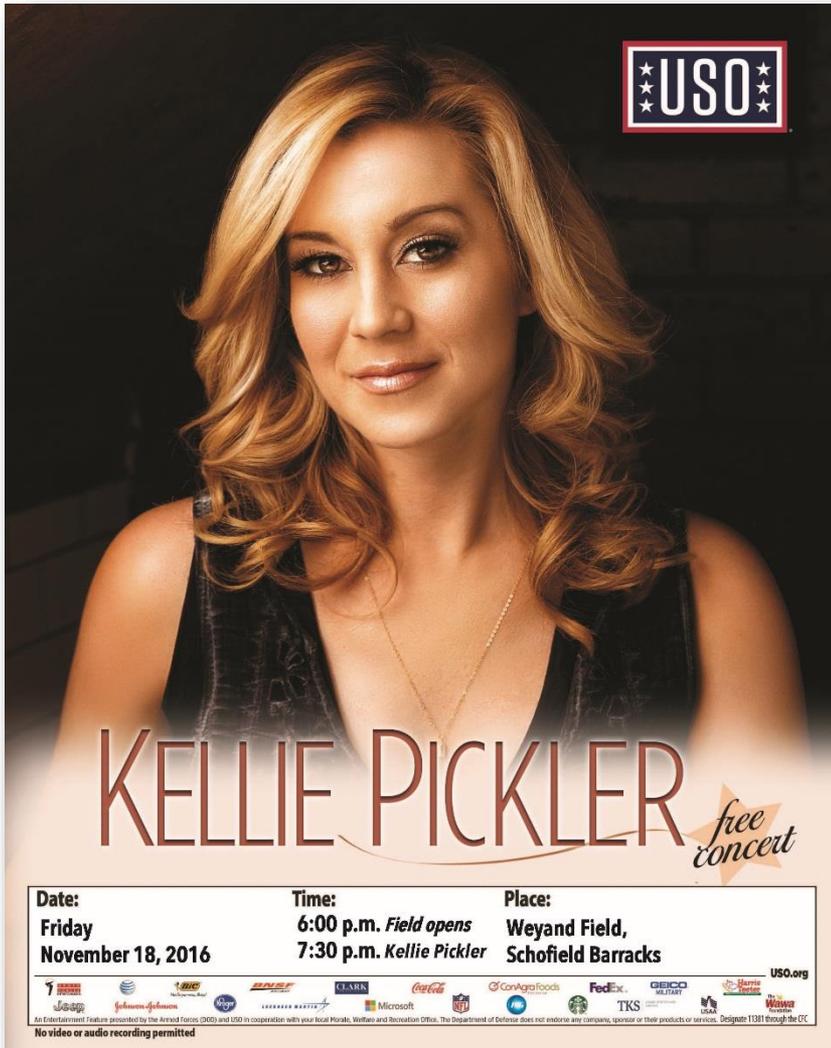
***Learn more at [himwr.com./afap](http://himwr.com./afap)***

## Upcoming Training

- **Delegates:** Nov 3, 2-3:30 p.m. & Nov 4, 8-9:30 a.m.
- **FRTI's:** Nov 4. 10-11:30 a.m. & 2-3:30 p.m.



# Family and MWR



**USO**

**KELLIE PICKLER** *free concert*

<b>Date:</b> Friday November 18, 2016	<b>Time:</b> 6:00 p.m. <i>Field opens</i> 7:30 p.m. <i>Kellie Pickler</i>	<b>Place:</b> Weyand Field, Schofield Barracks
---	---	--

7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52

All Entertainment Features presented by the Armed Forces (SOO) and USO in cooperation with your local Morale, Welfare and Recreation Office. The Department of Defense does not endorse any company, sponsor or their products or services. Design: 11381 through the CC. No video or audio recording permitted



Nov. 18 –Jan. 6 ; Winners announced at the annual Tree Lighting Ceremonies.



**TURKEY TROT 5K**

**November 19, 7 a.m.**  
HMR Physical Fitness Center

Register early at any MWR PFC to guarantee a t-shirt size.

655-8007  
[HiMWR.com](http://HiMWR.com)

U.S. Army MWR



# Family and MWR

**NORTH & SOUTH TREE LIGHTING**  
STARTING AT 5:30 PM

<p><b>NOVEMBER 28</b> General's Loop Schofield Barracks</p>	<p>SEE SANTA AT 6:20 PM</p>	<p><b>DECEMBER 01</b> Palm Circle Fort Shafter</p>
---	-----------------------------	--

Activities include a performance by Army Music Hawaii (25th ID Band), appearances by costumed characters, and pictures with Santa. Cookies, cocoa, and a "Letters to Santa" activity (complete with responses from the North Pole) will be provided by Island Palm Communities; additional food available for purchase.

Info: 655-0002 | [HiMWR.com](http://HiMWR.com)

This sponsorship does not constitute DoD, Army or Federal Government endorsement.

**WHEELER ARMY AIRFIELD PEARL HARBOR**  
*Commemoration Run*  
DECEMBER 3 • 7:00 AM (START)  
\$5 early entry to Nov. 19 \* \$10 late entry to Dec. 1  
First 100 runners to register and pay will receive a commemorative 75th Pearl Harbor Anniversary Race to Remember coin. Register at any Army PFC or call 655-5975.

[MWR](http://MWR) [HiMWR.com](http://HiMWR.com)

Race location: Wheeler Army Airfield, Kawamura Gate

SUPPORT TEAM ARMY AND CHEER THEM ON TO VICTORY!

**ARMY**  
VERSUS  
**NAVY**

**INTRAMURAL FLAG FOOTBALL GAME**  
DECEMBER 9 • 7:00 P.M.  
STONEMAN FIELD, SCHOFIELD BARRACKS  
FOR MORE INFORMATION, CALL 655-0856.

