USAG-HI BULLETIN

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION
US ARMY GARRISON - HAWAII, SCHOFIELD BARRACKS, HAWAII 96857-5000
DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION

BULLETIN ISSUE 14 - 20 | 30 OCT 2014 | EXPIRES 30 APR 15

SECTION I. OFFICIAL

[OFFICIAL ITEMS CONTAINED HEREIN ARE IN ACCORDANCE WITH AR 25-30.]

A. EMERGENCY/HOTLINE/DUTY OFFICER NUMBERS

EMERGENCY AND HOTLINE NUMBERS

AMBULANCE	911
FIRE (OAHU)	911
MILITARY POLICE (SB/WAAF/HMR)	655-7114
MILITARY POLICE (FS/AMR)	438-7114
HEALTH CLINIC/ACUTE CARE (SB)	433-8850
HEALTH CLINIC (TAMC/FS)	433-6629
ARMY AVIATION ACCIDENT	656-1282
CRIME STOPPERS (SB)	655-7114
CRIME STOPPERS (FS)	438-7116
CID	655-0401
CID DUTY AGENT (CALL MPs)	655-7114
DPW EMERGENCY/TROUBLE DESK	
(0600 – 1900 except weekends/holidays)	656-1275
(Non-duty hours)	656-3272
DPW HAZARDOUS SPILL HOTLINE	656-1111
EMER. LEAVE SEC. (SB/FS)	655-1804/4633
25TH ID IG	655-0847
DoD CHILD ABUSE/SAFETY HOTLINE	1-800-336-4592
NON-DUTY HOURS	655-4034/8639
POISON CONTROL	1-800-222-1222
USARPAC EO	438-2429
TRIPLER ARMY MEDICAL CENTER ER	433-6629
SEXUAL ASSAULT HOTLINE/VICTIM	
ADVOCACY PROGRAM	624-SAFE (7233)
ISLAND PALM COMM. NORTH (SB, HMR, WAAF)	275-3700
ISLAND PALM COMM. SOUTH (AMR, TAMC, FS)	275-3800

MUNITIONS AMNESTY HOTLINE	656-3000 (SB): 469-2481 (PTA)
ARMY COMMUNITY SERVICE (SB) 655-4227	(FS) 438-4227
DoD IG HOTLINE (FRAUD, WASTE, ABUSE)	(800) 424-9098
ARMY EMERGENCY RELIEF HOTLINE	655-4227
ARMY COUNTERINTELLIGENCE OFFICE, HI	954-5567
SPY HOTLINE (CONUS)	1-800-CALL-SPY
CHAPLAIN (SB)	655-9196
ALIAMANU MILITARY RES.	833-2904
NON-DUTY HRS (ON CALL CHAP.)	217-5959
FAMILY LIFE CHAPLAIN	655-9355
USAG-HI /EEO AND POSH INFO. LINE	655-9382
USARPAC IG HOTLINE	438-1820
FORT SHAFTER EEO OFFICE	438-4963
EOD INCIDENT RESPONSE LINE	655-7112
USARPAC EAC	424-3000
USARPAC VOTING ASST. ACTION LINE	438-6283
EMPLOYMENT RESOURCE CTR. RECORDER	438-9301/9302
NON-APPROPRIATED FUND JOB HOTLINE	438-3977
USARPAC EO HOTLINE	438-0343
ARMY RECRUITING INFORMATION	541-1631
INSTALLATION OPERATIONS CENTER	656-3269
SOLDIER/FAMILY ASSIST. CENTER (24HRS)	655-6600
MILITARY ONESOURCE COUNSELING SERV.	1-800-342-9647
MILITARY DIRECTORY	(808) 449-1110
POST OPERATOR	(808) 449-7110

DUTY OFFICERS

516TH SIGNAL BDE (FS)	438-7999 (FS)
500th MI BDE	655-6082 (SB)
45TH SUSTAINMENT BDE	655-8194 (SB)
94TH AAMDC	224-8594 (FS)
8TH MP BDE	655-0193 (SB)

30TH SIGNAL BN, RNOSC	655-2127
30TH SIGNAL BN, CUSTOMER SUPPORT CENTER	655-2200
USAG-HI INSTALLATION OPS. CENTER (WAAF)	656-3272 (WAAF)
205TH MI BN	438-9911 (FS)
311TH SIGNAL CMD (T) EOC	438-2212 (FS)

B. USAG-HI BULLETIN SUBMISSIONS, DUE DATES AND FORMAT

[Bulletin Editor:
Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer,
Directorate of Human Resources, Administrative Services Division, 656-0334.
(don.g.boyer.civ@mail.mil)]

1. Draft notices for the USAG-HI Bulletin are submitted to the USAG-HI Bulletin Editor by email. All articles should be submitted no later than COB Friday the week prior to the next electronic publication of the Bulletin (every other Thursday) or early enough to ensure the article will be published prior to any start dates listed in the notice. The Bulletin is published entirely electronically and is distributed from the Directorate of Human Resources (DHR), Administrative Services Division (ASD) to specific contacts within USAG-HI and other major commands, tenant and service organizations and other federal offices for further distribution and posting within their organizations. To be added to, or update, the Bulletin mailing list, please contact the Bulletin Editor. Current and previous issues of the Bulletin are maintained on the DHR IMCOM Theater Portal, at:
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/Bulletin/Pages/default.aspx.

Additionally, the current Bulletin and past issues are posted on the USAG-HI PAO website at:
http://www.garrison.hawaii.army.mil/command/documents.htm

2. Submissions to the Bulletin must include specific point of contact information (name and phone number; emails are only used if specifically requested) and should indicate, when needed, the start and end dates for notices to appear in the Bulletin. Military times and dates are used in all notices. All acronyms used in notices must defined the first time they are used. New, updated, or revised item headers are highlighted each week, as is updated text if necessary. Submissions should be reviewed and approved by the appropriate line manager prior to submission to the Bulletin to ensure conformance with current applicable management policies and directives before release for publication. Organizations will not include sensitive OPSEC data in any Bulletin notices. Organizations submitting articles for the Bulletin are responsible for having their information checked and approved by OPSEC personnel when necessary or when there is doubt as to the sensitivity of the information prior to submission to the Bulletin.

UPDATE ON DA FORM 4980-14, ARMY COMMENDATION MEDAL CERTIFICATE (ARCOM) AND DA FORM 4980-18, ARMY ACHIEVEMENT MEDAL (AAM) CERTIFICATE. The DA Form 4980-14, ARCOM has been corrected and reprinted. Shipment from the Army Publishing Directorate in St. Louis to the various Forms Centers is expected on or about 7 November 2014. With the current shipping schedules, it is expected that this form will be available at the USAG-HI Forms Center by the last week in November. The DA Form 4980-18 (AAM) has been reprinted and shipped and is now in stock at the USAG-HI Forms Center. Call the Forms Center at 655-0334 for additional information and availability.

C. INSTALLATION HEALTH, SAFETY AND SECURITY

1. CONTINUING IMPLEMENTATION OF THE *RAPID*GATE ACCESS CONTROL PROGRAM. All vendors, suppliers, contractors, sub-contractors and service providers should be aware of the continuing implementation of the enhancements of the current access control for all US Army installations in Hawaii under the *RAPID*Gate Access Control Program. See the letter from the USAG-HI Commander, COL Richard Fromm, attached to the end of this Bulletin for complete details and contact information.

2. TRAFFIC SAFETY ON-LINE CLASS SIGN-UP. (All Hawaii-based Soldiers can request classes using a CAC-enabled government computer at https://imc.army.mil/AIRS/. Classes are limited to active duty Soldiers only. (Select "View Available Courses", select "Pacific" Region and Garrison "Hawaii", and then select the desired course. Five classes are offered:

a. Motorcycle Basic Rider Course.
b. Motorcycle Experienced Rider Course.
c. Motorcycle Sport Bike Riders Course.
d. Army Traffic Safety Intermediate Training for Soldiers under 26 years old.
e. Remedial Drivers Improvement Training for Soldiers with traffic infractions.

For further information, please contact Mr. Bill Maxwell at 656-1174. (For those Soldiers who have or will acquire motorcycles, be aware that Senior Commander Policy Memorandum 11, Motorcycle Safety Policy and Annex A, 7 Oct 14, is now available. This policy letter has been posted to the USAG-HI website. Policies contained in these two documents are mandatory requirements.)

D. CLAIMS OF INDEBTEDNESS

[For complete information on the legal requirements for posting Claims of Indebtedness, please contact the Directorate of Human Resources, Casualty and Mortuary Affairs Office at 655-5124/5144.]

1. CLAIM OF INDEBTEDNESS. The Commander, B Co, Warrior Transition Battalion regrets to announce the death of SPC Justin T. Biggs. 1LT Joey J. Togawa is appointed the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of SPC Biggs. Anyone owing money or having a just claim for or against the estate of SPC Biggs should contact 1LT Togawa at (808) 436-5137.

2. CLAIM OF INDEBTEDNESS. The Commander, HHC, 325th IN regrets to announce the death of SSG Jesus F. Maldonadosolaozano. CPT Bryan Chandler is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of SSG Maldonadosolaozano. Anyone owing money or having a just claim for or against the estate of SSG Maldonadosolaozano should contact CPT Chandler at (419) 217 6822.

3. CLAIM OF INDEBTEDNESS. The Commander, HHBN, USARPAC, regrets to announce the death of COL Jason Chamness. CPT Jody R. Vanmeter is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of COL Chamness. Anyone owing money or having a just claim for or against the estate of COL Chamness should contact CPT Vanmeter at (808) 438-2279.

4. CLAIM OF INDEBTEDNESS. The Commander, C Co, 1-14th IN, regrets to announce the death of SPC David V. Oshea. 1LT John D. Baer is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against the estate of SPC Oshea. Anyone owing money or having a just claim for or against the estate of SPC Oshea should contact LT Baer at (317) 946-9942.

[On behalf of the Directorate of Human Resources Ohana,
the USAG-HI Bulletin Editor extends our sincere regrets and condolences
to the Families and Units who have lost Soldiers.]

E. MANDATORY EVENTS AND TRAINING

1. ARMY SUBSTANCE ABUSE PROGRAM (ASAP) OFFICE SCHEDULED EVENTS. The ASAP Office schedule of upcoming events is included on the 2014 ASAP flyer attached to the end of this Bulletin. For further information, please contact Mr. J. M. "Johnny" Miller, USAG-HI ASAP Prevention Coordinator, at 655-4655 or john.m.miller5.civ@mail.mil.

2. MANDATORY FIRST TERM FINANCIAL MANAGEMENT TRAINING SCHEDULE – SCHOFIELD BARRACKS. Financial Training is provided on every Monday except federal holidays at the Schofield Barracks Financial Resilience Center (FRC), Bldg. 647. Learn basic financial skills, develop self reliance and personal responsibility, encourage financial planning, improve money management skills, and enhance your personal financial literacy. This is a mandatory 8 hour program of military instruction. Certificates will be awarded to each participant who completes the 8 hours of instruction. For class dates or to register, please contact the FRC, Schofield Barracks, at 655-1866. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1866 or email at: robin.m.sherrod.civ@mail.com.

F. COMMUNITY IMPACT UPDATES

[See https://dpwhawaii.army.mil/communityimpact for current or upcoming road/gate closures, construction projects, and safety issues including maps of affected areas and to see other community information relating to base operations and safety as promulgated by the Directorate of Public Works (DPW).]

1. DIRECTORATE OF PUBLIC WORKS CUSTOMER HANDBOOK ONLINE. This document for assisting Directorate of Public Works customers is located at: https://dpwhawaii.army.mil/general/customerhandbook.aspx .

2. CHARGING OF PERSONALLY OWNED ELECTRIC VEHICLES ON ARMY INSTALLATIONS IN HAWAII. The numbers of privately-owned electric vehicles on Army Installations in Hawaii is increasing. US Army Garrison - Hawaii has begun discussions with the Army and Air Force Exchange Service (AAFES) about establishing commercial charging stations available for customers to purchase battery charging. We welcome your feedback and input on where charging locations might best serve our population. While we work through the issues around establishing such a service, all Soldiers, civilians and Family members are reminded that it is illegal to use government-procured electricity to charge their personally owned electric vehicles. It is stealing, and will be treated as such by Law Enforcement personnel and should be by all Army Leaders as well. We welcome your feedback and appreciate your cooperation. For further information and guidance, please contact Mr. Howard Johnston, USAG-HI Deputy Garrison Commander at 656-1153.

3. AIR CONDITIONING REPAIR BACKLOG. The Directorate of Public Works is currently experiencing a backlog of up to 6 months on Air Conditioning trouble calls due to manpower shortages. Our current backlog exceeds 300 trouble calls. If you are having problems with a window unit, you may wish to use your Government Purchase Card to contract an outside vendor for repairs. Although the DPW will not be able to reimburse organizations for these repairs, it may result in you being much happier with the timely service. Otherwise, we ask that you be patient and we will get to you as soon as we can in the order that your request for service was received. We apologize for the inconvenience. We expect this condition to last for at least the next 4 months. This

information does not apply to, nor affect Family Housing in any way.

4. WATER FILL POINT AT SCHOFIELD BARRACKS. Need to fill water buffaloes or other equipment? Please contact Ms. Liana Lee, DPW Environmental Division, at 656-7221 or liana.n.lee.civ@mail.mil, for information on the water fill point and a location map.

G. OFFICE/FACILITIES/SERVICES CLOSURES OR RELOCATIONS

1. LOGISTICS READINESS CENTER, HAWAII (LRC-HI) MUNITIONS BRANCH AMMUNITION SUPPLY POINT (ASP) SCHEDULED CLOSURES. The FY 2015 scheduled closures for quarterly 100% Wall-to-Wall Inventories of the LRC-HI ASPs will be:

- **a. 1st.Qtr: 1 – 5 Dec 2014. The last day of operation is 28 Nov 2014.**
- **b. 2nd Qtr: 2 – 6 Mar 2015. The last day of operation is 27 Feb 2015.**
- **c. 3rd Qtr: 1 – 5 Jun 2015. The last day of operation is 29 May 2015.**
- **d. 4th Qtr: 31 Aug 15 – 4 Sep 2015. The last day of operation is 26 Aug 2015.**

Units requiring munitions support for training during this time will need to draw their required ammunition prior to above inventory schedule. The Training Ammunition Vehicle Holding Area (TAVHA) will be available for munitions storage during this time. Emergency issues will be handled on a case by case basis, and must be approved by the LRC-HI Munitions Accountable Officer, Mr. Armell Armstead at 656-1649 or LRC-HI Supply & Services Division Chief, Mr. John Lein at 656-0817.

H. OFFICE PROCEDURES OR HOURS OF OPERATION UPDATES

1. TEMPORARY CLOSURE, CIVILIAN PERSONNEL ADVISORY CENTER (CPAC). The CPAC will be closed temporarily every 2nd Wednesday of the month for 4 hours (0800 – 1200). During this period, we will be having our Joint Staff Training (APF & NAF). Please call our front desk at 438-4529 and leave your name, phone number and a short detailed message and we will get back to you. For further information, please contact Mr. Kevin Watanabe, Admin. Support Asst., CPAC-HI at 438-6782.

2. DIRECTORATE OF PUBLIC WORKS (DPW) SERVICE ORDER DESK HOURS OF OPERATION. The DPW service order desk hours of operation will be from 0600 – 1700 Monday thru Friday. Regular service requests will be processed during these hours and are available by phone at 656-1275 or through customer walk-ins. The Service Order Desk office location is 947 Wright Ave, Wheeler Army Airfield, Bldg. 104, 1st floor. After-hours operations are from 1700 – 0600 Monday thru Friday, to include weekends and holidays. Only Emergency Calls will be processed after hours and will continue to be redirected to the Garrison Installation Operations Center (IOC).

3. HOURS OF OPERATION, DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION (DHR, ASD). The hours of operation for the following units assigned to DHR, ASD, are as follows:

- **a. *Postal Section, Bldg. 258, Main Post Office, SB:* Open to mail units and customers, Mon, 1000 – 1100; Tues – Fri, 0930-1100. Phone: 655-5033.**
- **b. *Official Mail and Distribution Center, Bldg. 2038, SB:* 1000 – 1415, Mon – Fri. Phone: 655-6374.**
- **c. *Official Mail and Distribution Center, Bldg. T-116, FS:* 0700 – 1445, Mon – Fri. Phone: 655-6253.**
- **d. *Records Holding Area/Forms Center, Bldg. 6042, 1976 Higgins Road, East Range, SB:* Office hours: M—F, 0800 – 1630. Forms Issuing hours: Tue & Thu, 0800 – 1500; Wed & Fri by appointment only. Phone: 656-0334.**

For further information regarding postal or official mail, please contact Ms. Anna Tarrant, Chief, ASD, at 655-5033.

