



RETIREE BULLETIN

DEPARTMENT OF THE ARMY
U.S. ARMY GARRISON, HAWAII
SCHOFIELD BARRACKS, HAWAII 96857-5000



Number 1, 2013

Expires 1 September 2014

September 2013

The Retiree Bulletin is published by the Retirement Services Office (RSO), Directorate of Human Resources, U.S. Army Garrison, Hawaii (USAG- HI), in conjunction with the U.S. Army Retiree Council, Hawaii, as a service to Army retirees and their families residing in the State of Hawaii. Articles appearing in this bulletin do not necessarily reflect the views or opinions of the Department of the Army, United States Army, Pacific (USARPAC), 8th Theater Sustainment Command, 25th Infantry Division, Installation Management Command, Pacific Region or USAG-HI. Direct inquiries and comments to the Directorate of Human Resources, ATTN: Retirement Service Office, 673 Ayers Avenue, Building 750, Schofield Barracks, HI 96857-5000; telephone (808) 655-1514/1585.

MESSAGE FROM CSM DONALD DEVANEY, USA RETIRED CO-CHAIRMAN, U.S. ARMY RETIREE COUNCIL, HAWAII

Dear Hawaii Army Retirees:

Attention all Retired Soldiers and spouses or widow(er)s of Retirees! Please plan to attend this year's Retiree Appreciation Day program, which is scheduled for Saturday, 5 October 2013, at the Hale Ikena, Fort Shafter.

General Brooks, the new Commanding General, U.S. Army Pacific is tentatively scheduled to be the guest speaker and will be able to spend some time with us. The club does a fantastic job for our annual meeting and of course the most important ingredient for a successful program is you, the attendees. Mahalo and Aloha!

CSM Donald Devaney, USA Retired

RETIREE APPRECIATION DAY (RAD) PROGRAM

This year's program will feature the following outstanding speakers who will present current information of special interest to all retired Soldiers and their Families.

LTG Allen K. Ono, USA Retired, Co-Chairman, U.S. Army Retiree Council, Hawaii will open the program with welcome remarks and CSM Donald Devaney, USA Retired, Co-Chairman will pay a special tribute to Army retirees who have died in the past year.

GEN Vincent K. Brooks, the new Commanding General, U.S. Army Pacific will provide the opening remarks and will provide an update regarding the Army's role in Hawaii and the Pacific (tentative).

Mr. Floyd Wynn, Director, General Manager, Army Air Force Exchange Services (AAFES) will provide an update on Hawaii Exchange Initiatives/Events.

COL Robert Harter, USA Retired, Department of Emergency Management, City and County of Honolulu, will provide information on natural disaster safety and readiness for seniors in Hawaii.

Ms. Terri Cloud, Chief, TRICARE Operations, Managed Care Division, TAMC will provide valuable information on TRICARE updates.

CSM (Ret) Joel R. Jenkins, member of the retiree council will provide an interactive presentation on health education for retirees.

Mark your calendars and make a special effort to attend this year's event! A buffet luncheon will follow the program. Enclosed is a registration form for those who wish to attend the program and/or order lunch. To accommodate our early risers, a no cost continental breakfast will be provided prior to the start of the morning program.

The program begins at 0900 hours, so come a little early to pick up your luncheon tickets, receive a medical and vital signs checkup, and talk to representatives of local veteran's organizations and agencies about their respective services. Don't miss this opportunity to receive information on current retiree issues, be better informed on matters of mutual interest to military retirees, and to socialize with friends or past acquaintances.

USAG-HI WELCOMES OUR NEW RETIREMENT SERVICES OFFICER

U.S. Army Garrison, Hawaii has a new Retirement Services Officer (RSO). Mr. Mathew (Matt) Matunas is a fellow retiree and although he is new to Hawaii, he is no stranger to retirement and casualty services. Matt joins us following a highly successful 5 year tour as the U.S. Army Garrison Japan RSO & Transition Services Manager. During Matt's tenure in Japan, he stood up the first ever Japan Region Retiree Council and greatly increased the support provided by numerous government agencies to our Soldiers and surviving spouses living in Japan. His efforts lobbying the House Committee for Veterans Affairs and the VA greatly reduced the amount of time our Soldiers remaining in Japan following retirement have to wait for adjudication of their disability claims several years to several months. Another notable achievement was getting Defense Finance & Accounting Service (DFAS) to implement International Direct Deposit to Japanese banks, greatly reducing the burden on those elderly retirees who don't reside near a military installation. We're sure Matt will continue this outstanding service and dedication here at USAG-HI.