[MWR](http://MWR) [HiMWR.com](http://HiMWR.com)



# Family and MWR

**Winter Wonderland**  
 December 17  
 Aliamamu Military Reservation (AMR)  
 Community Center  
 9 AM- 2 PM

**SNOW ZONE**  
 Courtesy of USAA

*Celebrate the Holiday Season*  
 with Family and MWR

**Activities include:**

- ♦ Face painting
- ♦ Pictures with Santa
- ♦ Paint and take crafts
- ♦ SKIES Unlimited Performances
- ♦ Hali Hali Rides  
 Courtesy of Island Palm Communities (10am to 1pm)

**SNOW ZONE**  
 Courtesy of USAA

For more information:  
 655-0002

**Breakfast with Santa**  
 at AMR Gym  
 8 a.m. - 9 a.m.  
 Tickets are required.  
 Adults: \$18 Children (6-11): \$9  
 Children under 5  
 FREE with a paid adult.  
 Purchase your tickets today at any Army LITS location.  
 Leisure Travel Service  
 438-1985 or 655-9971

**HiMWR.com**

*Single Soldiers*  
**HOLIDAY DINNER**

Saturday, December 17 • 5 - 11:30 p.m.  
 Tropics Recreation Center,  
 Schofield Barracks

Calling all Single Soldiers and Geographical Bachelors.

The BOSS Program in conjunction with Family and MWR, invites you to a night filled with fun games, laughter and delicious food.

655-5697  
**HiMWR.com**

Festivities include: FREE Holiday Dinner, Prize Giveaways, Live DJ and Casino Games



---

---

## Family and MWR 60-90 Day Events At A Glance

- 6 January – **BOSS Junior Enlisted Right Arm Night** – Tropics
- 14 January – **Fitness Resolution** – H&F Center
- 18 January – **IPC/ACS Youth Job Fair** - ACS
- 20-21 January – **BOSS Training Conference**
- 21 January – **King of the Hill 5K** – Marine Base Kaneohe
- 27 January – **Leilehua Concert Series** – Leilehua Golf Course
- 27 January – **Right Arm Night** – Nehelani
- 28 January – **Dash to the Splash Biathlon**- Richardson Pool
- 3 February – **Command Golf Scramble** – Leilehua Golf Course



# Family and MWR

## Connect with Us!



/MWR Hawaii



@FMWRArmyHawaii



MWR Hawaii



MWR Hawaii



/Himwr





---

# DPW Update



---

---

# DPW Topics

- The condition of our Primary Power Distribution System
- Communication and coordination of Scheduled Power Outages
- Year end summary of DPW Project awards



---

---

# Condition of our Primary Distribution System

- Our electrical grid is OLD!
- Planned improvements in 1998 were placed on hold to privatize electrical system.
- That contract was never awarded.
- Initiated Capital Improvement Projects again in 2012.
- Since 2012 we have spent several million dollars on designs and substation improvements.



---

---

# Power Outage Communication

- The scheduled power outages are necessary to prevent the overall system from failing thus causing unscheduled outages with undeterminable durations.
- Scheduled outages are educated estimates of time but they are not guaranteed.
- We are in the process separating the electrical circuits that are shared by family housing and our commercial tenants.



---

---

# Power Outage Communication

- This will allow us to have outages for our commercial tenants on the weekends and outages for family housing residents during the week when they are at work or school.
- DPW conducted an After Action Review the Monday after the weekend of outages.
- We are planning to install two power feeds so that when we take out power in one area, we can back feed it from another circuit to provide you with uninterrupted service.



---

---

# Power Outage Communication

- We need to continue to upgrade our Infrastructure.
- More outages are scheduled, but we will try to reduce the quantity and duration to lessen the impact on residents and tenants.
- We will continue to update you through our normal lines of communication; Community Bulletins, Community Information Exchange, Facebook, Twitter, Electronic Marquees, the Hawaii Army Weekly and emails.



---

---

# Power Outage Communication

- Thank you very much for your patience and understanding as we work to improve the quality and reliability of our infrastructure and your quality of life on our Army Installations in Hawai'i.



---

# **FY16 Year End (YE) Project Awards**

## **FY17 Construction Forecast**



---

---

# FY16 YE Project Summary

1. USAG-HI was very fortunate in fiscal year 2016 receiving all of the funding in special projects that DPW requested resulting in a 50% increase in project funds from previous fiscal years
2. DPW Engineering awarded over \$110M in projects with a significant amount awarded at September year end
3. About \$70M in large building renovations and utility projects
4. Also our usual programs for paving roads, replacing roofs, and repairing/replacing Air Conditioning (AC) systems were fully funded



---

---

# FY17 Upcoming Construction

## COFs and JOTC

1. B-Quad SB 155 25<sup>th</sup> ID Company Operations Facility (COF) renovation awarded for \$27M
2. Jungle Operations Training Center (JOTC) Replacement Buildings at East Range awarded for \$3.75M
3. JOTC Primary Power Distribution System upgrade awarded for \$1.4M



---

---

# FY17 Upcoming Construction

## Other Building Renovations

1. Repair WAAF 107 1<sup>st</sup> Floor awarded for \$7.7M
2. SB 556 Renovation awarded for \$6M
3. FS 502 Barracks Elevator awarded for \$950K

## Gates

1. McNair Gate Sewer repair awarded for \$1.1M
2. Kawamura Gate Sewer repair awarded for \$900K



---

---

# FY17 Upcoming Construction

## Big Island Projects

1. Pohakuloa Training Area (PTA) Cantonment Consolidated Sewer System awarded for \$19.2M
2. PTA South Storm Drainage System awarded for \$4.3M
3. KMC Sewer Systems awarded for \$3.9M