4. OFFICIAL MAIL PROCEDURES. All Directorates, Military, and Tenant Activities are required to pick up Official Mail on a daily basis from the Official Mail and Distribution Centers (OMDC), Bldg. 2038, Schofield Barracks and Bldg. T-116, Fort Shafter. Unit/Office mail personnel must be designated in writing by their unit/office and copy of the memorandum of appointment maintained on file at the appropriate OMDC before mail will be released. The memorandum should designate a primary and an alternate assigned individual as needed, and must be updated whenever personnel change. Mail that is not picked up at OMDCs for five consecutive work days will be "returned to sender" without exception. It is the proponent's responsibility to pick up mail daily and have a designated alternate available for mail pickup at all times. Official Mail requires daily pickup because much of it is time-sensitive and all is important to the recipient; units/offices cannot be negligent in their duty to receive mail and should not assume that official mail should be picked up only when it is convenient to do so. Incidents of negligence in mail pickup will be reported to Commanders, Directors, or Chiefs for corrective action.
Customers are reminded to consult the staff of the OMDC at Schofield Barracks (655-6374) or at Fort Shafter (438-6253) for assistance in preparing official mailings. If letters parcels, or packages are received incorrectly labeled, items will be returned to the unit/agency for correction with no exceptions. All labels shall be typed; no hand-written labels will be accepted. Use STOP NUMBERS and complete office addresses/names (Attn.)/agencies to ensure shotgun envelopes reach their destination. (For current Stop Numbers, please see USAG-HI PAM 25-55, 4 Sep 12.) For further information, please contact the Official Mail and Distribution Centers or Ms. Anna Tarrant, Chief, Administrative Services Division, Directorate of Human Resources, SB, at 655-5033.

I. SOLDIER/FAMILY/CIVILIAN READINESS

1. LEGAL ASSISTANCE OFFICE. The Schofield Barracks Legal Assistance Offices can provide free legal assistance to active duty personnel, family members, retirees, and certain Department of Defense personnel. The Schofield Barracks Office is staffed with personnel from 25th Infantry Division and U.S. Army Garrison-Hawaii but serves eligible clients from all units and is the only Army legal assistance office in Hawaii. The offices provide assistance on issues including, but not limited to: estate planning services (including wills and advance medical directives), consumer affairs, guardianship, divorce, taxes, landlord-tenant law, military administrative matters, and insurance claims. Additionally, notary services and powers of attorney are available from every Brigade legal office on Island and at the legal assistance office on a walk-in basis. If you would like more information or know that you would like to schedule an appointment to meet with an attorney, please visit or contact our office during our regular business hours listed below:

Schofield Barracks, 278 Aleshire Ave., Bldg. 2037, (808) 655-8607.
MTWF 0930 – 1600 & Thu 1300 – 1600: Scheduled Appointments, Powers of Attorneys & Notarizations.
(Tue) 0930 – 1600: Appointments on a walk-in first-come first-serve basis.

2. LEGAL COUNSEL AVAILABLE TO HELP SOLDIERS WITH THE INTEGRATED DISABILITY EVALUATION SYSTEM (IDES) IN HAWAII. Soldiers undergoing a medical evaluation board sometimes feel lost and confused with the significant decisions they have to make that will affect their military careers and the rest of their lives. The Office of Soldiers' Counsel is the Army's team of qualified and trained attorneys and paralegals who assist Soldiers in the Integrated Disability System (IDES). They are advocates who provide in-depth information, expert legal advice and effective representation throughout IDES for Soldiers and their family members. The Office of Soldiers' Counsel provides the legal support and services to help Soldiers and their family members navigate the IDES and fully understand their legal rights and options.

The OSC includes two types of legal counsel: Soldiers Medical Evaluation Board Counsel (SMEBC) and Soldier's Physical Evaluation Board Counsel (SPEBC). Both types of counsel are available in Hawaii and both offices are staffed with OSC Headquarters-certified attorneys and paralegals specially trained in disability law, medical evaluation boards and the Integrated Disability Evaluation System (IDES).

The SMEBC staff establishes attorney-client relationships with Soldiers going through the MEB process. They are the Soldier's advocates through the MEB process; they do not represent the MEB providers, the MTF, or the Soldier's command. The goals of the SMEBC staff are to ensure Soldiers receive fair assessments of their medical conditions and that Soldiers' medical conditions are accurately documented during the MEB process. During the course of representation, SMEBC attorneys may prepare independent medical review requests, rebuttals to the MEB findings, and requests for reconsideration of VA ratings. Upon receiving the results from the IPEB, Soldiers can consult with a SMEBC to review their informal PEB and VA findings. The SMEBC can prepare an appeal to the informal PEB findings or if the Soldier elects a formal PEB hearing, the SMEBC will transfer the case to the Soldiers' PEB Counsel.

Soldiers are encouraged to come to the SMEBC office as early as possible to maximize the opportunities available prior to referral into the IDES process. The SMEBC office provides briefings for Soldiers once they are referred into the IDES process. The office is located in room 3B, Tripler Army Medical Center. To schedule an appointment call (808) 433-4635/9769. Hours of operation are Mondays – Fridays, 0900-1630. Walk-ins are accepted but contingent upon availability of counsel.

3. VOTING ASSISTANCE INFORMATION. The Installation Voting Assistance Officer (IVAO) serves as a Voter Registration Agency under the National Voter Registration Act and provides the following services:

a. Provides information on voter registration and the absentee ballot procedures.

b. Provides material on the voting process, requesting absentee ballot and mailing the completed forms.

c. Assists all Uniformed Service Members and their eligible Family members.

d. Registration assistance to Civilians who have access to the Voting Assistance Office.

e. Assists Unit Voting Assistant.

US Army Hawaii Contact Information:

INSTALLATION VOTING ASSISTANCE OFFICER (IVAO)
Phone: (808) 655- 5546/1653
E-mail: angelita.d.dizon.civ@mail.mil
Location: Bldg 750, room 116, Soldiers Support Center, 673 Ayers Ave., Schofield Barracks.
For voting registration and Unit Voting Officer detailed information, guide and training, please visit http://www.fvap.gov.

4. PASSPORT INFORMATION FOR SOLDIERS WHO WILL PCS TO AN OVERSEAS ACCOMPANIED TOUR. The Directorate of Human Resources (DHR) Reassignments Section now has a permanent passport agent that processes only dependents official passports and Visas. Contact the Passport agent, Mr. James Castillo at (808) 655-7182 or email james.g.castillo.civ@mail.mil to schedule an appointment. The website to access the application form is: http://travel.stte.gov/passport/forms/ds11/ds11842.html.

5. ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS. The US Army Garrison-Hawaii has implemented a new ID Card Appointment System at the Directorate of Human Resources' (DHR's) ID Card Office at Schofield Barracks. The appointment system replaced the walk-in, first-come first-serve system with appointments from 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks ID Card Appointment Scheduler website at https://rapids-appointments.dmdc.osd.mil to make, change, or cancel ID card appointments. ID Cards may be renewed up to 30 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their card appointments and to plan their other daily activities without the uncertainty of visiting the ID Card office and possibly having prolonged waiting times for service. A computer system is available in the ID Card office for walk-ins to make or change appointments, as necessary. For customers without internet access, the ID card office accepts telephone requests for appointments at (808) 655-1272. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID Card office location, hours or operation, required documentation, etc., please visit the US Army Garrison website at http://www.garrison.hawaii.army.mil/sites/services/idcard.asp., or contact Mr. Danny Mauga, Schofield Barracks ID Card Office at 655-8940.

6. REQUIREMENTS FOR NEW OR REPLACEMENT CAC/ID CARDS. The Department of Homeland Security issued an identification security directive for the issuance of new or replacement Common Access Card (CAC) or ID Cards for military personnel, authorized civilians, retirees, and family members. Among the many changes to the ID Card issuing process, the most important is that each customer must now present two forms of identification, one of which must include a current photograph. The DEERS/RAPIDS system will not produce a new CAC or ID Card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia.
Some documents that can be used for positive personal identification are as follows:

a. Driver's license or ID issued by a state or outlying U.S. Commonwealth or possession.
b. ID card issued by federal, state, or local government agencies or entities.
c. School ID card with photograph.
d. Voter's Registration Card.
e. U.S. Military ID card.
f. U.S. Passport.
g. Certificate of U.S. Citizenship.
h. Certificate of Naturalization.

For those younger than 18 who are unable to present a document as listed above, the following are acceptable:

a. School Record or Report Card.
b. Clinic, doctor or hospital record.
c. Day-care or nursery school record.

The listing above is not all inclusive. A complete list of acceptable documents can be found on the United States Citizenship and Immigration Service (USCIS) website at www.uscis.gov/files/form/I-9.pdf, page 4. If you have any questions as to the proper documentation needed, please call first before visiting a Military ID Card issuing facility to determine what specific documents may be required, and to verify the process to renew or replace an ID Card.

7. ON-LINE LEVY BRIEFING PROCEDURES IMPLEMENTED. The Directorate of Human Resources (DHR) Reassignments Section has a new process on conducting levy briefings. Soldiers that are scheduled to attend the one-on-one levy briefing will be required to access and complete the on-line levy briefing beforehand. All one-on-one briefings with Soldiers will be conducted in the Soldier Support Center (Bldg. 750) Lanai area, starting at 0800 every Thursday. Soldiers that have not completed the on line requirement prior to attending their scheduled one-on-one brief will be returned back to their unit S1 for rescheduling. It is the responsibility of the S1 representatives to ensure Soldiers scheduled for briefings have completed this on line requirement and sign-off on the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers).
Please follow the step by step procedure on accessing the on-line levy briefing:

Step 1: Access the Garrison website — http://www.garrison.hawaii.army.mil/.
Step 2: Click on Directorate and Support Staff.
Step 3: Click on Directorates.
Step 4: Click on Human Resources.
Step 5: Click on Reassignments.
Step 6: Review Introduction to Levy Brief.
Step 7: Click on Step 2: Review the Briefing Slides.
Step 8: Complete the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers) Reassignment Control Sheet and print out these forms.
Step 9: Complete the DA Form 5960 (all Soldiers) Authorization to Change BAQ/VHA (Print out forms) on Completion of on-line briefing:
a. Soldier must sign pages 4 and 5 of DA Form 5118.
b. Unit S1 must complete and sign page 3 of DA Form 5118.

On the day of the one-on-one briefing, bring in the DA Forms 5117/5118, 5960 and supporting documents listing all dependents names, such as: PCS orders, dependent travel orders, command sponsorship memo, etc. Officers: If you have any questions regarding Officer PCS orders, please contact 655-4629/4949. Enlisted Soldiers: If you have any questions regarding Enlisted Soldier PCS orders, please see your unit S1. Please review all the agency slides on the website. This will make your transition home go smoothly.

For further information, please contact the Reassignments Front Desk at 655-9490 or Ms. Keala Penrose, Chief, Reassignments, at 655-4728.

8. PROCESSING AND ISSUING AGENT CARDS, DIRECTORATE OF HUMAN RESOURCES (DHR). An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:
a. Single active duty parent or dual active duty parents: May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
b. Retired members, their spouses, and un-remarried widows/widowers: May have an agent if they are physically incapacitated and are unable to shop for themselves.
c. Active duty Soldiers: When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
d. Minor child not in custody of the Soldier: A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for "Exchange privileges only," provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing the in the household of a former spouse or biological parent are not considered to be members of the authorized sponsor's household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, US Army Garrison, Hawaii, at the Schofield Barracks Soldier Support Center, Building 750, 673 Ayers Ave., Rm. 103, 1st Floor. Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment. Point of contact is Ms. Keun Cho at 655-0106.

(NOTE: Each of the US military services is responsible for issuing Agent Cards to its authorized patrons.)

9. iPERMS DD FORM 93 REPORT ENHANCEMENTS. The Adjutant General Directorate (TAGD) has provided a briefing which provides information on iPERMS reports which have been developed to provide the common visibility at all echelons of DD Form 93 Record of Emergency Data input to iPERMS and visible in the Soldier's Official Military Personnel File. The brief also provides detailed instructions to the field on how commanders or S-1s can obtain the DD93 report for their unit by UIC and by name. Please review this link for more info. https://forums.bcks.army.mil/CommunityBrowser.aspx?id=980949.

10. TCS ORDERS TRAINING IN THE DEPARTMENT OF THE ARMY MOBILIZATION PROCESSING SYSTEM (DAMPS). The USAG-HI Soldier Readiness Processing and Mobilization Office (SRPM) offers all Unit S-1 Representatives DAMPS training for TCS Orders at the Conroy Bowl, Building 555, Schofield Barracks. Multiple classes are available. Please e-mail Ms. Laura Horn, laura.l.horn8.civ@mail.mil to schedule New Requestor training or Refresher Training and for any additional questions and information. See the flyer attached to the end of this Bulletin for specific training dates.

11. REQUIREMENTS FOR COMMERCIAL SOLICITATION PERMITS. Army Regulation (AR) 210-07 requires a commercial solicitation permit in order to conduct business or sales activity on Army installations (e.g., Avon, Tupperware, household goods, sale of insurance, etc.). No person may enter Army installations and transact business as a matter of right. Permission must first be granted by the Commander, U.S. Army Garrison-Hawaii. Private civilian enterprises or self-employed persons desiring to conduct commercial activity on Army installations must apply in person at the Commercial Solicitation Office, Directorate of Family and Morale, Welfare and Recreation (DFMWR), 350 Eastman Rd, Wheeler Army Airfield, M - F, 0800 - 1200; 1300 - 1600. Applications are handled by appointment only. Family Members of Active Duty Soldiers residing in government quarters who are requesting to operate a home-based business must submit a formal request through the appropriate Community Center. For more information, please contact Ms. Kristy Balli, DFMWR at 656-0083, or kristy.l.balli.naf@mail.mil.

12. REQUIREMENTS FOR PRIVATE ORGANIZATION APPROVALS. Private organizations or individuals desiring to establish a private organization on a military installation are required to obtain the approval of the Commander, U.S. Army Garrison-Hawaii. Once established in accordance with Army Regulation (AR) 210-22, these organizations are required to submit selected documentation (e.g., meeting minutes, financial statements, audits, federal and state tax exemption, liability insurance, etc.) on a quarterly basis. Failure to submit the required documents may result in withdrawal of the operating permit. Private organizations are reminded of the State of Hawaii tax exemption requirement (Form G-6) which should be forwarded with all other documentation. The hours of operation for Private Organization Approval Notice appointments are Monday through Friday, 0800 – 1200; 1300 – 1600, appointments only. For more information, or to make an appointment, please contact Ms. Kristy Balli, DFMWR, 350 Eastman Rd. Wheeler Army Airfield, at 656-0083 or Kristy.balli.naf@mail.mil.

13. MORALE, WELFARE AND RECREATION UNIT FUNDS. A unit fund is a non-appropriated fund activity of the USAG-HI Installation Morale, Welfare and Recreation Fund (IMWRF) established to provide monetary support and enable unit commanders to supplement available appropriated funds (APF) for providing morale support to unit military personnel. Unit funds are intended to contribute to the comfort, pleasure, contentment, mental and physical welfare of the unit Soldiers and must be used for the benefit of all members within the unit. Allocation of all unit funds is based on a ceiling determined by the USAG-HI IMWRF, approved by the Installation Community and Family Program Review Committee (ICFRC), and the USAG-HI Commander. Unit funds are distributed and expended annually, based on requirements. All unexpended balances revert back to the IMWRF at the end of each fiscal year (30 September). No unit owns or controls interest in the Installation MWR Funds. Petty Cash & Regular Unit Fund Withdrawals are available from the Directorate of Family and Morale, Welfare and Recreation, NAF Support Management Division Office, 350 Eastman Road, Wheeler Army Airfield from 0800 - 1600 (closed for lunch 1200 – 1300); walk-ins are permitted, but calling ahead for availability is recommended. For more information or to make an appointment, please contact Mr. Chad Guerrero, DFMWR, 350 Eastman Rd., Wheeler Army Airfield, at 656-0102 or chad.w.guerrero.naf@mail.mil.

14. GREEN TO GOLD PROGRAM. The Green to Gold Program is seeking quality soldiers with officer potential who are interested in going to college to earn a baccalaureate or master's degree. Soldiers must have served at least two years on active duty and are allowed to request discharge from active duty (Scholarship Option to include the CG's Hip-Pocket Program and Non-Scholarship Option) or remain on active duty (2YR Active Duty Option), and enroll in Army ROTC to commission as a second lieutenant. Soldiers can enroll in one of the more than 270 schools in the nation with an Army ROTC program. College students that attend Army ROTC in Hawaii have the unique opportunity to attend one of several universities (the University of Hawaii at Manoa, University of Hawaii West Oahu, Hawaii Pacific University, Chaminade University or Brigham Young University, Hawaii). Regardless of the academic institution you choose, you have the ability to cross-enroll in military science through the University of Hawaii at Manoa. Check the Green to Gold website for complete benefits, eligibility requirements, and the appropriate applications at: http://www.goarmy.com/rotc/enlisted_soldiers.jsp.