We offer a special thanks to our outgoing RSO, Mr. Rick Gajonera, who will remain a member of the USAG-HI team as a branch Chief within the Military Personnel Division where he will continue his outstanding support of our Soldiers, retirees, and surviving spouses.

U.S. ARMY RETIREE COUNCIL, HAWAII

The Retiree Council is your voice on issues important to you, the Army retiree. For any issues that you would like to be addressed by either the Hawaii Retiree Council or the Army Chief of Staff, Retiree Council (ACSRC), please forward them through the Retirement Services Office (RSO). The RSO can be reached by email at usaghi.dhr.rso@us.army.mil or by phone at (808) 655-1585. The council is interested in what you think.

Health care continues to be the highest priority issue for retired Soldiers and has always been the number one issue of discussion at the Army Chief of Staff Retiree Council.

ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS AND FORT SHAFTER

The Defense Manpower Data Center implemented the ID Card Appointment System at the Directorate of Human Resources (DHR) ID Card Offices at Schofield Barracks and Fort Shafter. The appointment system replaced the walk-in first-come first-serve system with appointments beginning at 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks and Fort Shafter ID Card Appointment Scheduler website at <https://rapids-appointments.dmdc.osd.mil> to make, change or cancel ID card appointments. ID cards may be renewed up to 30 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their ID card appointments and to plan their other daily activities without the uncertainty of visiting the ID card office and possibly having prolonged waiting times for service.

For customers without internet access, the ID card offices accepts telephone requests for appointments at (808) 655-1272 for Schofield Barracks, and at (808) 438-1757 for Fort Shafter. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID card office locations, hours or operation, required documentation, etc., please visit the USAG-HI website at <http://www.garrison.hawaii.army.mil/dhr/default.htm>. For further information, please call 655-6884.

REPLACING MILITARY ID CARDS

When replacing your military ID card due to expiration or being lost, **you must present two forms of identification**, one of which must include a current photograph. The DEERS/RAPIDS system will not produce a new CAC or ID card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia. Common documents that can be used for positive personal identification are Driver's License, ID issued by a state or outlying U.S. Commonwealth or possession, ID card issued by Federal, state, or local government agencies or entities, school ID card with a photograph, Voter's Registration card, U.S. military ID Card, Certificate of U.S. Citizenship, or a Certificate of Naturalization, etc. All dependents must be accompanied by their sponsor or must have a valid POA or a DD Form 1172-2 signed by the sponsor and validated by DEERS/Notary in order to obtain a replacement ID.

Additionally, if you have lost your ID card, you must provide a completed USAG-HI Form IMPC-HI-HR-03 E, Feb 2011, (LOST/STOLEN INCIDENT REPORT FOR CAC/ID CARDS) signed by the sponsor/widow and the Provost Marshal's Office (PMO) to receive a replacement ID card.

LIFE EVENTS THAT IMPACT YOUR BENEFITS: MEDICARE

Entitlement to Medicare health insurance could impact your eligibility for DoD Healthcare. If you are entitled to Medicare, make sure you have the proper coverage in order to keep your TRICARE.

For general information on Medicare, please visit the Medicare website at <http://www.medicare.gov/>. For information on enrolling in Medicare, please visit the Social Security Administration website at <http://www.ssa.gov/>.

Note: Medicare is administered by the Centers for Medicare & Medicaid Services (CMS).

To learn more about Medicare and how it impacts your TRICARE coverage, select one of the following:

If you are under the age of 65, <https://www.dmdc.osd.mil/milconnect/help/pdf/under65brochure.pdf>

If you are age 65 or older, <https://www.dmdc.osd.mil/milconnect/help/pdf/65brochure.pdf>

Additional information on how Medicare impacts your TRICARE coverage may be found on the TRICARE website at <http://www.tricare.mil/>.

JOINT BASE PEARL HARBOR HICKAM NO LONGER ISSUES DOD VEHICLE DECALS

This is a Joint Base Pearl Harbor Hickam and U.S. Army Garrison, Hawaii Public Affairs Office Release

Effective July 1, 2013, Joint Base Pearl Harbor Hickam (JBPHH) will no longer require, nor issue Department of Defense (DoD) decals for privately owned vehicles. As a result, the DoD vehicle sticker will not be required for access to JBPHH installations and annexes on Oahu.

Instead, the currently approved credentials, such as Common Access Card (CAC) and other like identification, will be the single source used to allow access to JBPHH. Persons using privately owned vehicles are still required by state law and DoD regulations to maintain proof of insurance, registration, and safety inspection documents. These items are subject to inspection and must be readily available.