---

# Housing / Island Palm Communities Update



---

---

## Housing Services Office (HSO)

- **Advanced Station Housing Allowance (ASHA)**
  - Authorized to assist Soldiers with advanced rent, security deposit and/or initial expenses
  - Easy alternative to an Army Emergency Relief (AER) loan
  - Interest free and must be paid back in 12 months
  - See the Finance office for more details



---

---

## Housing Services Office (HSO)

- **New Finance Hours for Temporary Lodging Allowance (TLA)**
  - Mon/Tues/Wed/Fri: 0800-1530
  - Thurs: 1300-1530
  - Co-located at 215 Duck Rd, building 950



---

---

# Unaccompanied Personnel Housing

- **Geographical Bachelors**
  - Soldiers who are *voluntarily* separated from their families
  - Require an Exception to Policy (ETP) approved by the Garrison Commander to reside in the barracks
    - Minimum adequacy standards do not apply
    - May be required to vacate barracks if space is required for single Soldiers
  - A Certificate of Non-Availability (CNA) is not required to reside off-post



---

---

# Unaccompanied Personnel Housing

- **Barracks Utilization Report (BUR)**
  - Compiled on the 1<sup>st</sup> of **EVERY** month by Housing office
  - Lists will be forwarded to the CSM's
  - Every space in the barracks is being tracked
    - Initiative to vacate the 9000 Block
    - Monitor vacant/blocked spaces
  - Please ensure Barracks Managers are updating the data



## Community Updates

### Community Improvements On-going

- New Homes in Santa Fe (70 of 186 received to date)
- Patriot Roof Replacement Project
  - 19% Completed / 62 Units Completed
- Santa Fe Phase II—began 22 Aug
  - Roof repairs, install vinyl fences, grey rock installation, sidewalk repairs, and exterior painting are in progress
- Solomon Vinyl Fencing continuing in the Kalakaua
  - 80% Complete



## Community Updates

- Mendonca homes in Canby community
  - Grey Rock installation 100% complete
  - Painting and Vinyl Fencing began 6 Sep – 100 Units
    - Painting: 32% Completed
    - Fencing: 6% Completed
- HMR Improvements
  - Roofing 100% complete
  - Vinyl fencing 78% complete
  - Painting 66% complete
  - Grey rock installation 63% complete



## Resident Friendly Reminders

- **Holiday Decorations**
  - Thirty days prior to and two weeks after the Christmas/New Year season
  - Refer to section 6.17 for decorating guidelines
  - Second story decorations are prohibited on all IPC homes
- **Holiday Office Closures**
  - Veteran's Day: November 11
  - Thanksgiving: November 24 & 25
    - After Hours maintenance care available for emergency and urgent service order requests



## Community Updates

Community Day project brings dog park to Helemano Community.

- Cash and in-kind materials and labor provided by:
  - Lendlease Foundation
  - Lendlease Military Homefront Fund,
  - Island Palm Communities Foundation
  - Subcontractors, vendors, and Lendlease and IPC employees
- Grand opening to be held in early December





## Community Updates

Wheeler Middle School after school athletic program receives donation from Island Palm Communities Foundation.

- Sports equipment for soccer, volleyball, and basketball programs
- New jerseys for girls and boys teams





## Upcoming Community Events

- Canned Food Drive - 1 Nov – 16 Dec
  - All IPC Community Centers accepting canned goods to benefit Army Services YMCA
- Santa Singers – Rehearsals begin 14 November
  - Sign up is now open to all ages at [events@IPChawaii.com](mailto:events@IPChawaii.com) (Parents must accompany children under 10.)
- Holiday Yard of the Month – Win a Gift Card for the Best Decorated Yard!
  - All decorations must comply with IPC and Post regulations
  - Winners will be announced 22 Dec

Check IPC Website for more upcoming events!

[www.IslandPalmCommunities.com](http://www.IslandPalmCommunities.com)



## Live Utility Billing

- 2,463 legacy homes located in the following neighborhoods:
  - Canby
  - Helemano
  - Kalakaua (Solomon I, II)
  - Patriot (Castner Village)
  - Red Hill (Point Welcome)
  - Santa Fe/Kaena (Leaderfield, Akolea)
  - Tripler (Craig Road)
  - Wheeler

- Nearly 60% of homes are in live billing
- One third receive an average of \$35 in rebates each month



## Current Status Live Utility Billing

IPC, Minol USA reviewing Profiles to ensure consistency in:

- Square footage
- Number of bedrooms
- Floor plan
- Location

Energy audit being conducted to include review of historical data, baseline averages, house types

120-day notice sent prior to start of live billing

Communication to residents in legacy homes to begin February 2017.

To comply with contractual agreements with U.S. Army, legacy homes must be in live billing NLT 30JUN17.



# Health Clinic Update



# U.S. Army Health Clinic – Schofield Barracks





## U.S. Army Health Clinic - Schofield Barracks

This will include all clinics, including but not limited to:

- Acute Care Clinic
- Radiology
- Pharmacy
- Lab
- Immunization
- Family Practice
- Pediatrics
- Sports Medicine
- Behavioral Health

Active Duty, please check with your specific unit for sick call information.

**All services will resume normal operations on 4 November, 2016**

If you experience an emergency during this time, please go to your nearest Emergency Room or call 911. If you need advice please call our Nurse Advice Line at 1-800-TRICARE opt. 1

*Sorry* WE'RE  
**CLOSED**



# U.S. Army Health Clinic – Schofield Barracks



U.S. ARMY HEALTH CLINIC—SCHOFIELD BARRACKS

## WELCOME

[WWW.FACEBOOK.COM/USAHC.SCHOFIELDBARRACKS](http://WWW.FACEBOOK.COM/USAHC.SCHOFIELDBARRACKS)

[WWW.TAMC.AMEDD.ARMY.MIL/SBHC](http://WWW.TAMC.AMEDD.ARMY.MIL/SBHC)



### To Receive Care in Hawaii

**Active Duty:** Soldiers in-processing via 25th ID REPL will be enrolled to their new unit Primary Care Manager (PCM). All other Soldiers must call TRICARE, (877) 988-9378, with their new UIC for PCM assignment.