15. COMMANDERS – GOT RISKS? The Army Substance Abuse Program's Risk Reduction office offers the Unit Risk Inventory (URI) Assessment, a 53-item questionnaire which assesses a unit's propensity for risk in 14 areas deemed high-risk to include: alcohol and other drug use, unit cohesion, suicide, financial problems, army environment, self perception and relationships. Results of this survey provide a picture of the unit's self-reported high risk behaviors. Surveys can be given to any Army Hawaii unit, as long as 60% of the assigned strength is present. Commanders can request a URI during Change of Command or annually. To schedule a survey for your unit, please call the Risk Reduction Team at 655-0996.

16. FINGERPRINTING FOR APPLICANTS AVAILABLE. Fingerprinting (for applicants only) can be done at the Schofield Barracks Police Administrative Office on Monday and Wednesdays only, 0830 – 1130 and 1300 – 1430. For further information, please contact Ms. Monica R. Anguay, Supervisor, Schofield Barracks Police Admin. Office, Bldg. 3010, Lyman Rd., Schofield Barracks, or call 655-4688, email monica.r.anguay.civ@mail.mil.

J. USAG-HI PRINTING, PUBLICATIONS, FORMS AND RECORDS MANAGEMENT

Due to the upcoming installation of the new SharePoint 10 System on the IMCOM website, the DHR Theater Portal is now frozen and unusable. A new site will be loaded when the new system becomes available and all forms, publications and command correspondence will be replaced. The site will be updated to include all DHR Administrative Services information and guidance. For further assistance, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, Directorate of Human Resources, Administrative Services Division, at 656-0334.

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[NOTE: USAG-HI Command Correspondence, Publications and Command Forms are posted to the Directorate of Human Resources (DHR) IMCOM Pacific Region Website at:
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.
For further information, please contact the USAG-HI Forms and Publications Control Officer at 656-0334.

Policy memoranda and other USAG-HI documents of public interest are posted by the USAG-HI Public Affairs Office at: http://www.garrison.hawaii.army.mil/command/documents.htm?tab=1. For further information on this site, please contact Ms. Lacey Justinger, USAG-HI PAO, at 656-3153. Please note that documents that are FOUO or contain FOUO material are listed on this site but cannot be accessed by the public.]

1. NEW, REVISED OR SUPERSEDED USAG-HI COMMAND CORRESPONDENCE, PUBLICATIONS, FORMS AND RELATED DOCUMENTS. The following Publications have been signed, approved or rescinded by the Garrison Commander. New publications have been posted to the DHR IMCOM Theater Portal and the USAG-HI website. For further information on these documents, please contact the proponent offices listed below.

a. New Senior Commander Correspondence.

(1) Policy Letter 11, Motorcycle Safety Policy, and Annex A to this memorandum were signed by the Senior Commander, 07 Oct 14. These documents have been posted to the USAG-HI website and copies may also be obtained by contacting Mr. William N. Maxwell, Safety Specialist, at 656-1174 or william.n.maxwell.civ@mail.mil.

b. New USAG-HI Command Correspondence.

[No new Command Correspondence.]

c. Rescinded SC/USAG-HI Command Correspondence.

(1) Policy Memorandum USAG-HI-38, Hours of Duty, Leave and Flextime has been rescinded by the USAG-HI Deputy Garrison Commander effective 28 Oct 14. This action also rescinds USAG-HI Command Forms 2, 3, 4, 5 and 6 associated with this policy memorandum.

d. New USAG-HI Publications.

(1) SOP IMHW-SO-1, Standard Operating Procedures for Driver and Equipment Licensing Program, 14 Aug 14, (Safety Office). For copies of this document, contact Mr. William N. Maxwell, Safety Specialist, at 656-1174 or william.n.maxwell.civ@mail.mil.

2. REVISED DoD FORM 577 ISSUED. DoD has issued a new DD Form 577, Appointment/Termination Record – Authorized Signature, effective 1 Jul 14. Previous editions of this form are obsolete and should not be used. For further information, please contact Mr. Frederick M. Spielman, Program Evaluator, Internal Review and Audit Compliance Office at 656-1231.

3. CONTACT FOR COORDINATION OF USAG-HI PUBLICATIONS. All Directorates and tenant organizations are reminded that the contact for coordinating the review, approval and publication of all USAG-HI numbered publications (Regulations, Memorandums, Circulars, Pamphlets, SOPs, Supplements and Policy Memoranda as well as Delegation of Authority Memoranda) is the USAG-HI Forms and Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD). Completed publications are posted to the USAG-HI website at:
http://www.garrison.hawaii.army.mil/command/documents.htm.

Publications are also posted to the IMCOM DHR Theater Portal at:
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.

USAG-HI-generated command and local forms are also coordinated through this office. Call Mr. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil for further information.

4. POINT OF CONTACT FOR PUBLICATIONS AND BLANK FORMS ACCOUNTS. Organizations and units maintaining publications accounts in accordance with DA PAM 25-33, "User's Guide for Army Publications and Forms" are reminded that the point of contact for all actions involving new publications accounts, changes to accounts and closing of accounts is the USAG-HI Forms & Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD), at 656-0334, or email don.g.boyer.civ@mail.mil. All DA Form 12-R, "Requests for Establishment of a Publications Account," must be forwarded to Mr. Boyer for review and approval prior to submission to the Army Publishing Directorate (APD), St. Louis. Forms submitted to APD directly are returned without action by APD, which will delay establishing an account or correcting problems. For contractors, requests for publications accounts to support their mission must be processed through their respective Contracting Officer's Representative (COR). Information on mailing addresses for publications accounts and establishing an account when preparing for deployment are covered in the items below. Once an account is established, units may order publications from the APD website at www.apd.army.mil.

To obtain sensitive blank forms and high-use forms not available through the Army Publishing Directorate (APD) website, units will need to establish a "local" publications account with the Records Holding Area/Forms Center (RHA/FC) at Bldg. 6042, 1976 Higgins Rd., East Range. Please be aware that the RHA/FC no longer stocks publications of any kind, medical record forms or other medical forms. Medical-related forms and publications can be obtained from the Tripler Army Medical Center (TAMC) via Mr. John Berry at 433-6071. All publications are obtained from the Army Publishing Directorate via unit publications accounts. (Also see the "Forms Acquisition" notice below. For further information, please contact Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.)

5. DUPLICATION OR PRINTING OF PUBLICATIONS. Publications that are downloadable from the Army Publishing Directorate website requiring duplication in quantity by organizations/units shall be done through the Defense Logistics Agency (DLA) Document Services Office (formerly DAPS). Publications will not normally be printed via commercial local printing sources. (Use of such sources without first consulting with the Document Services Office could be considered and unauthorized procurement.) For information on document production, please contact Ms. Gloria Gonzales, DLA Document Services Office, Bldg. 2038, Schofield Barracks, at 655-1400. Small documents may be reproduced on unit copy machines when such use does not exceed the limitations of the copy machine or its monthly usage quotas. For further information, please contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.

6. POINT OF CONTACT FOR ACCOUNTABLE FORMS. Organizations needing accountable forms should contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer, at the Directorate of Human Resources, Administrative Services Division, Records Holding Area/Forms Center, Bldg. 6042 East Range, Schofield Barracks. Accountable forms are issued via the DA-410 Receipt for Accountable Forms. All units wishing to obtain accountable forms must present a DA Form 1687, Notice of Delegation of Authority – Receipt for Supplies signed by the appropriate OIC before forms will be issued. The DA 1687 will list those within a unit authorized to pick up accountable forms and will be updated as necessary when personnel change. For further information, please call Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.

7. PUBLICATIONS AND BLANK FORMS ACCOUNTS FOR UNITS DEPLOYING OVERSEAS. Army Units that are deploying overseas or are already deployed are required to set up a "V" Publications and blank forms account with the European Command to use while deployed. Establishing this overseas account can be started up to 60 days prior to deployment to accommodate the fact that some units will not have fax or scanning capabilities once deployed; as soon as you arrive in country you can contact the proper office to activate the account. The website to use is https://aepubs.army.mil/ae/public/aepubs_main.asp (underscore between "aepubs" and "main"). Click on the FAQ tab on the left, then click on question #3 and answer "no" and click "Submit." Within 2 working days of submitting a DA Form 12-R as shown above, the unit publications manager will receive account information that will allow him or her to establish subaccounts, subscriptions, a library, and a forms maintenance list. Once deployed, the publications manager must contact the USAPDCE Customer Service Desk, customer.service.aepubs@eur.army.mil, to provide the deployed official mailing address, unit telephone number, and official email address if different than the email address already provided. Once this information is received, the account will be activated within 5 work days, and the publications manager will be able to order publications and blank forms while deployed. If you have any questions or need additional assistance, contact the USAPDCE Customer Service Desk: DSN: (314) 384-6881/82/83/84 or Commercial: (49) 0621-730-6881/82/83/84. The new Army In Europe Publishing System (AEPUBS) Account Management Guide governing overseas accounts is available from the Army Publishing Directorate website at www.apd.army.mil. Deploying units may have their current (local) Publications Account remain active IF the unit will have a Rear Detachment that will need forms or publications while the unit is deployed. Rear Detachments can only order forms and publications for themselves, NOT for the deployed portion of the unit. Otherwise, the local Publications Account should be frozen or closed until the unit returns. Deployed units MUST receive all their publications, including blank and sensitive forms, from their overseas publications account, and will need to coordinate with USAPDCE for all publications needs. Also, units preparing to deploy cannot "stockpile" forms or publications through requisitioning forms at the Records Holding Area/Publications Center, East Range, prior to deployment. Establishing an overseas account prior to deployment obviates the need for such actions. Prior to returning from deployment, units can close their "V" account and reestablish and account locally. Publications or blank forms received from the European Command while deployed overseas, should not be returned to the office of issue. Excess Forms, Pubs, etc. should be brought back with the units to their main HQs in CONUS. Note that deployed units preparing to return to CONUS have 90 days to order and receive sensitive forms in quantities needed for issuance to their Soldiers upon return to CONUS. These are items such as DA 4980-12 (Meritorious Service Medal), DA 4980-14 (Army Commendation Medal), DA 4980-18 (Army Achievement Medal), DD-714 (Meal Card Control Book), promotion certificates and other accountable or sensitive forms that will be need to be issued in quantity upon return from deployment. The USAG-HI Forms Center only has limited quantities of these forms available per month and cannot cover large quantity needs without advance planning. For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

8. FORMS ACQUISITION, USAG-HI RECORDS HOLDING AREA/FORMS CENTER (RHA/FC). Sensitive and high-use forms can be obtained from the Directorate of Human Resources RHA/FC, Bldg. 6042, 1976 Higgins Rd., East Range. Entrance to the forms center is at Door #2, north side of the building. Procedures for obtaining forms are as follows:

a. All unit publications NCOs need to ensure that a DA Form 1687 (Notice of Delegation of Authority – Receipt for Supplies) is maintained for their unit with the unit's RHA/FC account number and is up to date when sending Soldiers to obtain forms. Updated copies should be provided to the RHA/FC Manager whenever there are changes. Individuals coming to the RHA/FC for forms must be listed on the appropriate DA Form 1687.

b. Soldiers picking up forms must have a completed DA-17, Requisition for Blank Forms/Publications, listing the required items, (to include both form title and form number) and quantities of each desired. A complete listing of forms by number and title is

CRITICAL to our providing quality service to Soldiers. Please call beforehand if possible to ensure the needed forms are actually available – a list of the 163 forms currently stocked at the Forms Center is available upon request. Out of stock items can be ordered at that time if needed.

c. Soldiers should be aware that many forms are restricted by the form proponent as to the number of copies that can be ordered at any one time and that the RHA/FC has limited control over quantities ordered. Normally, quantities requested by units should be restricted to the minimum amount needed for one to two month's operations. We can make requests through the Army Publishing Directorate for increases in quantities if the need is justified and documented by the end user, but it remains within the authority of the form proponent to approve or disapprove quantities issued. For more information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

9. USE OF NON-RESIDENT VEHICLE CERTIFICATES (CITY AND COUNTY OF HONOLULU FORM CS-L (MVR) 50.

[NOTE: All regulations and requirements pertinent to the use of this form are those of the City and County of Honolulu, not the U.S. Army.]

Soldiers not residents of the State of Hawaii can waive the weight tax due on their privately-owned vehicles when registering their vehicles at one of the City and County of Honolulu licensing centers located at the Satellite City Halls (a nominal processing fee will be charged). This does not apply to leased vehicles and vehicles registered in a dependent's name only. The City and County of Honolulu Form CS-L (MVR) 50 is used for this waiver process and must be an original document (to include the information and signatures). PHOTOCOPIES OF THE FORMS WILL NOT BE ACCEPTED AT THE DMV OFFICES. City and County of Honolulu regulations require that individuals who are signing the form on behalf of an active duty Soldier must have a completed Power of Attorney submitted with the form. The Power of Attorney must be an original or notarized document (No copies) and must have valid dates.
If the applicant is also the commanding or personnel officer of a unit, they cannot certify their own non-residency form; they must have a unit senior certify their form. Active duty Soldiers must go to their S-1/Personnel and Administrative Center (PAC) to obtain the forms. ALL PERSONNEL ARE REMINDED THAT ONLY ACTIVE DUTY ARMY PERSONNEL ASSIGNED TO A HAWAII ARMY UNIT AND THEIR QUALIFYING SPOUSES MAY USE THESE FORMS. ISSUANCE OF THESE FORMS SHOULD BE CONTROLLED AND RECORDED TO ENSURE NON-QUALIFIED PERSONNEL ARE NOT ACQUIRING THESE FORMS. Units not structured under a PAC should report to the administrative office that dispenses these responsibilities.
Note that the Non-Residency Form is restricted to use by active duty Soldiers who are NOT residents of the state of Hawaii AND are assigned to a Hawaii-based Army unit, with the exception for active duty resident Soldiers noted below. If a Soldier transfers out of a Hawaii-based Army unit but the family remains behind, the family no longer qualifies for use of the Non-Residency Form.
The City and County of Honolulu Department of Motor Vehicles has extended the qualifications for use of the non –residency form to register vehicles with the State of Hawaii. Under current guidance, active duty Army Soldiers assigned to a Hawaii Army unit who are RESIDENTS of the State of Hawaii and their qualifying spouses now qualify to register ONE non-commercial vehicle using the non-residency form. Cost is $72.50. (This cost-savings is limited to only one vehicle, whereas non-residents may register all their qualifying vehicles.)

Department of Defense Civilian employees, contractors and other civilian personnel working for US Army Hawaii do NOT qualify for the use of the Non-Residency Form unless special conditions apply or such personnel have been "grandfathered" in from prior arrangements with the City and County of Honolulu Licensing Administrator. (All questions regarding this aspect of the use of the Non-Residency Form must be directed to the City and County of Honolulu Licensing Administrator's office.)

Units/Organization G-1/S-1 or PAC offices must obtain these forms from the Records Holding Area/Forms Center, Bldg. 6042, East Range (656-0334). Due to the sensitivity of these forms, and the potential for misuse, they will not be forwarded through mail distribution. It is the responsibility of the 1SG, PAC NCOs, Administrative NCOs and Adjutants to ensure that Staff Duty Officers/NCOs individually sign and issue these forms to members assigned to their units. Receiving Soldiers/Spouses should complete and sign the form in the presence of the approving official. Blank forms or blank pre-signed forms will not be issued at any time.

Community Bulletin 200857WMAR 14 was issued to remind all Army personnel and Families regarding the proper completion and use of the Non-Residency Form. The City and County of Honolulu Department of Motor Vehicle Registration has reported an increase in the number of incorrect forms submitted to their offices when Soldiers are registering their vehicles. These forms must be completely filled out and signed before taking the form to the DMV, and must be the original form, NOT copies. The rules for the use and submission of this form are those of the City and County of Honolulu, not the US Army, and it is incumbent on all Army issuing G/S-1 or PAC offices to ensure the proper completion of this form by using Soldiers and qualifying spouses in order to avoid inconveniencing both the Soldier and the DMV personnel.