The elimination of the decal sticker (DD form 2220) is directed by Commander, Navy Installations Command (CNIC). Current decals may be left on the vehicle until the expiration date for the ease of access to other installations requiring decals. In addition, all personnel must register their vehicles at the Pass and ID Office upon a permanent change-of-station transfer.

Rental vehicles will be treated as privately owned vehicles for purposes of base entry and access control. The vehicle rental contract will suffice as proof of valid registration and insurance for base access. Military and civilian motorcycle operators entering the base will also comply with the policy, as well as all Navy traffic safety requirements.

Contractors are required to continue to apply for temporary passes for one-day visits or register under the Navy Commercial Access Control System (NCACS). NCACS provides background checks and periodic reviews so a contractor on official business may be issued an annual credential for access to Navy installations.

Parking placards for individuals in the ranks of E-9, O-6 and above will be issued by Pass and ID upon verification of rank. Parking placards will not be allowed as sole means for base access and will not act as a substitute for authorized base access credential, but will instead be utilized as a means to demonstrate eligibility for reserved parking spaces as applicable.

For more information, contact Pass and ID at 808-471-2131. Also, visit the JBPHH website at <http://www.cnic.navy.mil/pearlharbor-hickam> or the Navy Region Hawaii website at

<http://www.cnic.navy.mil/hawaii> and see "Useful Information" on frequently asked questions on the new vehicle decal policy.

Pass & ID Office: 1250 South Drive, Building 3455, Honolulu, HI 96818

Hours of operation: Monday- Friday: 7:30 a.m.-3:30 p.m.

Phone: 808-471-2131, 808-471-3627 or 808-474-9140 (Vehicle decals are valid for at least 5-years.)

The following documents are required (No DES screening/recommendation required):

U.S. Military Retiree ID, Driver's License, Vehicle Registration, Proof of Safety Inspection and Valid Car Insurance.

Additionally, DoD decals are not required to access: Schofield Barracks, Wheeler Army Airfield, Fort Shafter, Helemano Military Reservation, Aliamanu Military Reservation, Tripler Army Medical Center, Pohakuloa Training Area on the island of Hawaii, Marine Corps Base Hawaii (MCBH), Bellows AFB.

PROCESSING AND ISSUING AGENT CARDS

An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:

- **Single active duty parent or dual active duty parents:** May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
- **Retired members, their spouses, and un-remarried widows/widowers:** May have an agent if they are physically incapacitated and are unable to shop for themselves.
- **Active duty Soldiers:** When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
- **Minor child not in custody of the Soldier:** A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for "exchange privileges only," provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing in the household of a former spouse or biological parent are not considered to be members of the authorized sponsor's household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, U.S. Army Garrison, Hawaii at the following locations:

Schofield Barracks: Soldiers Support Center, Building 750, 673 Ayers Avenue, Room 103, 655-0106.

Fort Shafter: Aloha Center, 217 Montgomery Drive, Building S-330, Room 102, 438-1663.

Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment.

WHO WILL RECEIVE YOUR FINAL PAY CHECK?

Your Arrears of Pay (AOP) Beneficiary is the person who will receive your final prorated paycheck in the event that you pass away. You can choose anyone from Family members to friends to associates to be your AOP beneficiary. If you don't designate someone, it could cause your family undue stress and financial hardship in the event of your death. Before you retired, you were asked to designate a beneficiary. If you did not provide this information when you retired and you need to change your beneficiary, you can do so at anytime by completing the DD Form 2894 (Designation of Beneficiary Information) and mail or fax to:

Defense Finance and Accounting Service

U.S. Military Retirement Pay

P.O. Box 7130

London, KY 40742-7130, Fax: 1-800-469-6559

The RSO office can assist you in making changes to your AOP beneficiary designation by calling 655-1514/1585 to make an appointment.

CASUALTY ASSISTANCE CENTER (CAC)

CAC delivers casualty and support services to the spouses and/or survivors of our Fallen Soldiers. This office also provides assistance to Family members of deceased Army Retirees through the Casualty Assistance Program. Spouses or other survivors should report the retiree's death promptly to enable officials to notify the proper agencies for settlement of survivor benefits and claims. On request, a Casualty Assistance Officer

(CAO) may be provided to help survivors settle their personal affairs. Call the CAC, Schofield Barracks, telephone (808) 655-5643/1199/1200/5124/5144, between 0800 and 1630, Monday through Friday. During non-duty hours, weekends, or holidays, call the Installation Emergency Operations Center at (808) 656-3272. The CAC email address is usarmy.schofield.imcom-pacific.list.casualty-assistance-center@mail.mil and their mailing address is:

Directorate of Human Resources
ATTN: Casualty Assistance Center
141 Duncan Street, Trailer #2
Schofield Barracks, HI 96857-5000

RSO ASSISTANCE TO SURVIVORS OF DECEASED RETIREES

When the proper agencies are not notified, retired pay continues to be paid resulting in a debt to the US government. The RSO is available to assist in filing of claims for arrears of pay (AOP) and Survivor Benefit Plan (SBP) annuities in the event of a Retiree's death. If the CAC provides a CAO to help the survivor, the CAO will call the RSO to make an appointment for the survivor. When a CAO is not assigned, the survivor should **make an appointment by calling the RSO at (808) 655-1514/1585** for preliminary instructions and will be provided counseling on military related benefits, and assistance in preparation of required claim forms and forwarding to DFAS.

OPTIONS FOR RECEIVING COPIES OF THE RETIREE BULLETIN

With the increased cost of printing and mailing and with the continued cuts in funding, the RSO is offering retirees the option of receiving this bulletin by email. Last year the RSO office received 87 requests from retirees to receive the bulletin via email. If you wish to receive the future bulletins by e-mail, please do one of the following:

- (a) E-mail your electronic address to usarmy.schofield.imcom-pacific.list.retirement-services-hawaii@mail.mil.
- (b) Send your e-mail address in with your lunch reservation;
- (c) Provide your e-mail address at the RAD program; or
- (d) Send a note with your e-mail address to:

Directorate of Human Resources
IMHW-HRM
ATTN: Retirement Services Office
Building 750, Room 122
673 Ayers Avenue,
Schofield Barracks, HI 96857-5000

We will not share your e-mail address with any other organization. Retirees who do not have an email address will continue to receive the bulletin through the mail.

RETIREMENT SERVICES OFFICER'S MESSAGE

Aloha and much Mahalo for the warm welcome I have received since arriving on 3 June! Although I am new to USAG-HI, I am no stranger to Hawaii, having married my beautiful wife Tomoko on the beach in Waikiki and returning every year since for vacation and to visit our many friends here.

I am excited to be joining the team and greatly looking forward to working with the Retiree Council to address legislation and changes that affect our retired community as well as meeting each and every one of you at this year's RAD!

Very Respectfully, Matt Matunas.



ROBERT M. STEPHENS, Ph.D.
Garrison Director of Human Resources

RETIREE APPRECIATION DAY
Nehelani Banquet and Conference Center
October 5, 2013, 0800-1300

Program Information

0800 - 0900 - Assembly, Registration, & Issue Lunch Tickets. Free pastries and coffee will be provided.

INVITED SPEAKERS (0900-1145)

- **Welcome Remarks:** Lieutenant General Allen K. Ono, USA Retired
Chairman, US Army Retiree Council, Hawaii
- **Tribute to Deceased Retirees:** Command Sergeant Major Donald E. Devaney, USA Retired
Co-Chairman, US Army Retiree Council, Hawaii
- **Opening Remarks:** General Vincent K. Brooks, USA, Commanding General
U.S. Army Pacific, Fort Shafter, Hawaii
- **AAFES Presentation:** Mr. Floyd Wynn
General Manager, AAFES
- **TRICARE Updates:** Ms. Terri Cloud
Chief, TRICARE Operations, Managed Care Division, TAMC
- **Disaster Preparedness for Seniors:** Colonel Robert Harter, USA Retired
Department of Emergency Management
- **VA Benefits:** Mr. Chris McNair, Public Contact and Outreach Coach
Department of Veterans Affairs
- **Health Education for Retirees:** CSM Joel R. Jenkins, USA Retired
Member, US Army Retiree Council, Hawaii
- **Closing Remarks:** Lieutenant General Allen K. Ono, USA Retired
Chairman, US Army Retiree Council, Hawaii

COUNSELING SERVICES

Representatives of local agencies and veterans organizations will be available. Tripler Army Medical Center will provide a medical screening team.

BUFFET LUNCHEON (1145-1300)

Teriyaki Chicken, Catch of the Day with Tartar Sauce, Tossed Salad with (3) Dressing Choices, Steamed Rice, Vegetables du Jour, Dinner Rolls with Butter, Sheet Cake, Coffee, Hot Tea & Water.

NOTE: Advance payment is required for luncheon reservations (\$17.00 per person).

Lunch cancellations will be accepted up to September 27, 2013, by calling the Retirement Services Office at (808) 655-1458/1585; payments are nonrefundable after that date.

----- (CUT HERE) -----

REGISTRATION

REGISTER NOW! Complete this form and mail no later than September 25, 2013.