**Family Members:** Call TRICARE, (877) 988-9378, to request transfer/enrollment to a Hawaii Medical Facility.

All Soldiers and Dependents must update DEERS with their current Hawaii address and phone number via [www.dmdc.osd.mil/milconnect](http://www.dmdc.osd.mil/milconnect)

### Acute Care Clinic

Located in Building 684, 1st Floor.  
7 am - 6:30 pm (Staff Training- Thursday 7 am - 8:30 am)  
Closed: New Years Day, Thanksgiving, and Christmas  
\*For medical emergencies, call 911 or visit the nearest ER.

### Child Care

The Armed Services YMCA offers child care during your appointment. Located on the 1st floor of Building 680 (Pediatrics). Please call (808) 433-8410 for rates and availability.

### Cancellations

All appointments may be cancelled up to the appointment time. For 24/7 cancellations call (808) 433-2778 Opt 2, or log into Tricare Online. No-Shows are reported to the sponsor's command team on a weekly basis.  
\*Behavioral Health appointment cancellations must be made through the clinic and not the appointment line.

**Feedback:** Let us know how we are doing. The Joint Outpatient Experience Survey (JOES) or ICE ([www.ice.disa.mil](http://www.ice.disa.mil)) is important feedback shared with staff to improve your patient experience.



### Access to Care Online

**Relay Health:** [www.relayhealth.com](http://www.relayhealth.com)  
Secure message your provider, virtual appointments, request medication refills, appointments, and lab results. Smartphone friendly.

**TRICARE Online:** [www.tricareonline.com](http://www.tricareonline.com)  
Schedule and Cancel Appointments, order refills, view lab results, and much more.

**United Healthcare:** [www.uhmilitarywest.com](http://www.uhmilitarywest.com)  
Track referrals, search providers, obtain forms, change providers, stay up to date on news that effects you.



### Step Parents

If you or your spouse is a step parent, a medical power of attorney should be granted from the legal guardian to the step parent. This allows the step parent permission to handle the medical care for the child in the absence of the legal guardian. For more information please contact the Schofield Barracks Legal Assistance Office at (808) 655-8607.

### Changing Your Provider

**Active Duty Soldier:** Must complete paperwork within their respective Soldier Centered Medical Home. This request is reviewed and processed through the Brigade Surgeon.

**Family Members:** Call TRICARE West (877) 988-9378 and request a new provider.

### Army Wellness Center

Let us help you meet your health goals. Body composition, biometric feedback, resting metabolic rate, nutrition, stress relief and many more services are located at the Army Wellness Center. Call (808) 655-1866 for an appointment today.



### TRICARE Benefit Advisor

Have questions about your Tricare benefits? Need assistance with claims? Call our Beneficiary Counseling and Assistance Coordinator at (808) 433-8485.

### Immunizations

**Family Medicine Immunizations,** Building 676 1st floor. (808) 433-8129

**Pediatric Immunizations,** Building 680 1st Floor. (808) 433-8178

**Troop Immunizations,** Building 679 1st Floor. (808) 433- 8800

### TRICARE Prime vs. Standard

**TRICARE Prime:** A managed care option offering the most affordable and comprehensive coverage. Enrollment, referrals and authorizations are required and monitored by Primary Care Manager.

**TRICARE Standard:** A fee-for-service option giving beneficiaries greater freedom to manage their own healthcare. Deductibles, cost share, and copay apply.



### Appointment Time

Please show up at your scheduled time and we will get you seen. Ensure you are allowing adequate time for parking and locating your appointment. More than 10 minutes late may result in having to reschedule.

### EFMP Office

**Schofield Barracks:** Building 676 Room 110B (Satellite Office)

**Tripler Army Medical Center:** 3rd Floor Oceanside (Main Office)

Questions or appointments call: (808) 433-4441

### Phone Numbers of Interest

- Nurse Advice Line: 800-TRICARE (874-2273) Opt 1.
- Central Appointment Line: (808) 433-2778
- Primary Care (Family) Patient Assistance: (808) 433-8155
- TRICARE West (United Health Care): (877) 988-9378
- Tripler Information Line: (808) 433-6661
- Customer Relations Office - Schofield: (808) 433-8504
- Customer Relations Office - Tripler: (808) 433-6336



# U.S. Army Health Clinic – Schofield Barracks



## Easy Avenues To Your Care

1  
General Questions

2  
Refills & Test Results

3  
Routine Appt.

4  
Urgent Needs

5  
Immediate Care

### Patient Centered Medical Home (PCMH)

**Family Medicine**  
BLDG 676 1st & 2nd Floor  
Monday-Friday  
7:30 am to 11:45 am  
12:45 pm to 4:00 pm  
Closed Thurs. 1-3 pm

**Family Immunizations**  
BLDG 676 1st Floor  
Monday-Friday  
7:30 am to 11:45 am  
1 pm to 3 pm  
Closed Tuesday and Thursday Afternoons.