The Standing Operating Procedures (SOP) for Use of the City and County of Honolulu Non-Residency Form will be handed out to all those picking up Non-Residency Forms and is available on the DHR USARPAC Theater Portal at
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.
Requirements of this SOP are mandatory for using units and Soldiers/qualifying spouses. All G/S-1 offices and PACs should have copies of this SOP and ensure widest distribution to Soldiers/spouses as needed. The intent of the SOP is to ensure that all offices handle the form in a consistent manner and that the forms are properly completed so that Soldiers are not inconvenienced at the

DMV by having a form refused. This will also assist the Hawaii DMV in providing quality service to their military customers. Provisions of the SOP are mandatory.
For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

10. TRANSFER OF FISCAL YEAR 14 FILES AND CY 14 FILES TO RECORDS HOLDING AREA (RHA), BLDG. 6042, EAST RANGE. Units/Organizations having eligible records/files ready for transfer to the RHA are reminded that contents in boxes will conform exactly with the accompanying SF 135-A (Records Transmittal and Receipt). SF 135s require review and approval by the appropriate command records management officials (RMOs) as prescribed in AR 25-400-2, Army Records and Information Management System (ARIMS), 02 Oct 2007. Only eligible records IAW ARIMS will be accepted at the RHA for temporary storage. The RHA does not have extensive shelving space and only prescribed records in ARIMS will be accepted; all others will remain in their current filing areas until ready for disposal by the proponent. Records Management Officers will ensure that records and files are properly arranged and packed in boxes in accordance with AR 25-400-2 prior to shipment to the RHA. All printing on the outside of the boxes will be neatly written. Records will be packed in shipping boxes (NSN 8115-00-117-8249) only. Boxes may be procured from the General Services Administration (GSA) at Schofield Barracks or Hickam Air Force Base. Before any records can be accepted at the RHA, the Directorate of Human Resources, Administrative Services Division requires a signed Memorandum of Agreement (MOA) between the proponent office and DHR stating that the expense to destroy records will be the responsibility of the proponent as will providing the necessary manpower to complete the shelving or removal process. Other details may be required. Arrangements for turning in records to the RHA, for records disposal and for developing the required MOA requires prior coordination by telephone or email with the USAG-HI Records Manager, Ms. Anna Tarrant at 655 - 5033.

K. SOLDIER FOR LIFE (SFL): TRANSITION ASSISTANCE PROGRAM (TAP)

1. SFL-TAP NEW ON-LINE SERVICES FOR SEPARATING PERSONNEL. New SFL-TAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Commanders and separating Soldiers should visit the SFL-TAP Homepage at www.sfl.army.mil or contact the SFL-TAP Center at 655-1028. The SFL-TAP Call Center, at (800) 325-4715, is also available 24/7 for further information and assistance.

2. SFL-TAP PROGRAM FOR SEPARATING PERSONNEL. All separating military personnel are required by Public Law 107-103 to complete a DD Form 2648/2648-1 (Pre-separation Counseling Checklist) NLT 12 months from their anticipated separation date, and a DD Form 2958 prior to separation. The DD Forms 2648 and 2958 are required documents which need to be presented at final out processing. Retirees can begin SFL-TAP 24 months and normal ETS can begin NLT 12 months from anticipated retirement/separation date. All chapter cases (MEB, involuntary, voluntary) and REFRAD should begin as soon as possible. No orders are required. Completion of the Pre-separation briefing and DD Form 2648 does not obligate a Soldier to leave the Army. Spouses are eligible to use SFL-TAP services and are encouraged to participate in transitional planning. For further information, please contact the SFL-TAP Center at 655-1028. To keep up-to-date with current Schofield Barracks SFL-TAP events and career opportunities, like us on Facebook: https://www.facebook.com/SchofieldBarracksACAP and follow us @SchofieldACAP on Twitter and Instagram. Please see the SFL-TAP Event Flow Chart attached to the end of this Bulletin for additional SFL-TAP information.

The SFL-TAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Separating personnel, spouses and adult family members are eligible to use SFL-TAP services (even during deployment). The SFL-TAP Center is located on Schofield Barracks at the Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 136. SFL-TAP also has a remote office at the Aloha Center on Ft. Shafter, Bldg. S330, Rm. 110. Visit the SFL-TAP Homepage at www.acap.army.mil for more information or contact the SFL-TAP Center at 655-1028. Please note that it is expected that all personnel attending SFL functions will be in business casual attire. (For examples of appropriate attire, the Garrison website SFL-TAP page has an explanatory flyer.)

3. SFL-TAP AND DEPLOYING SOLDIERS. Soldiers with less than 180 days from their ETS dates upon redeployment must attend the mandatory Pre-separation Briefing and complete their DD Form 2648 prior to deploying. Completing the DD Form 2648 does not obligate Soldiers to leave the Army. New SFL-TAP on-line services are available for separating Soldiers to complete the mandatory pre-separation briefing and DD Form 2648/2648-1.

Units may contact the SFL-TAP Center at 655-1028 to schedule group Pre-separation Briefings at their respective units prior to SRP Level 2. Spouses are also eligible to use SFL-TAP services while their sponsor is in theater and spouses are encouraged to participate in transitional planning. The SFL-TAP Center is open Mon, Tues, Wed & Fri from 0730 – 1600 and Thurs from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Visit the SFL-TAP Homepage at www.acap.army.mil or contact the SFL-TAP Center at 655-1028.

4. SFL-TAP AND SOLDIERS GOING THROUGH A MEDICAL EVALUATION/PHYSICAL EVALUATION BOARD (MEB/PEB). All AC/RC Soldiers going through an MEB/PEB are required to attend Pre-separation briefing at the initiation of the MEB/PEB and complete DD Form 2648 (AC)/2648-1 (RC) and provide a copy of the form to the PEBLO. The installation SFL-TAP Center is the designated agency to provide pre-separation counseling to Soldiers. AC/RC Soldiers assigned/attached to WTB excluding Cadre' who have been referred for an MEB or PEB and have been cleared by medical authority are required to register for SFL-TAP services, receive the

mandatory pre-separation counseling (DD Form 2648/2648-1), attend the DOL Employment Workshop (3 days), participate in a VA Benefit briefing(6 hours). Additional SFL-TAP services are available based upon the needs and desires of individual Soldiers. Soldiers should be given maximum time to complete all of their requested SFL-TAP services. New SFL-TAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Visit the SFL Homepage at www.acap.army.mil or contact the SFL-TAP Center at 655-1028 for more information. The SFL-TAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The SFL-TAP Center is open on training holidays and closed on all federal holidays.

5. SFL-TAP AND DEPT OF THE ARMY CIVILIANS (DACS). Department of the Army Civilians (DACS) experiencing a Reduction in Force (RIF), Base Realignment Closure (BRAC) action and/or retiring from federal service are eligible to use SFL-TAP services and are authorized by Army policy to do so. SFL-TAP helps DACS evaluate their skills, and analyze their abilities to find another government position or a good civilian job. SFL-TAP is designed to support DACs – making sure that when they leave the Army they are successful in planning future careers and employment. Job search training and workshops and specialized seminars are available. Go to the SFL Homepage at www.acap.army.mil or contact the SFL-TAP Center for more information at 655-1028. The SFL-TAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays.

6. SFL-TAP DEPARTMENT OF LABOR EMPLOYMENT WORKSHOP (DOLEW). In conjunction with the Department of Labor, Veterans Employment and Training Services (VETS), the SFL-TAP Center offers a mandatory 3-day DOLEW for Soldiers leaving active duty and entering the civilian workforce. Separating personnel must attend the mandatory pre-separation briefing prior to attending the DOLEW workshop. Spouses are also eligible to attend the DOL workshops. The DOL workshops are held at the SFL-TAP Center on Schofield Barracks, Soldier Support Center, 673 Ayers Ave., Bldg. 750, 1st Floor, Room 123 or the Education Center, Bldg 560, Room 207. The SFL-TAP Center hours of operation are 0800 – 1600. The SFL-TAP Center is closed on all federal holidays. For more information visit our SFL-TAP Homepage at www.acap.army.mil. Transitioning personnel also have the option to schedule appointments through the SFL-TAP Homepage. The SFL-TAP Call Center, at (800) 325-4715, is also available 24/7 for further information and assistance.

7. SFL-TAP VETERANS AFFAIRS (VA) BENEFITS BRIEFING I AND VA BENEFITS II – VA ASSISTS TRANSITIONING SERVICE MEMBERS PREPARE FOR 21ST CENTURY JOB MARKET. The Department of Veterans Affairs (VA) new VA Benefits I and II Briefings are now available at Schofield Barracks and Fort Shafter as part of the revamped Transition Assistance Program (TAP). The goal of the redesigned TAP, now known as Transition GPS (Goals, Plans, Success), is to provide transitioning Service members with a set of individually tailored training programs and services to equip them with the tools they need to pursue their post-military goals successfully. Service members participating in the new VA Benefits I and II Briefings will learn how to review, apply for, and receive the benefits and services they have earned. Briefings are offered weekly on Mondays (Benefits I) from 1200-1600, and Fridays (Benefits II) from 1400-1600 and Fridays (Benefits I) from 0900-1300 (Benefits II) from 1400-1600. For more information on attending Transition GPS, please contact the Schofield Barracks SFL-TAP Center at 808-655-1028, ext #5. Additionally, Briefers conducting VA Benefits I and II Briefings are available for appointments outside the classroom to assist all Service members, Veterans, and family members who have questions about VA benefits and services they may be eligible to receive. The VA counselors are located on Schofield Barracks, Aloha Center, Bldg. 690, 1st Floor. Hours of operation are 0900 to 1600, Monday through Friday. To schedule an appointment, please call 655-7139/7140.

8. SFL-TAP CALENDAR. The schedule of SFL briefings and meetings is available through the SFL-TAP Center at 655- 1028 and is posted on the USAG-HI website under SFL-TAP and is included at the end of this Bulletin.

9. SFL-TAP REMOTE OFFICE. SFL-TAP opened a remote office at the Aloha Center on Ft. Shafter, Bldg. S330, Rm. 110. Hours are 0800 - 1600 Mon, Tue, Wed and Fri, and 1300 – 1600 on Thurs. The Ft Shafter office can be reached at (808) 438-9735.

10. NEW DOD VIRTUAL CURRICULUM ASSISTING SERVICE MEMBERS VIA JOINT KNOWLEDGE ONLINE (JKO). The JKO portal is DoD's effort to put a redesigned Transition Assistance Program (TAP) (now called TAP Goals, Planning and Success (GPS)) training into an environment where Service Members can access it whenever they need it from anywhere in the world. JKO online TAP GPS virtual curriculum has launched and is located at https://jkodirect.jten.mil. Transition preparation training is now in a military training platform. New TAP GPS curriculum offers 10 training modules for Service Members to attain their required career readiness standards before they separate. Soldiers should contact the SFL Center (808-655-1028) for more information. Other informational links are: http://www.defense.gov/news/newsarticle.aspx?id=120922, www.SFL.army.mil, http://www.garrison.hawaii.army.mil/SFL/default.htm, and https://www.facebook.com/SchofieldBarracksSFL.

UNITED STATES ARMY

SOLDIER FOR LIFE

Dear Transitioning Soldier,

Army Soldier for Life (SFL) is excited to share the partnership between the Department of Veterans Affairs (VA) Office of Economic Opportunity and the Department of Labor (DOL) Veterans' Employment and Training Service to initiate your "Smooth Takeoff." Their goal is to directly connect all who "Opt-in" with employers that have made commitments to hire Veterans, offer apprenticeship and on-the-job training (OJT) programs covered by GI Bill®, and provide employment services. This is your opportunity to "Opt-In" (by 1 November 2014) to participate in this innovative project, with just four simple steps on the Veterans Employment Center (VEC):

1. Visit the VEC at www.ebenefits.va.gov/jobs and click on "Profile & Resume Builder".
2. Complete the following fields: 1) Add the Basics (Name and email), 2) State your Objectives (Find meaningful employment), 10) Location Preference (with contact number), and 11) Other – Special Categories (Select "Smooth Takeoff Project").
3. Click "Preview your Veteran Profile and Resume Content".
4. Click "Make your Profile Public".

For those who opt-in by 1 November 2014, VA and DOL will provide guaranteed one-on-one assistance, to include your family members. The VA Benefits Advisor will be local to your transition location and provide information regarding all VA benefits and services you have earned, opportunities for accelerated learning and OJT to address skill gaps. DOL American Job Centers (AJCs) provide the opportunity to receive intensive employment and job training services that include the following: career guidance; referrals to job openings and training opportunities; comprehensive assessment of skill levels; resume building and interviewing skills; and a documented plan of action. Specialists at one of the nearly 2,500 AJCs (www.servicelocator.org) are ready to work directly with you at your current and future location, to access the above services and all jobs listed by state workforce agencies throughout the Nation. These services are available whether you "Opt-In" or not, but opting in will allow these specialists to reach out to you quickly.

If you are looking for meaningful employment, we hope you take this opportunity to opt-in to this brand new resource. For opt-in questions, please email oeoecsupport.vbavaco@va.gov.

The SFL-Transition Assistance Program (TAP) Office, formerly Army Career and Alumni Program (ACAP), will assist you in identifying your transition needs, developing your individual transition plan, and providing job search related skills training. During your SFL-TAP process you will receive information about continuing to serve in the Reserves. The Army Reserve Public, Private, Partnership Office (P3O) located at (www.usar.army.mil/resources/Pages/Employer-Partnership-opportunities-and-Information.aspx) is another resource leveraging private sector relationships as you search for employment. I encourage both you and your spouse to participate in all available SFL-TAP services.

Thank you for your service to our country. As you transition, the SFL Program (http://soldierforlife.army.mil/) will provide you with the information and resources you deserve as you reintegrate into civilian society.

Once a Soldier, Always a Soldier… A Soldier for Life!

L. MISCELLANEOUS NOTICES

1. GIVING 'GIFT OF GROCERIES'? THINK COMMISSARY GIFT CARDS. No matter the occasion, Commissary Gift Cards are always available to help family members, friends and organizations give the gift of groceries. The cards, which come in dominations of $25 and $50, can be purchased by anyone at any commissary worldwide or online. However, only an authorized patron can redeem them. Quick facts about the Commissary Gift Card: a) The cards are available at all commissaries worldwide – on a rack at full-service, front-end registers – as well as through the DeCA website, http://www.commissaries.com; b) The cards expire five years from the date of purchase; c) Online orders incur a handling fee. These fees are not assessed to in-store orders; d) There is no limit to the number of gift cards that a purchaser can buy. However, DeCA officials recommend organizations and activities consider purchasing online if they need $500 or more in gift cards; and e) Commissary Gift Cards can be shipped anywhere in the United States and to APO, FPO or DPO addresses. For more information, please contact your closest commissary.

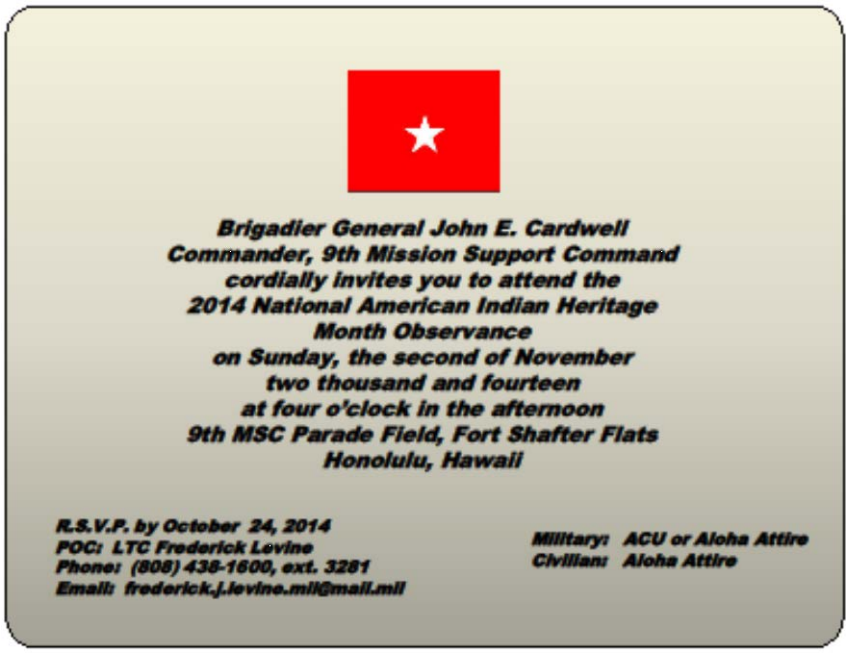
2. DEFENSE COMMISSARY AGENCY (DeCA) READY TO HELP WITH HOLIDAY MENUS. Military families facing the annual ritual of planning their holiday menus need look no farther than their commissary for quality and savings. According to Ms. Tracie Russ, DeCA's Sales Director: "Your commissary has the most affordable, high-quality, name-brand ingredients for the perfect holiday meal. This year we're not only offering our annual 'free frozen turkey' promotion with high-value coupon booklets, but also a fresh turkey special with great pricing." Throughout November, commissary industry partners – vendors, suppliers and brokers – are collaborating with stores to offer discounts beyond everyday savings. (Overseas stores may have substitute events for certain promotional programs.) Commissary patrons can also check the DeCA website at www.commissaries.com, select the "Shopping" link and click on the "Sales & Events" tab for the latest in promotional information. Customers are asked to check their local commissary for details on dates and times for holiday promotions.