NAME: _____ RANK: _____

Number of persons attending the program, including yourself: _____

Number of reservations for lunch: _____ Enclosed is my check/money order for \$ _____

(\$17.00 per person). **Please pay cash or write a check or money order payable to: HALE IKENA**

Mail this registration form to:
(With payment for lunch reservations,
if applicable)

Directorate of Human Resources
IMHW-HRM
ATTN: Retirement Services Office
Building 750, Room 122
673 Ayers Avenue,
Schofield Barracks, HI 96857-5000

To change/correct your address, complete this form and mail immediately.

PRIVACY ACT OF 1974 – Authority Section 3012, Title 10 USC. PURPOSE: To maintain current/correct address; DISCLOSURE is voluntary. Failure to furnish change of address may result in retiree or eligible person not receiving Army Echoes, Statements of Pay, Form 1099-R and other correspondence or notices.

ADDRESS CHANGE OR CORRECTION (Print or Type in the Blocks Below)

Check the appropriate block to show your status: <input type="checkbox"/> Retiree <input type="checkbox"/> Widow/er of retiree											
Retiree or Deceased Retiree Name (Last, First, MI) Always Complete										Retiree SSN	
Widow/er Name (Last, First, MI)										Widow/er SSN	
Post Office Box or Street Address/Apartment Number											
City				State or Country				Zip Code			
Signature:						Grade:			Date:		

----- FOLD HERE TO ENCLOSE FORM -----

OTHER REQUESTS

NAME: _____ **SSN:** _____ **TEL:** _____

➤ **ARMY RETIREE:**

- Direct Deposit Change (Standard Form 1199A - Direct Deposit Sign-up Form required)
- Establish/Change Allotment (Signed personal request with full allotment information required)
- Federal Tax Withholding (TD Form W-4 - Employee's Withholding Allowance Certificate required)
- Request Replacement 1099-R for Year _____ (Complete address change form, if address has changed)
- Request Retiree Account Statement (Complete address change form, if address has changed)

➤ **SBP/RSFPP ANNUITANTS:**

- Direct Deposit Change (Attach Standard Form 1199A – Direct Deposit Sign-up Form)
- Federal Tax Withholding Change (Attach TD Form W-4P/Withholding Certificate for Pension or Annuity Payments)

➤ **NON-ANNUITANT WIDOW(ER)S:**

Change/Correction of Correspondence Address (Complete and return address change form above)

SIGNATURE: _____

----- FOLD HERE TO USE AS MAILER (STAPLE OR TAPE SHUT) -----

PLACE
STAMP
HERE

Directorate of Human Resources
IMHW-HRM
ATTN: Retirement Services Office
Building 750, Room 122
673 Ayers Avenue
Schofield Barracks, HI 96857-5000

DEPARTMENT OF THE ARMY

Directorate of Human Resources
IMHW-HRM
ATTN: Retirement Services Office
Building 750, Room 122
673 Ayers Avenue
Schofield Barracks, HI 96857-5000

PRESORTED STANDARD
U.S. POSTAGE
PAID
HONOLULU, HI
PERMIT NO. 9192

Check the appropriate box to show your status:	
<input type="checkbox"/> Retiree	<input type="checkbox"/> Former Retiree or Decceased Retiree Name (Last, First, MI) Always Complete
Widow(er) Name (Last, First, MI)	
Post Office Box or Street Address/Apartment Number	
City	
State or Country	
Zip Code	
Signature:	
Date:	

OFFICIAL BUSINESS

FOLD HERE TO ENCLOSE FORM

OTHER REQUESTS

- NAME: _____ SSN: _____ TEL: _____
- ARMY RETIREE:**
- Direct Deposit Change (Standard Form 1190A - Direct Deposit Sign-up Form required)
 - Establish/Change Allowance (Signed personal request with full allotment information required)
 - Federal Tax Withholding (TD Form W-4 - Employer's Withholding Allowance Certificate required)
 - Request Replacement 1099-R for Year _____ (Complete address change form, if address has changed)
 - Request Retiree Account Statement (Complete address change form, if address has changed)
- SEP/RSRP ANNUITANTS:**
- Direct Deposit Change (Attach Standard Form 1190A - Direct Deposit Sign-up Form)
 - Federal Tax Withholding Change (Attach TD Form W-4/Withholding Certificate for Pension or Annuity Payments)
- NON-ANNUITANT WIDOWER(S):**
- Change/Correction of Correspondence (return address change form above)



PLACE
STAMP
HERE

ATTN: Retirement Services Office
Building 750, Room 122
673 Ayers Avenue
Schofield Barracks, HI 96857-5000