**Pediatrics**  
BLDG 680 1st & 2nd Floor  
Monday-Friday  
7:30 am to 11:45 am  
12:45 pm to 4:00 pm  
Closed Thurs. 1-3 pm



Relay Health  
relayhealth.com



Relay Health  
relayhealth.com



Relay Health  
Virtual Appointment  
relayhealth.com



Appointment Line  
(808) 433-2778



Acute Care Clinic  
(808) 433-8850



Patient Assist Line  
(808) 433-8155



Pharmacy Refill  
(808) 433-6962



Appointment Line  
(808) 433-2778



Nurse Advice Line  
1-800-TRICARE opt. 1



Emergency Room



Nurse Advice Line  
1-800-TRICARE opt. 1



TRICARE Online  
tricareonline.com



TRICARE Online  
tricareonline.com



TRICARE Online  
tricareonline.com



Call 911



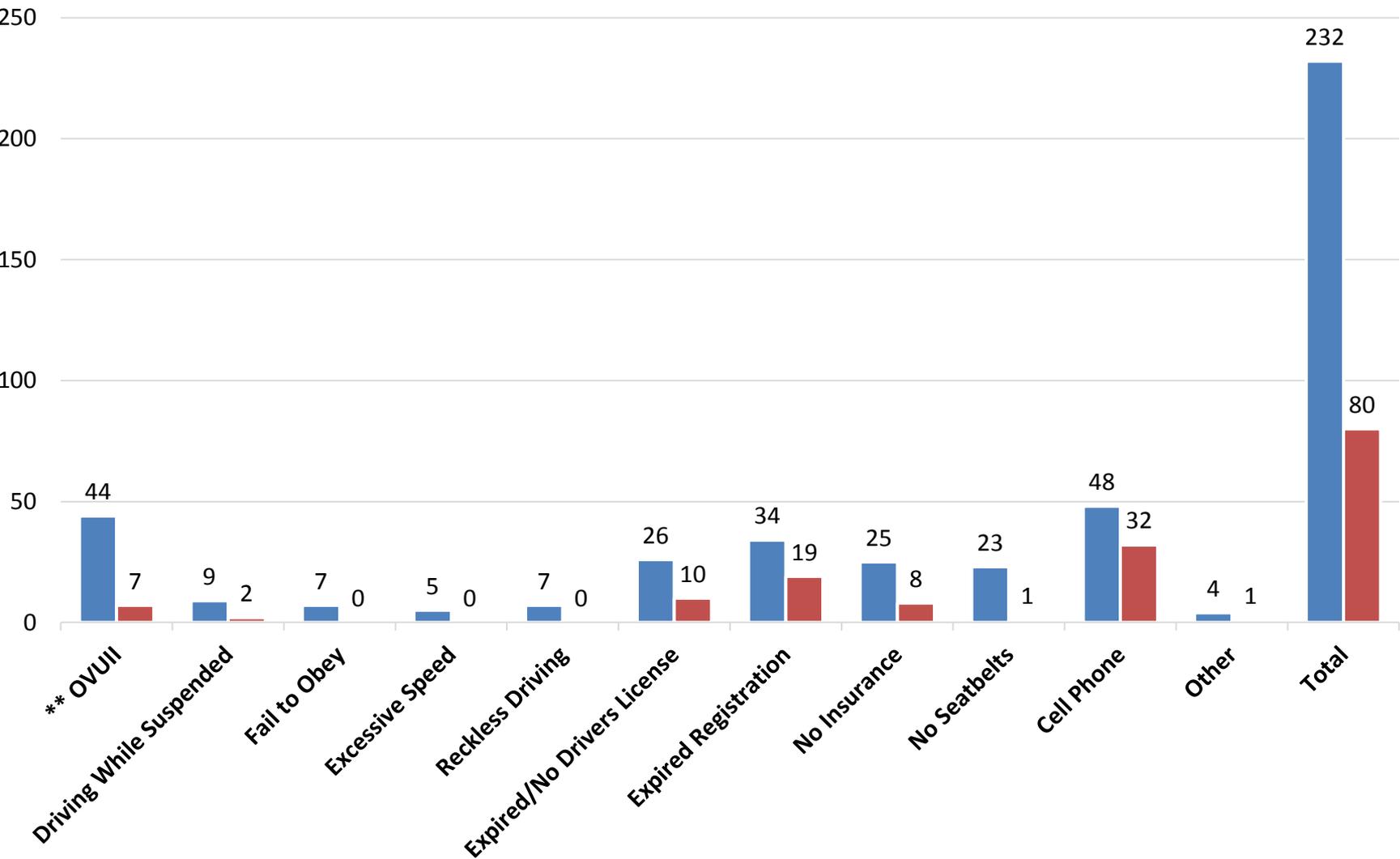
---

# DES Update



# USAG-HI On-Post Driving Suspensions

## July – September 2016



■ 2016 4th Qtr Service members

■ 2016 4th Qtr Family members / Civilians

\*\* Operating a Vehicle Under the Influence of an Intoxicate  
(On and Off USARHAW Installations)



# USAG-HI On-Post Driving Suspensions

## Length of Suspension Driving Privileges

- **Immediate Suspension of one Year** – OVUII, Operating w/ BAC 0.08, Refusal to take breathalyzer
- **5 Year** – Driving while license is suspended
- **3 Year** – 4 Moving violations
- **1 Year** - Cell Phone (3<sup>rd</sup> offense), seat belt (3<sup>rd</sup> offense), no PPE (3<sup>rd</sup> offense)
- **6 month** - Cell Phone (2<sup>nd</sup> offense), seat belt (2<sup>nd</sup> offense), no PPE (2<sup>nd</sup> offense), excessive speeding; 3 moving violations
- **90 day**- no valid insurance, registration, or license
- **60 day** – 2 moving violations / 6 months
- **30 Day** – Cell Phone (1<sup>st</sup> offense), seat belt (1<sup>st</sup> offense), no PPE (1<sup>st</sup> offense)

- Majority of no valid insurance, registration, or license violations are being identified during Random Antiterrorism Measures at USARHAW Access Control Points.
- Cell Phone violations are happening on all installations. Educating personnel of the cell phone policy is key. If a cell phone is in the drivers hand while on the road, then he/she is in violation of U.S. Army Hawaii Regulation 190-5.
- Speeding Hot Spots on USARHAW Installations
  - Schofield Barracks (Waianae Ave., New Kalakaua Housing area)
  - HMR (HMR Access Rd.)
  - AMR (Aliamanu Dr.)