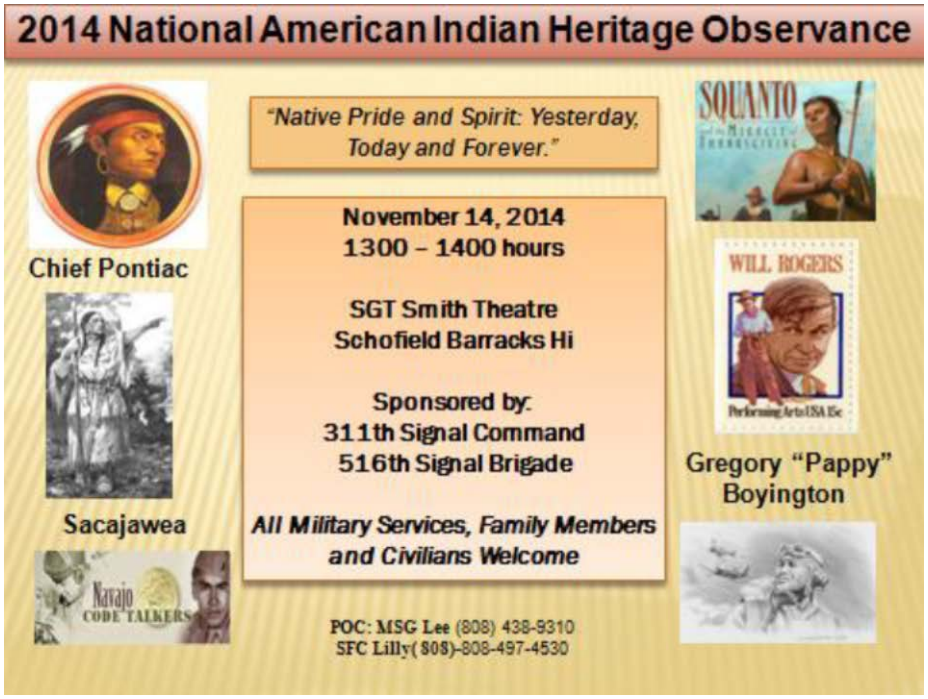
SECTION II: UNOFFICIAL

A. NON-MANDATORY EVENTS AND TRAINING

1. USAG-HI FACEBOOK TOWN HALL SCHEDULED. **Attend the quarterly online USAG-HI Facebook Town Hall, hosted by Col. Richard Fromm, commander, USAG-HI, from 1800 – 1930 Wednesday, 12 Nov 2014 at www.facebook.com/usaghawaii, under the "Events" tab." For further information, please contact Ms. Lacey Justinger, Digital Media, Public Affairs, U.S. Army Garrison-Hawaii and U.S. Army Hawaii at 656-3153 or lacey.justinger@us.army.mil.**

2. INVITATIONS EXTENDED FOR NATIONAL AMERICAN INDIAN HERITAGE MONTH OBSERVANCE, HOSTED BY THE 9TH MISSION SUPPORT COMMAND (MSC) AND THE 311TH SIGNAL COMMAND.





3. ANNUAL HOLIDAY GIFT-WRAPPING FUNDRAISER INFORMATION. Family Readiness Groups (FRGs) authorized to operate on USAG-HI installations may register to participate in the annual holiday gift wrapping fundraiser sponsored by the Army and Air Force Exchange (AAFES), Hawaii (Schofield Barracks Main Exchange and Fort Shafter Market). Procedural guidance and the required forms can be obtained from Ms. Stephanie Caires, Directorate of Family Morale, Welfare and Recreation (DFMWR) Fundraising Coordinator at 656-0129, or Stephanie.l.caires.civ@mail.mil.

All requested paperwork must be submitted as a complete Battalion-level packet. DFMWR will accept hard copy requests from 19 September thru 5 November 2014 in person ONLY, at 350 Eastman Road, Bldg 547, Wheeler Army Airfield. Requests will not be accepted over the telephone, via email or by FAX, and must be received by close of business 5 November 2014. DFMWR will conduct a random drawing on Friday, 7 November 2014 at 1300 to assign participating FRGs their gift wrapping dates and times. All participating FRGs must have a representative present for the drawing. FRGs will be allocated one date for gift wrapping at the battalion level. It is the responsibility of the units to ensure that their assigned time slots are covered for the entire day. For further information, please contact Ms. Caires at the number listed above.

4. HOLIDAY CARD LANE PARTICIPATION. All units, staff offices, agencies and organizations are invited to participate in a Holiday Card Lane display at either Fort Shafter or Schofield Barracks. Each display will consist of at least one and not more than two 4' X 8' sheets of plywood prepared in such a manner that they open like a Holiday card. Boards used for the Holiday Card will be painted on both sides. The back of the display and all anchors must be painted white prior to emplacement. Displays that have been used for two or three years consecutively may require touch-up or replacement. Those interested should submit their POC name and phone number to Deanna Lein, Special Events Office, 655-0002; or email Deanna.c.lein.naf@mail.mil by 20 November 2014.

B. SOLDIER, CIVILIAN AND FAMILY HEALTH, WELFARE AND RECREATION

1. COMPREHENSIVE SOLDIER AND FAMILY FITNESS (CSF2) PROGRAM. The Comprehensive Soldier and Family Fitness (CSF2) program represents the Army's investment in the readiness of the force and the quality of life of our Soldiers, their Families and Army Civilians. The program is designed to increase your physical and psychological health and resilience, while enhancing performance, both in combat and in life. The program is also available for spouses. The intent of CSF2 is to ensure all members of the Total Army are best prepared to deal with the rigors of the Army profession. CSF2 empowers members of the Total Army to maximize their potential and face challenges that arise while deployed or at home.

A key element of the program is the Global Assessment Tool, or GAT 2.0. By taking the GAT 2.0 you learn your level of physical and mental fitness. You receive a personal assessment in each of the five dimensions of strength (emotional, social, spiritual, family, and physical). You will also get your RealAge®, which, based on your survey answers, tells you your biological age compared to your calendar age. You also see how you are doing with regards to the three elements of the Performance Triad – Sleep, Activity, and Nutrition. Over time, after receiving training and engaging with the wide range of tools and resources available within ArmyFit™, you are able to re-take the GAT 2.0 and track your improvement. See the flyer attached to the end of this Bulletin for more information or contact Ms Sandra Crocker, Mobilization & Deployment Specialist, USAG-HI, at 655-4368, or sandra.l.crocker4.civ@mail.mil.

2. EMPLOYEE ASSISTANCE PROGRAM (EAP). The Employee Assistance Program was established by AR 600-85, The Army Substance Abuse Program. The purpose of this job-based program is:

- **To help employees in identifying and resolving problems that may affect their job performance and well-being.**
- **To assist management in addressing productivity issues.**
- **To promote installation work/life/wellness programs.**

Confidentiality is the corner stone of an effective EAP. Employee confidence in the competence and trustworthiness of the EAP staff plays a key role in program success. For further information, related flyers and other information on this program, contact EAP Specialist Ms. Catherine M. Heflin, at 655-6047 or catherine.m.heflin.civ@mail.mil, or EAP Coordinator Ms. Kathy Marugaki, CEAP, at 655-6046 or edith.r.marugaki.civ@mail.mil. The EAP office is located at Bldg. 2091, Kolekole Ave., Schofield Barracks. Hours are M – F 0730 – 1600. Also see the "Frontline" flyer produced by EAP and attached to the end of this Bulletin. Contact ACS for other flyers related to their operations and course offerings.

3. NEW PARENT SUPPORT PROGRAM AVAILABLE. A New Parent Support Program for expecting parents or those with a child under three years old is now available from Army Community Service (ACS). ACS's New Parent Support Program is a free and voluntary program that offers opportunities to have your parenting questions answered covering a wide range of topics from preparing for labor and delivery, understanding ages and stages of child development, discipline, potty training, breastfeeding, newborn care and more. For further information or to participate in the program, please contact Ms. Donna Shock at the Army Community Service (ACS) office at 655-4227 or email at donna.l.shock2.civ@mail.mil.com.

4. FAMILY ADVOCACY PROGRAM (FAP) PREVENTION, EDUCATION AND OUTREACH. Prevention works! FAP Prevention, Education and Outreach provides classes and workshops to address issues related to prevention of spouse/partner and child abuse. Classes offered address anger, stress, parenting, couples/relationships, play groups for parents with infants and toddlers, a class specifically for new dads, and a workshop that helps families prepare for their 10-12 year olds to be left home unsupervised. Information about classes can be found on the himwr.com/acs website. To request a specific class or to find out more contact the Army Community Service (ACS) office at 655-4ACS (4227) or go online at www.himwr.com.

5. NEW ARMY SUBSTANCE ABUSE PROGRAM (ASAP) FLYER AVAILABLE. The ASAP program has prepared a new continuing flyer "Frontline Employee" (attached to the end of this Bulletin) regarding wellness, productivity and you! New issues will be attached to the Bulletin as they are issued. For further information, please contact Ms. Catherine M. Heflin, EAP/ASAP Specialist, USAG-HI, at 655-6047 or catherine.m.heflin.civ@mail.mil.

6. ARMY SUBSTANCE ABUSE COUNSELING SERVICE (ASACS) NEWSLETTER. Editions of the ASACS "Parent Update" Newsletter will be attached to the end of this Bulletin as new versions are released. For further information, please contact Ms. Sara L. Hill, ASACS Clinical Supervisor at 655-5080 or sara.l.hill@saic.com.

7. ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS). Worried about your TEEN? The ASACS (Adolescent Substance Abuse Counseling Service) is a voluntary and confidential service for military dependents and their families. All services provided are free of charge to military families. ASACS provides a continuum of care from prevention, to early intervention and outpatient counseling services. Services are targeted to both middle and high school age dependents and are available at either Schofield Barracks, Aliamanu Military Reservation and in several high and middle schools: Leilehua High, Mililani High, Radford High, Aliamanu Middle, and Wheeler Middle School. ASACS clinical services begin with initial assessments that will assist to determine the counseling needs – individual, group and/or family counseling services. All services are individualized per the needs identified and providers are licensed clinicians. ASACS supports teens to reduce risk factors and increase protective factors before any onset of substance use. These prevention services include: counseling sessions for the teen and parents, LifeSkills Training Classes, Transition Support, and other prevention groups and activities to promote a healthy lifestyle, and learn ways to cope with the daily stressors of just being a teen. ASACS provides clinical support to teens and their parents should there be any concern of an alcohol and/or drug related issue. Teens, parents, commanders and other community helpers are welcome to call ASACS to consult on any possible referrals, or would like to seek counseling and prevention services. For further information, or to set an appointment, either stop by or call Ms. Sara Hill at 655-9944/5080, or email Sara.L.Hill14.ctr@mail.mil. ASACS at Schofield Barracks is located in Bldg. 647, 156 Lewis Street and the ASACS at Aliamanu Military Reservation is located in Bldg. 1782, Bougainville Loop.

8. DEALING WITH STRESS OR OTHER ISSUES? Call the Employee Assistance Program Office, Bldg 2091, Schofield Barracks, for help and ideas for dealing with stress or any other issues affecting your job performance. Contacts are Ms. Cathy Heflin, EAP Specialist at 655-6047 or Ms. Kathy Marugaki, EAP Coordinator at 655-6046.

9. WORRIED ABOUT PERSONAL RELATIONSHIPS? YOUR MARRIAGE? FAMILY ISSUES? The Tripler Army Medical Center (TAMC) Social Work Department's marriage and family therapists and licensed clinical social workers help military personnel and family members by providing individual, couples and family counseling, and referrals to other services as needed. They can help with communication, conflict resolution, parenting and deployment issues. No referrals are required. Call the Social Work Outpatient Services Clinic at TAMC (2nd Floor, Oceanside, B-Wing) at 433-6606. (The Schofield Barracks Health Clinic has similar services through the Soldier and Family Assistance Center (SFAC)). For further information, please contact Ms. Ana Allen, Public Affairs Officer, Pacific Regional Medical Command and Tripler Army Medical Center, at 433-2809.

10. MILITARY ONE SOURCE CRISES LINE/THE DEFENSE CENTER OF EXCELLENCE (DCOE) OUTREACH CENTER. The Army must give our Soldiers and family members every opportunity to become aware of the multitude of resources which are available to them. Promoting the Military OneSource Crises Intervention Number and the DCOE Outreach Center Help Line are two ways that Leaders can reinforce the Army's commitment to building resilience, positive life coping skills and well being for our Soldiers and family members. The Army remains committed to make the most of every resource to optimize the health, safety and well-being of its Soldiers, civilians and families. The Military OneSource Crisis Intervention Hotline is a free phone and online service provided by the Department of Defense for Active-Duty Guard and Reserve Service Members (including individual ready reserve members) and their families. Credentialed Consultants offer support and practical solutions 24 hours a day, 7 days a week through phone or online consultation. The Consultant will assess the Caller's needs and provide a referral to Health Care Professionals that can provide face-to-face follow-up counseling. Currently, Soldiers and family members can be provided up to 12 free face-to-face short-tem counseling sessions. Military OneSource can be contacted at 1-800-342-9647 (from the US). Outside the US, dial the country code plus 800-342-9647, or call collect from outside the US at 484-530-5908. TTY/TTD for the Hearing Impaired is 800-346-9188, for Spanish, 1-877-888-0727. The website is http://www.militaryonesource.com. The Defense Center of Excellence (DCOE) Outreach Center Help Line is also available 24 hours a day, 7 days a week. This Help Line is staffed by Consultants who can serve as an authoritative source of information on psychological health and traumatic brain injury issues. This Outreach Center assists service members, veterans and their families gather information and connect with the agencies needed to promote resilience, recovery and reintegration. For more information, please contact 1-866-966-1020 or http://www.dcoe.health.mil/resources.aspx. The HQDA Point of Contact for this information is G1suicide@conus.army.mil. If you have further questions, please go to the following website: http://www.armyg1.army.mil/hr/suicide/default.asp. Further information on the DCOE Outreach Center can be found at http://dcoe.health.mil/default.aspx.

11. NATIONAL SUICIDE PREVENTION LIFELINE AVAILABLE. The National Suicide Prevention Lifeline is a free, 24-hour crisis intervention hotline (1-800-273-TALK (8255)) and online service (www.suicidepreventionlifeline.org) provided by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA). The service is available to anyone in suicidal crisis or emotional distress, to include military members and their families including active duty, guard, and reserve service members, individual ready reserve, and individual mobilization augmentees. Credentialed consultants offer confidential support 24 hours a day, 7 days a week through phone or online consultation.

Military OneSource (MOS) http://www.militaryonesource.com provides support, information, and referrals to professionally trained consultants on a wide range of issues - from budgeting and investing to relationships and deployment. Additionally, MOS can assist with arranging up to 12 free, face-to-face, short term counseling sessions for soldiers and family members. MOS contact information: from the U.S., 1-800-342-9647; outside the U.S., (country access code) 800-342-9647 (dial all 11 numbers) or call collect from outside the U.S., 484-530-5908; TTY/TTD, 800-346-9188 (hearing impaired); or en Espanol, 1-877-888-0727. For further information, please contact the Army Suicide Prevention office at g1suicide@conus.army.mil.

12. MILITARY ONESOURCE (MOS) COUNSELING SESSIONS AVAILABLE. Military OneSource offers non-medical behavioral health counseling sessions for service members and their families. The counseling sessions apply to face-to face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Authorization is on a case-by-case basis. For further information, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647. You name it, we can help!

13. THE FOCUS PROGRAM RESILIENCY TRAINING FOR MILITARY FAMILIES. FOCUS Announces Services for Army and Air Force Families. During individual family sessions, your family will learn skills to: improve communication; problem solve around family challenges; identify strategies for dealing with deployment reminders; increase family closeness and enhance mutual support. Training services are free of charge to all military families and confidential sessions are available during family-friendly hours. To set an appointment or for more information, please call: (808)-257-7774 or contact Hawaii@focusproject.org.

14. SUBSTANCE ABUSE AND THE WORKPLACE: A HARMFUL COMBINATION. USAG-HI is committed to providing a safe, healthy and drug-free working environment and wants to take this opportunity to remind employees about the importance of working drug free to their safety and that of their co-workers. Some of the potential risks and hazards of workplace alcohol and drug use are obvious, particularly those related to safety. Alcohol and drug use can seriously impair judgment and coordination, which can lead to workplace accidents, injuries and even death. And a person does not need to be an alcoholic or drug addict to create safety hazards. For example, someone who still has alcohol in their bloodstream from drinking before they were on the clock may not be in any condition to work safely. But the problems extend beyond safety. Workplace alcohol and drug use can weaken an organization's ability to operate profitably and productively. It is also associated with lower levels of employee morale—not only that of employees struggling with alcohol or drug problems, but also those who work alongside them. Key to preventing these problems is for all employees to understand that there is help for those struggling with alcohol and drug problems. If you (or someone you know) are struggling to work drug free, call 1-800-662-HELP (1-800-662-4357) or visit www.findtreatment.samhsa.gov.

Other sources of help are available at www.dol.gov/workingpartners. Soldiers or family members may contact the Army Substance Abuse Program at the Schofield Barracks Health Clinic, Building 673, on the 1st floor by calling 433-8700 for assistance. In addition, the Employee Assistance Program (EAP) provides confidential, short-term counseling and referral services as a benefit to DA civilian employees. Professionally trained EAP staff can be reached at 655-6047/6046. If you have any questions or concerns, please contact Ms. Catherine Heflin, Employee Assistance Program (EAP) Specialist, Army Substance Abuse Program (ASAP) Building 2091, Kolekole Avenue, Schofield Barracks at 655-6047.

C. SPECIAL PROGRAMS/OPPORTUNITIES FOR SOLDIERS AND CIVILIANS

1. INTERESTED IN SPECIAL FORCES? Special Forces Recruiting is looking to find all highly-motivated E3 - E7 and YG 2011 1LTs that are interested in Special Forces. Special Forces are the Nation's elite combat force. To learn how you can become one of the nation's best, please contact our office at (808) 655-4397, (DSN 315-455-4397) FAX: (808) 655-5808 or you can email us directly at SFHawaii@usarec.army.mil, and you can visit our Facebook page at http://www.facebook.com/USArmySpecOpsRecruiting.Hawaii.
Our office is located at the Schofield Barracks Aloha Center, BLDG 690, 3rd Floor, Room 3G. We offer unclassified briefings every Wednesday at 1200 and 1530 at our office. Are you ready? For further information, please contact SFC Randall Howard, NCOIC, at Randall.E.Howard.mil@mail.mil , SFC Aaron Martin at Aaron.J.Martin.mil@mail.mil , SFC Corry Rich at Corry.W.Rich.mil@mail.mil or SFC Noah Burkham at Noah.A.Burkham.mil@mail.mil.

2. INTERESTED IN ARMY CID?) Are you interested in a career as a Special Agent (SA) with the United States Army Criminal Investigation Command (CID)? If so, please contact SFC Jesus Goytia at 655-1989 or SFC Jose Perez at 655-0541. For additional information and prerequisites, please visit www.CID.army.mil.

D. SOLDIER/FAMILY/CIVILIAN EDUCATION ASSISTANCE

1. ARMY TUITION ASSISTANCE (TA) CHANGES. Schools have until 23 July 14 to sign the new Department of Defense (DoD) memorandum of understanding (MOU) and without a signature will be suspended from GoArmyEd, effective 24 July 14. In addition to the existing requirement to be accredited by an accrediting organization recognized by the U.S. Department of Education (DOE), schools must be approved for Veterans' Administration (VA) funding and certified to participate in federal students programs through the DOE under Title IV of Public Law 89-329. Schools that are not currently approved for VA funding and Title IV certified have 18 months to acquire this approval (by 23 November 2015) and cannot accept new students while in the process of acquiring this certification.

Four major changes pertaining to Soldiers are addressed. They are:

a. Grades below a C for undergraduate work and grades below a B for graduate work will be recouped for classes with a start date of 24 July 14 or after.
b. No fees, to include any supporting instructional fees will be paid using TA. The actual cost of tuition up to $250/semester hour is the only cost that will be funded.
c. Except in overseas locations, a school seeking access to the installation solely to provide academic counseling or student support services must have a DoD student population of at least 20 military students.
d. TA must be approved before the start date of the class.

2. FY14 TUITION ASSISTANCE POLICY. On 1 January 2014, the Army's FY14 Tuition Assistance (TA) program will change. These changes are supportive of the intent of the TA program – to provide financial assistance for voluntary off-duty education in support of Soldiers' professional and personal self-development goals within a constrained budget environment. The new policy will allow Soldiers to use TA after successful completion of their first year of service after graduating from either AIT, OCS or BOLC. Soldiers are eligible for up to 16 semester hours per year and they can use TA for a second, higher-level post-bachelor's degree after completion of 10 years of service. The second degree time in service requirement applies to movement from a bachelor's to a master's degree and not from an associate's to a bachelor's degree. Also, the 10-year requirement only applies if Army TA was used to pay for any portion of the undergraduate coursework. Soldiers will continue to receive up to $250 per semester hour and the current policy limits of 130 semester hours for completion of a bachelor's degree and up to 39 semester hours for a master's degree remain in effect. Soldiers cannot use TA for a second equivalent degree, i.e., no second bachelor's or master's degree. All courses must be part of an approved degree plan. TA cannot be used for first- professional degrees, e.g., PhD, MD or JD. In addition to DA adverse action flags, we will continue our policy to not allow TA for Soldiers who are flagged for APFT/AWCP. The Army will honor TA requests for payment for Soldiers with approved TA requests by 31 December 2013 whose eligibility for TA will be affected by these policy changes. However, no further TA-funded enrollments will be authorized until they meet the new eligibility requirements. For further information, please contact Ms. Chrissy Morris, Chief, Schofield Barracks Army Education Center (SBAEC) at 655-4444.

3. CLARIFICATION OF THE FY14 TUITION ASSISTANCE POLICY ALARACT MESSAGE. The Army has authorized the following policy guidance to clarify issues surrounding the new TA policy rules. Counselors should continue to refer to the FAQ documents to assist in answering questions raised by Soldiers.

a. Soldiers who are currently actively pursuing a graduate degree, but who do not have ten years of service based on their Basic Active Service Date, or Pay Entry Begin Date may continue to receive Federal Tuition Assistance (TA) for graduate classes through the end of FY14, 30 September 2014. Beginning FY15, all Soldiers will be subject to the ten year service requirement for graduate TA if TA paid for a portion of the undergraduate degree.

b. Soldiers stationed OCONUS may continue to use TA for host nation language courses even if they have not yet met the one year service requirement for TA use. No other courses may be taken until the one year service requirement is met.

c. Prior service, regardless of Service, will be used to establish the one year eligibility date for Army TA. TA used while a member of another branch of Service does not have any impact on the use of Army TA.

d. Eligibility for Federal TA will be based on one year of service from the completion of Initial Entry Training (IET). For enlisted Soldiers and most Warrant Officers this consists of Basic Combat Training (BCT) and Advanced Individual Training (AIT). For commissioned officers this is their Basic Officer Leaders Course (BOLC). See the FAQs for the rare exceptions to these policies.

For further information, please contact Ms. Chrissy Morris, Chief, SBEAC, at 655-4444.

4. FREE COMPUTER LITERACY TRAINING AVAILABLE. Operation Life Transformed, a 501c Public Charity, is offering free scholarships for computer literacy courses to all active duty military, military spouses, war-wounded caregivers and transitioning vets, included National Guard and Reserves. For more information or to apply for a scholarship please visit http://lifetransformed.org. Fill out the applications forms and all other paperwork and forward to students@lifetransformed.org. For further information on this program, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647.

5. ARMY PERSONNEL TESTING (APT). The APT Test Center at Schofield Barracks and Tripler administers a variety of Army personnel tests, such as the Armed Forces Classification (AFCT), Selection Instrument for Flight Training (SIFT), Defense Language

Proficiency Test (DLPT), Defense Language Aptitude Battery (DLAB), Oral Proficiency Interview (OPI), and Tests of Adult Basic Education (TABE), required by Soldiers to enhance their skill levels to further their career advancement. APT tests require a DA Form 4187 (Personnel Actions Form) with commander verification/approval and are scheduled by appointment only by contacting the test center. The Schofield Barracks APT Test Center is located at 1565 Kolekole Avenue, room 231A, Yano Hall (Bldg 560), and is open between 0900 – 1700, Monday – Friday. The Tripler APT Test Center is located at 823 Krukowski Road, Bldg 102, and is open from 0900 – 1630, Tuesday and Thursday. For further information, please call 655-9776.

6. COLLEGE TRANSCRIPT ASSESSMENT. An Army education center assessment of college transcripts depends on the number and complexity of documents submitted. Customers should allow a minimum turnaround time of about three workdays and longer if there are several documents requiring verification. The best times to submit assessment requests are at the beginning of the work week, usually in the morning. Customers are allowed to make two assessment requests per calendar year. Official college transcripts, copies of official transcripts, official grade reports with school information on the grad report, or copies of official grade reports are acceptable for review. Customers need to state requests are for other than promotion points. For further information, please call the Army Education Center on Schofield Barracks at 655-0800/0805 or Tripler Army Medical Center at 433-4184.

7. ARMY EDUCATION CENTER COMPUTER LAB/LEARNING RESOURCE CENTER (CL/LRC). The Schofield Barracks CL/LRC, is located in Room 203, 2nd floor, Yano Hall (Bldg 560), Schofield Barracks. Hours of operation are from Monday – Friday, 0900 – 1650. Twenty- five Internet connected computers are available for use by Soldiers, adult family members, and other authorized users on a first- come- first- serve basis. For further information, please call 655-0407.

8. NATIONAL TESTING CENTER (NTC) HOURS OF OPERATION. The NTC hours of operation at the Schofield Barracks Army Education Center (Yano Hall, Bldg. 560) are Thursdays from 0900 – 1700 and at the Ft. Shafter/Tripler Education Complex on Fridays from 0900 – 1700. Testing is also conducted at Joint Base Pearl Harbor/ Hickam and Marine Corps Base, Hawaii. For detailed information on tests, certifications, or testing schedules, contact an NTC representative via email at: mcptesting@hpu.edu, or call (808) 543-8056.

9. SPOUSE TUITION ASSISTANCE AVAILABLE. Great news for our military spouses! Spouse Tuition Assistance (TA) through the Career Advancement Account (ACC) Program is offered for all branches according to the following classifications: legal spouses of military service members with a minimum of one year remaining on Active Duty are eligible for the Program. This includes spouses of active duty service members, Coast Guard deployed with the Navy, Active/Guard Reserve (AGR), and Reserve Component service members (Guard and Reserve) called to active duty for a year or more. TUI University's spouse program is 6 + 2, meaning, spouses will take six classes using TA and receive two free classes for a total of eight classes within a 24 month period. The ACC program is administered by the AI Portal. To familiarize yourself with the website and the program's procedures go to: https://aiportal.acc.af.mil/mycaa. For further information, please check the website at http://www.tuiu.edu or call 1-800-375-9878.

10. CIVILIAN EDUCATION SYSTEM. Transformation of the Army begins with educating the Army's leaders. The Civilian Education System (CES) is a progressive and sequential leader development program that provides enhanced leader development and education opportunities for the Army Civilian Corps (ACC) throughout their careers. Army civilians will become multi-skilled civilian leaders of the 21st Century who personify the warrior ethos in all aspects, from war-fighting support to statesmanship, to business management. Apply today and keep your career rolling. Courses are available for all grades. Some courses consist of only dL and can be accessed from your workstation. Please go to the Army Management Staff College (AMSC) homepage: http://www.amsc.belvoir.army.mil. Be sure to open the tab "Academics" to review the specific courses available to the ACC. If you've already completed the courses or received credit, this information may not apply. For further information, please contact the AMSC Website, Registrar's Office, at amscregistrar@conus.army.mil or (703) 805-4461.

E. SOLDIER/FAMILY/CIVILIAN EMPLOYMENT ASSISTANCE

1. EMPLOYMENT ORIENTATION. This orientation is the first step to helping you find the job you want! Learn how to prepare for our job search process. Get employment information on federal, state, private sector and staffing agencies. See the reference materials, job listings, computers, etc., available for use at the Army Community Service employment resource area. A company representative may also be attending and speak with spouses on job vacancies. Workshops are held on Fridays, 0900 – 1030 at Army Community Service (ACS), Schofield Barracks. Register on line at http://www.mwrarmyhawaii.com/, or call 655-4227.

2. WORK AND CAREERS WEBSITE. Need help in your job search process? Are you wondering how to market your skills and abilities? Explore the following websites – http://www.militaryspousejobsearch.org and http://www.myarmylifetoo.com – to learn jobs search techniques, resume writing tips, and obtain information on the Army Spouse Employment Partnership. For additional help, please contact the Army Community Service (ACS) office at 655-4227.

F. SOLDIER/FAMILY FINANCIAL ASSISTANCE

1. COMMANDERS REFERRAL PROGRAM. Commanders and First Sergeants can approve up to $1500 as a loan for Soldiers on Army Emergency Relief (AER) Form 600 for a financial emergency under Army Regulation 930-4. Emergencies must be related to basic living expenses, POV, emergency travel or funeral costs. During the Commander/First Sergeant course AER provides a

briefing on this program. All Command Referral AER requests will be turned in to the Army Community Service (ACS) office, Building 2091, between 0730 – 1145 and 1330 – 1500, M-F except federal holidays. Those requests will be ready for pick-up the following business day between 1330 – 1500. For requests over $1500, or for grants, use AER form 700 which requires an appointment with the AER Officer. For assistance which exceeds $2500 (including Soldier's current AER balance and any grants in the past 12 months) an additional memo stating facts and recommendation of approval from the company level commander will be required. For any assistance which exceeds $3500, including Soldier's current balance with AER or any grants in the past 12 months, also provide a memo from the Soldier's battalion commander stating facts and recommending approval. The Soldier must pay off current Command Referral loan before obtaining another one. Only two loans are allowed in a 12 month period. If Soldier has current AER loan Form 700 balance, Command Referral request cannot exceed $2500, which includes the current AER balance and the current Command Referral request amount. All of this information, forms and appointments may be obtained from ACS, building 2091, 655-4ACS or find the forms at www.aerhq.org under Financial Assistance. For further information please contact the AER Officer, Ms. Gwen Galloway, at 808-655-4ACS (4227), or Gwendolyn.b.galloway.civ@mail.mil.

2. FINANCIAL PLANNING CLASSES - MAKE YOUR MONEY WORK FOR YOU! Army Community Service's Financial Readiness Program offers financial planning classes in such areas as Money Management, Credit, Car Buying, Home Buying, Investing, TSP and Retirement, Identity Theft, Financial Planning for Deployment, Money and Divorce, Understanding Insurance and Financial Scams. Classes are offered at ACS Schofield Barracks Financial Resilience Center or schedule a class of your choice for your unit. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1866 or email robin.m.sherrod.civ@mail.com.

3. FINANCIAL COUNSELING. Army Community Service's Financial Readiness Program provides one-on-one counseling to Soldiers and Family Members. Topics for discussion include credit repair, consumer affairs and complaints, budget/spending plan, identity theft, car and home buying, investing, Insurance, TSP and Retirement. ACS Financial Readiness can assist in remedial, preventive and productive financial counseling. Schedule an appointment to meet personally with an ACS Personal Financial Specialist at 655-1866.

[original signed]
ROBERT M. STEPHENS, Ph.D.
Garrison Director of Human Resources

DISTRIBUTION
Electronic Media

I Need Assistance With…Directory

1 Sep 2014

AMR = Aliamanu Military Reservation
FS = Ft. Shafter
HMR = Helemano Military Reservation
SB = Schofield Barracks
TAMC = Tripler Army Medical Center
WAAF = Wheeler Army Air Field

ACS Schofield Barracks 655-4ACS/ Toll Free 1-877-406-2148
ACS Fort Shafter 438-4ACS/ Survivor Outreach Services 438-4ACS
Soldier & Family Assistance Center 655-7171 / Financial Resiliency Center 655-1866

Military & Family Life Consultant (MFLC) 222-7088
Child & Youth Behavioral MFLC
SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

MWR Website
http://himwr.com

USARPAC Website
www.usarpac.army.mil

Military OneSource 1-800-342-9647
www.militaryonesource.com

EMERGENCY

Military Regional Dispatch Center (RDC) for Military Police, Fire Department or Ambulance
471-7117

Military Directory Assistance
449-7110
Military Operator
449-1110

Tripler Army Medical Center
Emergency Rm 433-3307
Emergency 911

Military Police
SB 655-7114
FS 438-7114
Emergency 911

Fire Department, Federal
471-7117
Emergency 911

American Red Cross
TAMC 433-6631
24 Hrs 1-877-272-7337 AER non-duty hrs

Suicide & Crisis Hotline
(808) 832-3100 HI State
Suicide Prevention Hotline
1-800-273-TALK (8255) National
1-800-SUICIDE (784-2433) VA

Victim Advocacy Program
624-SAFE(7233)

Legal Assistance Office on Post

Power of Attorney, Wills
SB 655-8607 FS 438-6725
Tax Assistance Office
SB 655-1040

Legal Aid Society

Legal Aid 536-4302

Installation Access Pass

Installation Access Pass Office
SB 655-1620

Child Care/Parenting

Child, Youth & School Services

CYS Parent Central Services
SB 655-5314/8380
AMR 833-5393
Kids on Site 655-8628
Child Development Centers
SB 655-7106 HMR 653-0724
SB Bowen 655-5293
SB Peterson 655-1569/1570
FS 438-7361/1151
AMR 833-5102/ 5570
Family Child Care, SB 655-8373
School-Age Youth Centers
SB 655-6476 HMR 653-0717
FS 438-6470 AMR 833-4932
Middle School/Teen Centers
SB 655-0451 AMR 833-0920
Youth Sports
SB 655-6465 AMR 836-1923
SKIES 655-9818

ACS New Parent Support Program
SB 655-4ACS
Family Advocacy Prevention & Ed
SB 655-4ACS

Exceptional Family Member Prog
ACS SB 655-4777 FS 438-4ACS
TAMC 433-4441

Child & Adolescent Assistance Ctr.
SB 433-2778 ext 363
TAMC 433- 6418 Child Psychiatry
TAMC 433-1323 Child Psychology

Basic Needs

Military ID Cards / AG ID Cards
https://rapids-appointments.dmdc.osd.mil
SB 655-6884 FS 438-8918