---

# Chaplains Update

# Main Post Chapel Family Night

## Wednesday Nights

1700-1730  
Mass

1730-1800  
Dinner

1800-1930  
Sessions

1800-1940  
Childcare

**Sessions Offered:**  
Vatican Express FAM-CAT  
First Communion Plus  
Experiencing God  
AWANAs  
End of Days Bible Study  
Buddhism for Modern Living (monthly)

**Bring the whole family!**



# **AMR Chapel Family Night**

**Tuesday Nights (10 sessions)**

**6 September – 22 November**

**1730 - 1930 Dinner provided**

**Nursery**

**Classes for kids 4 yrs – 5<sup>th</sup> grade**

**Middle & High School Youth Group**

**Adult Small Groups**

**Bring the whole family!**





# 2016 U.S. ARMY—HAWAII HOLIDAY WORSHIP SERVICE SCHEDULE

## Catholic Worship Services

## Protestant/Gospel Worship Services

24 NOV	Thanksgiving Day Mass	AMR & MPC	0900
29 NOV	Advent Reconciliation Service	AMR	1800
30 NOV	Advent Reconciliation Service	Wheeler	1800
8 DEC	Solemnity of the Immaculate Conception of the Virgin Mary	AMR & MPC	1700
24 DEC	Christmas Family Mass	AMR & MPC	1700
25 DEC	Christmas Day Mass	AMR	0830
25 DEC	Christmas Day Mass	MPC	1030
31 DEC	Feast of Mary Mother of God	Wheeler	1700
1 JAN	New Year's Day Mass	AMR	0830
1 JAN	New Year's Day Mass	MPC	1030

24 DEC	Christmas Eve Service	MPC	1830
24 DEC	Christmas Eve Service	DeRussy	1700
24 DEC	Christmas Eve Service	AMR & Soldier's Chapel	1900
25 DEC	Christmas Day Service	MPC & DeRussy	0900
25 DEC	Christmas Day Service	Soldier's	0927
25 DEC	Christmas Day Service	HMR	1000
25 DEC	Christmas Day Service	AMR	1030
25 DEC	Christmas Day Service	Wheeler	1100
25 DEC	Christmas Day Service	MPC	1200
25 DEC	Christmas Day Service	AMR	1230
31 DEC	New Years Eve Service	MPC	2200

## Jewish Service

29 DEC	Chanukkah/Hanukkah Menorah Lighting	MPC	1800
--------	-------------------------------------	-----	------

**AMR - Aliamanu Military Reservation Chapel**  
**DeRussy - Fort DeRussy Chapel, Honolulu**  
**HMR - Helemano Military Reservation Chapel**  
**MPC - Main Post Chapel Schofield Barracks**  
**Soldier's - Soldier's Chapel Schofield Barracks**  
**Wheeler - Wheeler Army Airfield Chapel**

Updated: 26 Oct 2016



---

# AAFES Update



# Exchange November Events





# Food Special Events



Order your Cajun Turkey from Hickam or Schofield!

**POPEYES**  
**CAJUN STYLE TURKEY**



**X EXCHANGE** **HEAT, SERVE & ENJOY!** While Supplies Last!

Hickam Popeye's  
Bldg 1250, Vandenberg St  
Hickam AFB, HI 96853  
PH: 808-422-4425

Schofield Popeye's  
Bldg 2606, Foote Avenue  
Schofield Bks, HI 96857  
PH: 808-655-6211

Stop by Hickam or Schofield for a GREAT deal!

**POPEYES** **ONE DAY ONLY!**

**5<sup>th</sup> ANNUAL MILITARY APPRECIATION DAY!**

**8 PCS MIXED OR TENDERS ONLY \$5.99**

**LOUISIANA KITCHEN** **X EXCHANGE**

**POPEYES**

**THURSDAY, NOVEMBER 10TH ONLY!**

Other valid at participating Army and Air Force Exchanges. Limit one offer. \*Restrictions apply. © 2014 Popeye's Restaurants, Inc. All rights reserved.



---

---

# Veterans Day Hours of Operation

A graphic for Veterans Day Sale. The text "VETERANS DAY" is in large, white, bold, sans-serif font. "SALE" is in white, bold, sans-serif font inside a red, arrow-shaped tag pointing to the right. Two blue stars are positioned on either side of the "DAY" and "SALE" text. The background is dark blue with small white stars.

**VETERANS  
DAY SALE**

NOVEMBER 11-17, 2016

**Main Exchange  
Opens at 0800**

**Starbucks  
0700**



# Veterans Day – Special Offers

EARN

## DOUBLE POINTS

ON MILITARY STAR. PURCHASES\*  
**NOVEMBER 11-13!**

AUTOMATICALLY RECEIVE  
A \$20 REWARDS CARD WITH  
EVERY 2000 POINTS

**APPLY NOW AND START  
RECEIVING POINTS TODAY**



CLICK HERE FOR DETAILS

OUR PROMISE  
TO SERVE YOU



YOUR HOLIDAY BILL IS ON US  
**SWEEPSTAKES!**

Every time\* you use your MILITARY STAR, card  
from November 1 to December 31, 2016,  
you'll automatically be entered to win!

**YOUR MILITARY STAR BILL PAID IN FULL!**



OUR PROMISE  
TO SERVE YOU



# Veterans Day – Bounce Back Coupons

## – Veterans Day Event

- Distribute 11-12 Nov
- Redeem 15-19 Nov
- \$20 off \$100 or more
  - \$25/\$100 w/Military Star
- \$50 off \$250 or more
  - \$60/\$250 w/Military Star
- **Valid in store only**

**THANK YOU VETERANS**  
FOR YOUR SERVICE TO OUR COUNTRY  
• COUPON SAVINGS NOVEMBER 15-19, 2016 •

**\$20<sup>off</sup>** purchase of \$100 or more  
VALID NOVEMBER 15-19, 2016  
Valid in-store only. Original coupon must be surrendered at time of purchase. No reproductions or electronic images accepted. Excludes layaways, firearms and ammunition, tobacco, fuel, military uniforms and military footwear, all gift cards, including prepaid cards, Bounce Mobile Center and mail concourse lockers. Cannot be combined with other coupons or offers. Not valid at [shopmyexchange.com](http://shopmyexchange.com) or on prior purchases. No cash redemption value. Limit one coupon per person per visit. Not valid at HCC, WCC, or CGC.

**\$25<sup>off</sup>** purchase of \$100 or more with your   
VALID NOVEMBER 15-19, 2016  
Valid in-store only. Original coupon must be surrendered at time of purchase. No reproductions or electronic images accepted. Excludes layaways, firearms and ammunition, tobacco, fuel, military uniforms and military footwear, all gift cards, including prepaid cards, Bounce Mobile Center and mail concourse lockers. Cannot be combined with other coupons or offers. Not valid at [shopmyexchange.com](http://shopmyexchange.com) or on prior purchases. No cash redemption value. Limit one coupon per person per visit. Not valid at HCC, WCC, or CGC.

**\$50<sup>off</sup>** purchase of \$250 or more  
VALID NOVEMBER 15-19, 2016  
Valid in-store only. Original coupon must be surrendered at time of purchase. No reproductions or electronic images accepted. Excludes layaways, firearms and ammunition, tobacco, fuel, military uniforms and military footwear, all gift cards, including prepaid cards, Bounce Mobile Center and mail concourse lockers. Cannot be combined with other coupons or offers. Not valid at [shopmyexchange.com](http://shopmyexchange.com) or on prior purchases. No cash redemption value. Limit one coupon per person per visit. Not valid at HCC, WCC, or CGC.

**\$60<sup>off</sup>** purchase of \$250 or more with your   
VALID NOVEMBER 15-19, 2016  
Valid in-store only. Original coupon must be surrendered at time of purchase. No reproductions or electronic images accepted. Excludes layaways, firearms and ammunition, tobacco, fuel, military uniforms and military footwear, all gift cards, including prepaid cards, Bounce Mobile Center and mail concourse lockers. Cannot be combined with other coupons or offers. Not valid at [shopmyexchange.com](http://shopmyexchange.com) or on prior purchases. No cash redemption value. Limit one coupon per person per visit. Not valid at HCC, WCC, or CGC.

**EARN REWARDS ON YOUR PURCHASE**  
**APPLY NOW AND START RECEIVING POINTS TODAY**





# Black Friday – Opening Hours



## STORE OPENING HOURS

FRIDAY 11/25

4  
A.M.

SATURDAY 11/26

8  
A.M.

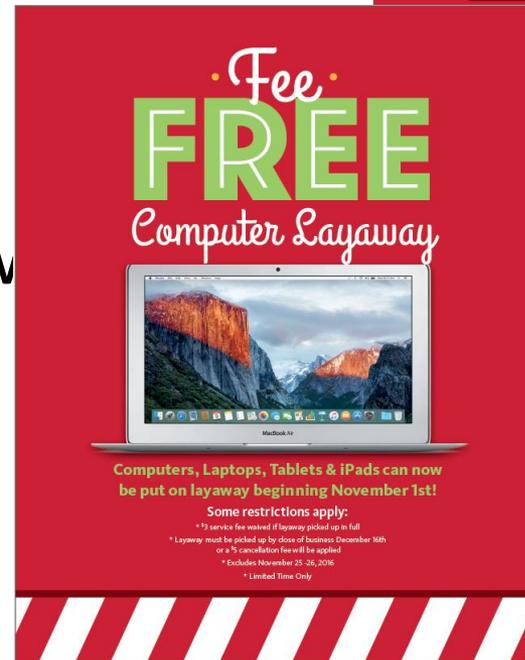
SUNDAY 11/27

10  
A.M.



# Holiday Fee Free Layaway

- Starts 1 Sep for 2016
  - \$3 service fee waived
  - Toys and bikes extended thru 24 Dec
    - 60 day plan
  
- Fee Free computer layaway
  - 1 Nov thru 16 Dec
    - Excludes Nov 25-26
      - 30 day plan





# Holiday Return/Extended Price Policies

- Return/Exchange Policy
  - Items purchased between 1 Nov and 24 Dec can be returned/exchanged thru 31 Jan
  - All other refund conditions still apply
- Extended Price Guarantee
  - Any purchases made between 1-24 Dec are eligible for the holiday extended price guarantee!
  - Bring original Exchange receipt and competitor's ad to get the difference on an Exchange gift card
  - Does not include online prices

**HOLIDAY**  
*Return/Exchange Policy*

Merchandise purchases made between November 1, 2016 and December 24, 2016 qualify for the Holiday Return/Exchange Policy. Merchandise may be returned through January 31, 2017 accompanied with sales receipt. All other conditions of the current Return/Exchange Policy still apply.

**X**  
EXCHANGE

*Holiday Extended Price*  
**GUARANTEE**

FIND AN IDENTICAL ITEM ELSEWHERE FOR LESS AND WE WILL GIVE YOU AN EXCHANGE GIFT CARD FOR THE DIFFERENCE\*

ELIGIBLE ON PURCHASES MADE BETWEEN DECEMBER 1-24, 2016.

\* Must present original receipt and current local competitors ad  
\* Offer excludes online pricing. Other restrictions apply.