Military Passport / Citizenship
655-7182 www.travel.state.gov

WIC
Wahiawa Office 622-6458
Kalihi-Palama Office 841-0011

Health Care

Tripler Army Medical Ctr. Information Center
433-6661 / 6662 / 6663
Central Appointment System 433-2778
Online services http://www.tricareonline.com

U.S. Army Health Clinic, Schofield Barracks
Online services http://www.tricareonline.com
Dial 433-2778 plus extension number listed

Primary Care
Family Practice Appt ext 12
Family Practice Patient Assistance ext 3111
Family Practice Allergy/Immunization 3113
Pediatrics ext 312
OB/GYN Appt ext 3, ext 4
Troop Medical Clinic ext 322
Troop Medical Clinic Annex ext 321
Aviation Medicine Clinic Appt ext 323
Deployment Health Clinic Appt ext 321
Warrior in Transition Clinic Appt ext 331

Specialty Clinics
Acute Care Clinic SB, 433-8850, M-F 7a.m.-6:30 p.m.
Audiology/Hearing Conservation ext 381
Occupational Health 433-8391
Warrior in Transition Occ Health 433-8011
Occupational Therapy ext 351
Orthopedics/Podiatry/Cast Clinic ext 351
Optometry ext 3821
Physical Exam ext 325
Physical Therapy (PT): Main ext 3521
Warrior in Transition PT: ext 333
SB Army Public Health Nurse Clinic ext 384

Other Services
Pharmacy ext 302,
Laboratory 433-8303
Radiology 433-8355
Customer Relations
SB 433-2778 ext 391
TAMC 433-6336
Health Benefits Advisor:
SB Health Clinic 433-2778 ext 392
TAMC 433-3422

TRICARE
UnitedHealthcare 1-877-988-9378
www.uhcmilitarywest.com

Financial

Army Emergency Relief (AER)
SB 655-1866 FS 438-4ACS

Non-duty Hrs AER Emergency:
American Red Cross
1-877-272-7337

ACS Financial Resiliency Center
Bldg 647
SB 655-1866

125th Financial Management Co.
Customer Service
655-1244

Defense Military Pay Office
FS 438-1875

Pets

Veterinary Needs
SB 655-5889 FS 433-2271
Off Post 24 Hr 484-9070

MWR Pet Kennel
www.himwr.com/recreation-and-leisure/fmwr-pet-kennels/pet-kennel.com
368-3456

Abuse/Neglect

Child Abuse / Neglect Reporting
Military Police
SB 655-7114 FS 438-7114

State Child Protective Services
(CPS) 832-5300

Domestic Violence Advocate
24/7 Response 624-SAFE(7233)

Sexual Assault Advocate
24/7 Response 655-9474

Family Advocacy Program
SB (ACS) 655-4ACS Education
SB (Clinic) 433-8579 Treatment
TAMC 433-6606

Housing / Relocation

Island Palm Communities (Leased housing on-post)
North Regional Leasing Office 275-3700 (SB, HMR)
South Regional Leasing Office 275-3800 (FS, AMR, TAMC)

Joint Personal Property Shipping Office (JPPSO)
Household Goods Inbound and Outbound 473-7750

DOL Personal Property & Transportation (PP&T)
SB. 655-1868, Bldg 750 FS 438-3276, Bldg 330
Deployment Household Goods Storage 655-1868, Bldg 750

ACS Relocation Assistance & Lending Closet
SB 655-4ACS FS 438-4ACS

Schools

HI State Dept of ED.
Central Oahu District
831-6852

USAG-HI School Liaison Office
SB 655-8326 AMR 833-4851

School Behavioral Health Team
TAMC 433-1264

Marital / Family / Individual

Warrior Behavioral Health Service 433-2778 ext 361, Bldg 687, SB
Concussion Clinic (TBI) 433-8199 , Bldg 672, SB

SB Family Member Assistance Center 433-2778 ext 362, Bldg 681
SB Child Assistance Center 433-2778 ext 363, Bldg 681, SB

Family Life Chaplain
North Community 655-9355 / Family Life Center 655-6646
South Community 438-8749

Garrison Chaplain 655-4406
SB Main Post Chapel 655-9307
After Duty Hours Chaplain Reached through IOC: 656-3272

Army Substance Abuse Program (ASAP) Front Desk 655-9113
Prevention Coordinator 655-4655
Installation Biochemical Testing Coordinator 655-6048
ASAP Clinic & Counseling Service 433-8700
Adolescent Substance Abuse Counseling Services 655-9944
Risk Reduction Coordinator 655-0996
Suicide Prevention Program Specialist 655-9105
Employee Assistance Program (EAP)
EAP Coordinator 655-6046 EAP Specialist 655-6047

Families Overcoming Under Stress (FOCUS) 257-7774

Army Emergency Relief (AER)

AER can assist active duty Soldiers and Family members, ARNG and USAR Soldiers on active duty for more than 30 days and Family members, retirees and Family members, surviving spouses, and orphans of Soldiers.

Army Family Action Plan (AFAP)

Looking for an opportunity to impact your quality of life? Submit an AFAP issue today at www.himwr.com or volunteer to be a delegate, recorder, or facilitator during our next installation conference.

Army Family Team Building (AFTB)

AFTB Level K will take the guess work out of the understanding the Army lifestyle, Level G focuses on personal growth and resilience ,while Level L teaches leadership and conflict management skills.

Army Volunteer Corp (AVC)

Do you want to volunteer? Check out our Hawaii volunteer opportunities at www.himwr.com, www.myarmyonesource.com or visit your ACS center today.

Exceptional Family Member Program (EFMP)

Do you have an Exceptional Family Member? Do you know the resources available to you? EFMP representatives are ready to assist you with advocacy services, resources, housing, education and child services for special needs Family members.

Family Advocacy Program New Parent Support Program (FAP NPSP)

Expecting a new baby? Already have a small child? Don't have transportation or can't get out of the house with small children to care for? NPSP can come to you. NPSP is an early intervention program that works with parents during pregnancy and with children up to three years old.

Family Advocacy Program Prevention & Education

New to Command? Feeling stress or anger? Do you want to learn new parenting skills? FAP provides classes covering a broad range of topics: FAP Command & Troop Training; Stress Solutions; Anger Awareness; Communication; Scream Free Parenting; Home Alone; and Daddy Boot Camp.

Family Advocacy Program Victim Advocacy

If you are a victim of spouse abuse, you have choices. Victim Advocates are available to assist and support victims' autonomy by empowering them to make the informed decisions relevant to their safety and welfare. To contact a victim advocate dial 624-SAFE.

Financial Resiliency Center (FRC) Bldg 647

Get your finances under control. Classes offered are: Money Management; Basics of Budgeting; Your Credit Report and Score; Home Buying; Car Buying; Financial Planning for Pre and Post Deployment; and Basic Investing and TSP. One-on-one financial counseling is available that address: Debt Repayment; Budgeting; Credit Report Repair; Investments and TSP; and Identity Theft.

Mobilization and Deployment Readiness Program (MDRP)

Classes, interactive workshops, Pre-Deployment Expos, Reintegration Workshops and support services are presented to assist Soldiers and Family members through the deployment/mobilization process. Various training opportunities are available to provide a comprehensive understanding of the roles, structure and functions of the Rear Detachment Command (RDC) and Family Readiness Groups (FRGs).

Relocation Assistance Program

Numerous resources are available to make your move easier: Newcomer's Orientation, community resources and Hawaiian culture are introduced during this interactive workshop; Lending Closet, forget to put the coffee pot in the unaccompanied baggage? Basic housekeeping items are available to be loaned on a temporary basis in an effort to assist with relocating; Information & Referral, Can't find it? Don't know what questions to ask?; Waiting Spouses, Soldier serving an unaccompanied tour? Waiting spouses is the group for you; Multicultural Services, assistance available for help with immigration/naturalization paperwork and the process. English as a Second Language (ESL) classes, and much more.

Resilience Training

Resilient individuals are willing to take calculated, necessary risks in order to capitalize on opportunities. They have the ability to grow and thrive when faced with challenges and bounce back from adversity. ACS Master Resilience Trainers (MRTs) facilitate you in enhancing mental toughness, achieving optimal performance, developing strong leadership skills, and achieving your goals.

Soldier & Family Assistance Center (SFAC) Bldg 692

A one stop shop services to Soldiers and their Family members assigned to the Warriors in Transition Battalion. A dedicated staff of professionals provide: Transition & Employment Counseling; Education Counseling; Financial Counseling; Outreach Services; Social Service Assistance; Military Personnel & Benefits; and Child & Youth Liaison.

Spouse Employment Program

Looking for a job? Want to change careers? Employment Readiness provides assistance in acquiring skills, networks and resources needed to participate in the workforce and develop a career/work plan.

Survivor Outreach Services (SOS) Bldg #-330, FS

*I*n partnership with the Casualty Assistance Center (CAC),here to provide long term follow-up care for Families who have suffered the loss of their Soldier. SOS is here for as long as the Family needs. Contact ACS to find out about: peer mentoring; financial planning/counseling; monthly support groups; partnership with organizations such as TAPS (Tragedy Assistance Program for Survivors) to network and bring Families together.

ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

ACS Schofield Barracks 655-4ACS/ Toll Free 1-877-406-2148
ACS Fort Shafter 438-4ACS/ Survivor Outreach Services 438-4ACS
Soldier & Family Assistance Center 655-7171 F
Financial Resiliency Center 655-1866

Military & Family Life Consultant (MFLC) 222-7088
Child & Youth Behavioral MFLC
SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

ASAP PREVENTION UPCOMING EVENTS

DATE	TIME	LOCATION	TITLE	TOPIC
22-26 SEP	0900-1630	Bldg 2091/896	BUPL	Initial UPL Certification
24 SEP	1330-1430	Post Conference Rm	SPTF	Suicide Prevention Task Force Meeting
06 OCT	0900-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
13 OCT	0700-1700	Bldg 2091/556	COLUMBUS DAY	CLOSED
14-15 OCT	0900-1600	Bldg 896	Prime for Life	Prevention Education
20-24 OCT	0900-1630	Bldg 2091/896	BUPL	Initial UPL Certification
22 OCT	1330-1430	Post Conference Rm	SPTF	Suicide Prevention Task Force Meeting
03 NOV	0900-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
11 NOV	0700-1700	Bldg 2091/556	VETERANS DAY	CLOSED
12-13 NOV	0900-1600	Bldg 896	Prime for Life	Prevention Education
17-21 NOV	0900-1630	Bldg 2091/896	BUPL	Initial UPL Certification
19 NOV	1330-1430	Post Conference Rm	SPTF	Suicide Prevention Task Force Meeting
27 NOV	0700-1700	Bldg 2091/556	THANKSGIVING	CLOSED
01 DEC	0900-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification

Updated: 18 September 2014

POC: john.m.miller5.civ@mail.mil

Noteworthy Statistics

- *Stress has become a serious problem in the workplace*
- *The American Bar Association reports that during a 12-month period, more than half the employees in a typical workforce will experience a legal or financial issue involving "life events"*
- *Troubled employees are at least 29 percent less productive than the average worker*
- *10 percent of American Workers are affected by substance abuse problems*
- *For substance abusers, accident rates are three to four times more likely*

BENEFITS OF THE EAP

- ✓ Attract and Retain Top-Notch Employees
- ✓ Promote Workforce Cooperation
- ✓ Increase Workplace Productivity
- ✓ Boost Morale
- ✓ Enhance Organizational Health
- ✓ Prevent Disability Claims
- ✓ Balance Work & Personal Life

IMCOM
SOLDIERS • FAMILIES • CIVILIANS

AR 600-85:
Army Substance Abuse Program

Cost: No Charge

Hours: Monday-Friday
7:30 am – 4:00 pm

Location:
Building 2091 Kolekole Ave.
Schofield Barracks, HI 96857

Phone: 655-6046 or 6047
https://asap.hawaii.army.mil/

EMPLOYEE ASSISTANCE PROGRAM

OFFERS…

Confidential Screening, Counseling, & Referral Services

EAP Coordinator:
Kathy (Edith R.) Marugaki, CEAP
655-6046

EAP Specialist:
Catherine Heflin, LCSW, CEAP
655-6047

EMPLOYEE ASSISTANCE PROGRAM

WHAT IS THE EMPLOYEE ASSISTANCE PROGRAM?

The Employee Assistance Program (EAP) is a free work related program that provides screening, referral, short-term counseling, and follow-up services to employees and their families, consultation to management, and preventive education. The program offers a resource for employees to seek help for personal problems that might adversely impact their work performance, health, and well-being. Issues addressed in the EAP include but are not limited to alcohol and drug abuse, health-related, marital, emotional, behavioral, and financial challenges, or any other problems affecting employees.

AUTHORIZED PARTICIPANTS

- Department of Army (DAC) Civilian Employees (appropriated and non-appropriated fund)
- Family Members of DOD Civilian Employees
- Family Members of Active Duty Military Personnel
- Retired Military and Civilian Personnel
- Family Members of Retired Military and Retired DOD Civilian Personnel
- U.S. Army National Guard and Reserve Personnel when not on active duty (these personnel are eligible on a space/resource available basis)

EAP PARTICIPATION

The EAP is a strictly voluntary program. Eligible persons seeking services may enroll without fear that their private information will be shared, unless required by law or written permission is given. If an employee is suffering from personal problems that are negatively affecting job performance, the supervisor may request the employee be interviewed by a member of the EAP staff. Employees always have the right to decline assistance.

EAP SERVICES

- Preventive Education and Training
  - Mandatory annual drug and alcohol prevention education for all Department of Army civilian employees
  - On-line training is available @ https://asap.hawaii.armymil/
- Consultation to Management
- Cost-free initial screening, problem-solving support, referral, and follow-up for persons eligible for EAP services. Note: Once a referral is made to another agency, the person(s) receiving services are responsible for expenses incurred. Most expenses are usually covered by group medical insurance.

EAP MEETS A VITAL NEED

The EAP has proven over the years to be very cost effective in terms of man-hours saved, lower accident rates and increased productivity of the workforce.

We all face problems and crises in life. Unfortunately, sometimes these problems become too much to handle alone. Problems can affect our personal happiness, relationships, work-life, and even our health. The consequences of letting personal problems grow are unpleasant and can become expensive if unresolved. Sometimes, we just need a little professional support and guidance.

For more information, contact Employee Assistance Program @ 808-655-6046 or 808-655-6047

October 2014

FrontLine Employee

Wellness, Productivity, & You!

Under Promise and Over Deliver

To **"under promise** and over deliver" (UPOD) means to produce value for others so they experience delight. Often used to describe ideal customer service, the doctrine is perfect for ideal employees as well. To practice this doctrine, focus on quality, not necessarily quantity. If your boss asks for a 10-page report and you submit 11 pages, you may have underperformed. But if you deliver the 10-page report early and it relieves your boss's stress, you've over delivered. See the difference? To master UPOD, empathize with the receiver. This makes UPOD an art—you must consider what would create delight for the customer. UPOD is a trait of outstanding employees. Adopting the practice will breathe new meaning and excitement into your job, and good things will probably follow.

Employee Assistance Program - Hawaii
Contact: 808-655-6046/6047

FREE CONFIDENTIAL SERVICES FOR DAC

Building 2091 Kolekole Avenue
(rear of Army Community Service)
Schofield Barracks, Hawaii 96857
www.garrison.hawaii.army.mil/asap

Your New Hire Checklist

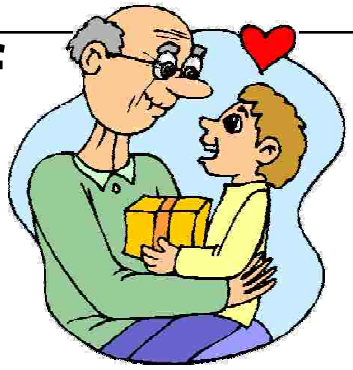
If **you're a** new hire, congratulations! Here's a personal checklist for a more positive job future. 1) Get or create a detailed job description and invest time in ensuring that you understand key tasks. 2) Know how your performance will be measured. 3) Know how your work impacts others (your internal customers). 4) Know how those internal customers use what you produce. 5) Get a "buddy" you can go to with questions, especially about informal processes. Don't start off finding yourself isolated.

Seven Sabotaging Team Behaviors

Common complaints among teams include only a few doing the work and people coming late to meetings, but dozens of other problems also undermine teams. Consider whether any of these saboteurs of teamwork affect your productivity. 1) Not showing commitment when the going gets tough. 2) Not saying what you're thinking and feeling. 3) Not follow the adage, "listen first to understand, and speak to be understood." 4) Not performing as promised. 5) Letting others make decisions. 6) Not starting your meeting with a quick discussion of "What do we want to accomplish in this meeting?" 7) Failure to establish a ritual or convention that encourages any member to immediately point out discussions or digressions that are off task.