---

---

# Santa Post Office Program

- Letters to Santa can be picked up in the Schofield Exchange Customer Service.
- Return with postage to receive a personalized letter from Santa post mark Clause Indiana.
- Return letter to customer service by 14 November



than

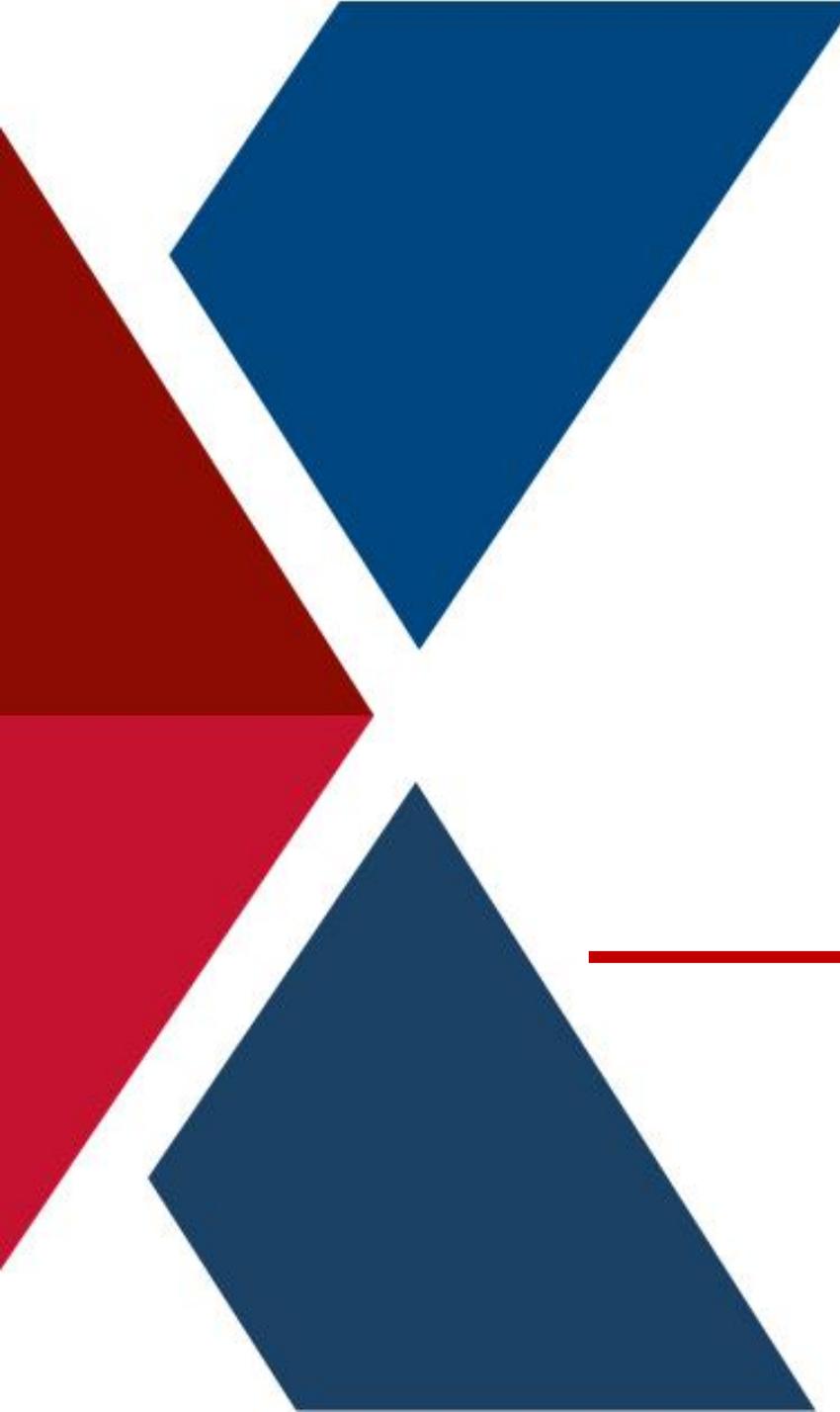


---

# Facebook

For all the latest events, savings and community support from the Exchange, like our facebook page:

Find us on   
[www.facebook.com/hawaiiexchange](http://www.facebook.com/hawaiiexchange)



Questions?



Thank you!



---

---

# Community Information Exchange Round Table

- DHR
- LRC
- DPTMS
- SJA
- SLO
- DeCA
- ASYMCA
- Thrift Shop



---

---

# Community Information Exchange

## November

### *“Military Family Appreciation Month”*

- 4 Nov: Command Golf Scramble
- 8 Nov: Election Day
- 11 Nov: Veterans Day
- 15-16 Nov: Army Family Action Plan Conference
- 18 Nov: Kelly Pickler Concert, Weyand Field
- 19 Nov: Helemano Turkey Trot
- 28 Nov: Holiday Tree Lighting (North)
- 30 Nov: Community Information Exchange

## December

- 1 Dec: Holiday Tree Lighting (South)
- 3 Dec: Pearl Harbor 5K Run
- 7 Dec: 75<sup>th</sup> Commemoration
- 17 Dec: AMR Winter Wonderland/Breakfast
- 17 Dec: Single Soldier Holiday Dinner
- 25 Dec: Single Soldiers Breakfast

## January 2017

### *“Choose to Lose Campaign”*

- 1-2 Jan: New Year’s Day Observed
- 14 Jan: Fitness Resolution
- 16 Jan: Martin Luther King Day
- 17 Jan: Choose to Lose Campaign
- 20 Jan: Inauguration Day
- 25 Jan: Community Information Exchange
- 27 Jan: Right Arm Night

## February 2017

- 3 Feb: Command Golf Scramble
- 11-13 Feb: MWR Valentine’s Day Specials
- 14 Feb: Valentine’s Day
- 20 Feb: Presidents Day
- 20 Feb: Great Aloha Run
- 22 Feb: Community Information Exchange
- 24 Feb: Army Emergency Relief Campaign Kickoff



---

# Community Information Exchange (CIE)

**COL Dawson**  
**Garrison Commander**



---

---

## **Community Information Exchange (CIE)**

# **Community Information Exchange**

## **November 30**