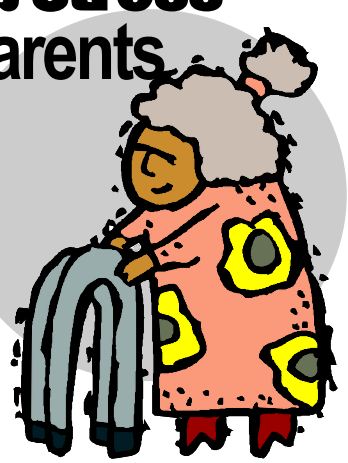
Information in *FrontLine Employee* is for general informational purposes only and is not intended to replace the counsel or advice of a qualified health or legal professional. For further help, questions, or referral to community resources for specific problems or personal concerns, contact a qualified professional. Add "http://" to source links to follow. Links titles are case sensitive.

The Promises of Recovery from Addiction



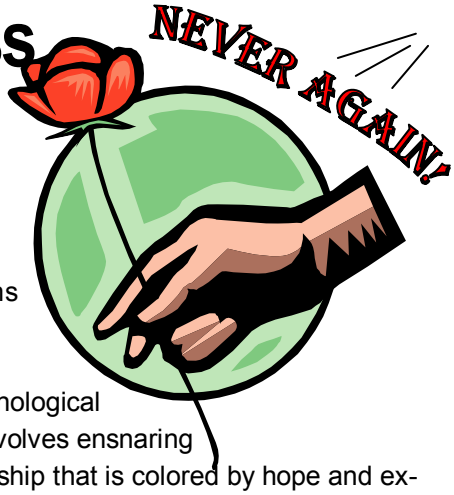
The express elevator ride to the bottom for drug addicts is well-known, but what happens when they recover? Health benefits accrue, of course, but there are many add-ons. The most powerful benefits result from reorienting one's thinking from blaming others for one's problems to taking personal responsibility for thoughts and actions. This elimination of the "my problems are caused by others" approach to life relieves guilt, anger, and depression. Relationships become healed, and new ones are forged. This phenomenon also creates energy, and from it flow feelings of hope and excitement about life. But there's more. Addicts learn to be "teachable." And this means becoming more open to new ideas and information. After committing to recovery, many addicts find a sense of purpose by helping others get clean and sober, and they begin seeing the tragedy of their past as an experience they can share to help others. Addicts do relapse, which virtually all treatment professionals accept as part of the process on the road to long-term sobriety. However, those who have fully committed to recovery have fewer relapses and if they do fall off the wagon, they bounce back more quickly. A recovery program is why many addicts *get better* than just well.

Relationship Stress and Aging Parents



Eldercare resource agencies and websites offer information on adult day care, assisted living, transportation, and more. Harder to find is help on coping with fear, anger, and grief from a changing relationship with your elderly parent. If it is difficult to accept an elderly parent's forgetfulness, dependency, frailty, depression, and inability to perform small tasks, you may benefit from short-term counseling. The parent's admission to a nursing home can add dramatically to this "acceptance stress." Frustration, denial, and guilt can lead to a lack of empathy for an elderly person's diminishing capacity, or you can find yourself short on patience for your parent's limitations. Aging parents are a reminder that the vibrant health and wellness part of our lives is finite. Your organization's EAP or a local area agency on aging can lead you to a support group for coping during this emotional period, or try a resource such as Meetup.com to form your own.

Don't Dismiss Domestic Violence



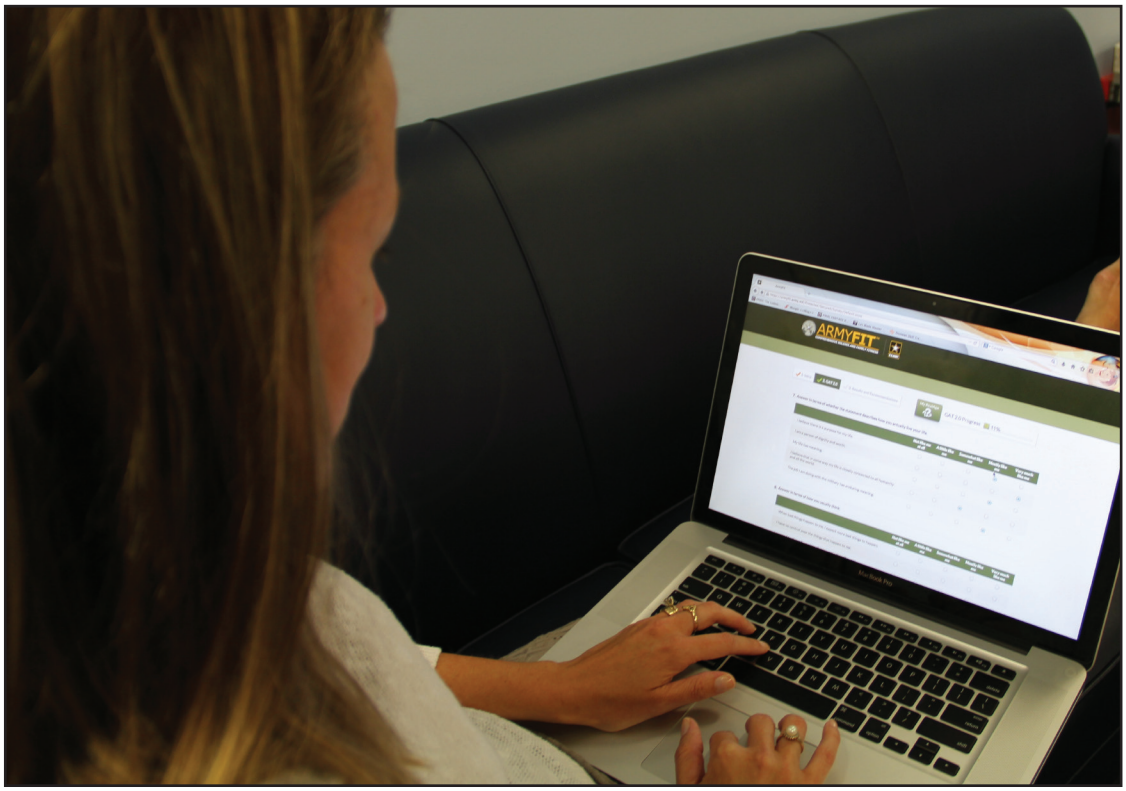
Domestic abuse is often initially excused by victims as unintentional or a one-time reaction to too much stress. Unfortunately, the psychological makeup of abusers typically involves ensnaring victims in a dependent relationship that is colored by hope and excitement but ultimately is one that causes the abuse to grow worse. Breaking free can be profoundly difficult, not just because of fear but because of determination to make the relationship work. This can delay an exit plan to save one's life. Some victims pride themselves on their ability to manage stress, care for others, take on all the domestic chores, and even find time to offer guidance to friends with relationship problems. If you are in an abusive relationship and identify with these signs of struggle, become educated about domestic abuse victimization by seeking counseling to help you. For many domestic violence victims, leaving feels like it is not an option in part because of a belief that they haven't tried hard enough to transform the abuser. Don't let this be you.

Reducing Shared-space Headaches

Sharing work space with a coworker and striving to be productive while also avoiding grating on each other's nerves can be wearisome. Coping demands self-awareness and practicing common courtesies. Four rules for working in close quarters can help. 1) Accept that conflicts will naturally arise periodically. This will help prevent your overreaction to them. 2) Conflicts are opportunities to know your coworker better and become closer when they are resolved. 3) Minimize frequency of conflict by not allowing irritations to compound. Discuss the small stuff. 4) Maintain good hygiene, orderliness, and boundaries. This is the "trilogy" of shared-space harmony. These boundaries aren't about physical location, but anything touching on sounds, smells, privacy, or matters associated with resource sharing, compromise, and negotiation.

COMPREHENSIVE SOLDIER & FAMILY FITNESS

BUILDING RESILIENCE ★ ENHANCING PERFORMANCE



GAT 2.0

is for Spouses, too!

The Global Assessment Tool (GAT 2.0) is a confidential, self-assessment tool that tells you how to improve your overall health and well-being. By knowing yourself, you can stay emotionally and psychologically strong for yourself and your family.

Take the GAT 2.0 on ArmyFit™

https://armyfit.army.mil

For Family Members:

The Comprehensive Soldier and Family Fitness (CSF2) program represents the Army's investment in the readiness of the force and the quality of life of our Soldiers, their Families and Army Civilians. The program is designed to increase your physical and psychological health and resilience, while enhancing performance, both in combat and in life.

The intent of CSF2 is to ensure all members of the Total Army are best prepared to deal with the rigors of the Army profession. CSF2 empowers members of the Total Army to maximize their potential and face challenges that arise while deployed or at home.

A key element of the program is the Global Assessment Tool, or GAT 2.0.

Why am I taking this?
By taking the GAT 2.0 you learn your level of physical and mental fitness. You receive a personal assessment in each of the five dimensions of strength (emotional, social, spiritual, family, and physical). You will also get your RealAge®, which, based on your survey answers, tells you your biological age compared to your calendar age. You also see how you are doing with regards to the three elements of the Performance Triad – Sleep, Activity, and Nutrition. Over time, after receiving training and engaging with the wide range of tools and resources available within ArmyFit™, you are able to re-take the GAT 2.0 and track your improvement.

Are my answers REALLY confidential?
Yes, we guarantee it! The feedback from the GAT 2.0 is for YOUR self-awareness, which is why we want you to answer the questions honestly. The protections in place ensure that no one, to include your peers, friends, or family members can access this information.

How can I get access?
There is a version of the GAT 2.0 for Family members available to Army spouses registered in DEERS. You can access the GAT 2.0 from any computer with an Internet connection at the following site: https://armyfit.army.mil

There are two login options:

- Common Access Card (CAC)
- Self-register with a Username and Password (this option relies on authentication with DEERS)

Do I need any additional information?
Yes. We've added some new questions to give you more detail on your overall health and fitness. You may want to prepare the following information:

- Height and weight
- Blood pressure
- Cholesterol

I took the GAT 2.0. Now what?
No matter what your level of overall fitness is, there's always room for improvement. The GAT 2.0 is part of the ArmyFit™ online self-improvement platform. ArmyFit™ offers tailored recommendations based on your GAT 2.0 scores, to include recommendations for Comprehensive Resilience/Performance Modules (CRMs) to view, experts to follow, and communities to engage. You can also blog, access online

resources and fitness experts, and take on self-improvement challenges with others on ArmyFit™. Users can also join online health and fitness communities with a wide range of resources from both the Army and civilian world.

DEPARTMENT OF THE ARMY
US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION
HEADQUARTERS, UNITED STATES ARMY GARRISON, HAWAII
851 WRIGHT AVENUE, WHEELER ARMY AIRFIELD
SCHOFIELD BARRACKS, HAWAII 96857-5000

REPLY TO
ATTENTION OF:

IMHW-ZA

6 October 2014

Dear United States Army Garrison-Hawaii (USAG-HI) Business Partner,

One of the highest priorities for all 22 installations and sites under USAG-Hawaii is the safety and security of our Soldiers, Family members, Civilians and visitors. In response to Department of Defense and U.S. Army Policies, USAG-Hawaii has been making significant changes which will directly impact how vendors, contractors and service providers currently access installations and sites. These changes began last year and will be fully implemented by January 1, 2015.

We recognize the important role companies like you play in our day-to-day operations. That is why USAG-Hawaii is enhancing the current access control solution called the *RAPID*Gate® Program. The Program supports the security requirements while offering a streamlined access procedure for vendors, contractors, sub-contractors, suppliers and service providers. This voluntary program is available by installation approval to new and existing personnel who require routine access to USAG-Hawaii facilities and are not authorized to receive a Department of Defense CAC and desire streamlined entry into the installation.

1) Access Privilege Management options*

a) *RAPID*Gate Credential holders may access the installation through **any** of the USAG-Hawaii Access Control Gates that size allows and will only be subject to random inspections.

b) Companies that choose not to participate in the *RAPID*Gate Program will have limited access through the designated CAC Access only gates. All employees will be required to go through the Vehicle Processing Centers and will be subject to the standard access control procedures, security screenings, and/or vehicle inspections.

2) Key Dates*

a) Effective December 15, 2014, 1 year and 30 day Contractor Installation Access Passes (IAP) will no longer be issued. All currently issued Installation Access Passes will maintain their existing expiration date or expire and be confiscated on December 31, 2014 (whichever occurs sooner).

b) Effective January 1, 2015, the only long-term contractor credential available for access is the *RAPID*Gate Credential. The only other valid pass available for access is a seven (7) day pass.

**Access control changes can occur at anytime due to security requirements*

Companies that service USAG Hawaii may initiate enrollment in the *RAPID*Gate Program by calling 1-877-*RAPID*Gate (1-877-727-4342). More information about the enrollment process can be found in the attachment titled "*RAPID*Gate Program Enrollment Information".

If you have questions regarding the *RAPID*Gate Program at USAG-Hawaii, please contact *RAPID*Gate at 1-877-*RAPID*Gate (1-877-727-4342). If you have any questions regarding the USAG Hawaii access control changes, please contact Mr. Joseph Concepcion, Chief, Security Access Control Branch, at 808-655-8405.

We strongly encourage you to review the program benefits that the *RAPID*Gate Program offers. It will assist us with streamlining access for your employees, improving the ability of our access control personnel, and maintaining higher levels of security and efficiency.

United States Army Garrison-Hawaii appreciates your continued support of our efforts to make this installation safer and more secure.

Sincerely,

RICHARD A. FROMM
COL, AD
Commanding

Schofield Barracks, Soldier For Life Center, Bldg. 750, Rm. 136
Open Mon, Tue, Wed and Fri 0730-1600: Thurs 1000-1600
Phone: 808-655-1028; Virtual Center 24 Hour Call Center: 800-325-4715
www.acap.army.mil
Now available on Facebook

Mandatory Soldier For Life: TAP Workshops

As of: 31 JULY 2014

Workshop	AUG	SEPT	OCT	NOV	Location	Time
Transition Overview / MOS Crosswalk Monday	4,11,18,25*	8,15,22*,29	6,20,27*	3,17	Bldg 750, Rm 123 Bldg 560, Rm 207	0800-1100 0900-1200
DOL Employment Workshop Tuesday-Thursday	5-7 12-14 19-21 26-28*	9-11 16-18 23-25*	Sept 30-Oct 2 7-9 21-23 28-30*	4-6 18-20	Bldg 750, Rm 123 Bldg 560, Rm 207	0830-1600 0900-1700
Financial Planning Seminar	8,15,22, 29*	3,4,5,12,19, 26*	3,10,15,16, 17,24,31*	7,14	Bldg 750, Rm 123	1000-1600
VA Benefits Briefing I:	4,11,18,25* **8,15,22,29**	8,15,22*,29 **12,19,26**	6,20,27* **3,10,24,31**	3,17 **7,21**	Bldg 750, Rm 123 **Bldg 560, Rm 207**	1200-1600 **0900-1300**
VA Benefits Briefing II:	8,15,22, 29* **8,15,22,29**	12,19,26* **12,19,26**	3,10,24,31* **3,10,24,31**	7,21 **7,21**	Bldg 750, Rm 123 **Bldg 560, Rm 207**	0800-1000 **1400-1600**

***Retiree Workshops are marked with an Asterisk and is only at the Soldier Support Center, Bldg 750, Room 123**

Class Dates in Green Ink are held at both Soldier Support Center and at the Education Center

Schofield Barracks, Soldier For Life Center, Bldg 750, Rm 136
Open Mon, Tue, Wed and Fri 0730-1600: Thurs 1000-1600
Phone: 808-655-1028; Virtual Center 24 Hour Call Center: 800-325-4715
www.acap.army.mil
Now available on Facebook

ADDITIONAL (optional) Soldier For Life: TAP Workshops

As of: 31 JULY 2014

Workshop	AUG	SEPT	OCT	NOV	Location	Time
Transition Plus (T+) Workshop	5,12,19, 26	9,16,23,30	7,14,21,28	4,18,25	Bldg 750, Annex	0930-1215
Federal Application & USA Jobs	7	4	2	6	Bldg 750, Annex	1300-1600
Interviewing Techniques	14	11	9	13	Bldg 750, Annex	1300-1600
Advanced Resume Writing	21	18	16	**20**	Bldg 750, Annex **Bldg 560, Rm 211**	1300-1600 **1300-1600**
Networking & Managing Your Job Search		**25**	23		Bldg 750, Annex **Bldg 560, Rm 211**	1300-1600 **1300-1600**
Career Fair Prep	**28**				**Bldg 560, Rm 211**	**1300-1600**
Entrepreneur Track	**13-14**			12-13	**Bldg 560, Rm 211** Bldg 560, Rm 207	**0900-1630** 0900-1630
Higher Education (HE) Track	**19-20**	**9-10** **23-24**	**7-8** **21-22**	**4-5** **18-19**	**Bldg 560, Rm 211**	**0900-1700**
Career T3 Workshop	27-28	24-25	29-30	19-20	Bldg 750, Annex	0730-1630

Classes marked in RED are held at the Education Center, Bldg 560, Room 211