USAG-HI BULLETIN

DEPARTMENT OF THE ARMY

US ARMY INSTALLATION MANAGEMENT COMMAND, PACIFIC REGION
US ARMY GARRISON - HAWAII, SCHOFIELD BARRACKS, HAWAII 96857-5000
DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION

BULLETIN ISSUE 13- 21 | 17 OCT 2013 | EXPIRES 17 APR 14

SECTION I. OFFICIAL

[OFFICIAL ITEMS CONTAINED HEREIN ARE IN ACCORDANCE WITH AR 25-30.]

A. EMERGENCY/HOTLINE/DUTY OFFICER NUMBERS

EMERGENCY AND HOTLINE NUMBERS

AMBULANCE	911
FIRE (OAHU)	911
MILITARY POLICE	911
HEALTH CLINIC/ACUTE CARE (SB)	433-8850
HEALTH CLINIC (TAMC/FS)	433-6629
AMERICAN RED CROSS (SB)	655-4927
(FS)	433-6631
NON-DUTY HOURS	1-877-272-7337
ARMY AVIATION ACCIDENT	656-1282
CRIME STOPPERS (SB)	655-7114
CRIME STOPPERS (FS)	438-7116
CID	655-0401
CID DUTY AGENT (CALL MPs)	655-7114
DPW EMERGENCY/TROUBLE DESK (24hr)	656-1275
USARPAC EAC	424-3000
EMER. LEAVE SEC. (SB/FS)	655-1804/4633
25TH ID IG	655-0847
NON-DUTY HOURS	655-4034/8639
POISON CONTROL	1-800-222-1222
USARPAC EO	438-2429
TRIPLER ARMY MEDICAL CENTER ER	433-6629
SEXUAL ASSAULT HOTLINE/VICTIM ADVOCACY PROGRAM	624-SAFE (7233)
ISLAND PALM COMM. NORTH (SB, HMR, WAAF)	275-3700
ISLAND PALM COMM. SOUTH (AMR, TAMC, FS)	275-3800

MUNITIONS AMNESTY HOTLINE	656-3000 (SB): 469-2481 (PTA)
ARMY COMMUNITY SERVICE (SB)	655-4227 (FS) 438-4227
ARMY EMERGENCY RELIEF HOTLINE	655-4227
ARMY COUNTERINTELLIGENCE OFFICE, HI	954-5567
SPY HOTLINE (CONUS)	1-800-CALL-SPY
CHAPLAIN (SB)	655-9196
ALIAMANU MILITARY RES.	833-2904
NON-DUTY HRS (ON CALL CHAP.)	217-5959
NORTH COMM. FAMILY LIFE CHAP.	656-9355/6646
SOUTH COMM. FAMILY LIFE CHAP.	839-2413
USAG-HI /EEO AND POSH INFO. LINE	655-9382
USARPAC IG HOTLINE	438-1820
EOD INCIDENT RESPONSE LINE	655-7112
MILITARY POLICE (WAAF)	655-7114
USARPAC VOTING ASSIST. ACTION LINE	438-8678
DPW HAZARDOUS SPILL HOTLINE	656-1111
EMPLOYMENT RESOURCE CTR. RECORDER	438-9301/9302
NON-APPROPRIATED FUND JOB HOTLINE	438-3977
25TH ID EO	655-0053
USARPAC EO HOTLINE	438-0343
DoD CHILD ABUSE/SAFETY HOTLINE	1-800-336-4592
ARMY RECRUITING INFORMATION	541-1631
INSTALLATION OPS CENTER (WAAF)	656-3272
SOLDIER/FAMILY ASSIST. CENTER (24HRS)	655-6600
INTERNAL REVIEW HOTLINE	655-8121
MILITARY ONESOURCE COUNSELING SERV.	1-800-342-9647

DUTY OFFICERS

516TH SIGNAL BDE (FS)	438-7999 (FS)
500th MI BDE	655-6082 (SB)
45TH SUSTAINMENT BDE	655-8194 (SB)
94TH AAMDC	224-8594 (FS)
8TH MP BDE	655-0193 (SB)

30TH SIGNAL BN, RNOSC	655-2127
30TH SIGNAL BN, CUSTOMER SUPPORT CENTER	655-2200
USAG-HI INSTALLATION OPS. CENTER (WAAF)	656-3272 (WAAF)
205TH MI BN	438-9911 (FS)
311TH SIGNAL CMD (T) EOC	438-2212 (FS)

MILITARY DIRECTORY (808) 449-1110 | **POST OPERATOR (808) 449-7110**

DIRECTORATE OF PUBLIC WORKS CUSTOMER HANDBOOK ONLINE: https://dpwhawaii.army.mil/general/customerhandbook.aspx.

B. USAG-HI BULLETIN SUBMISSIONS, DUE DATES AND FORMAT

Bulletin Editor:
Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer,
Directorate of Human Resources, Administrative Services Division, 656-0334.
(don.g.boyer.civ@mail.mil)

1. Draft notices for the USAG-HI Bulletin are submitted to the USAG-HI Bulletin Editor by email. All articles should be submitted no later than COB Friday the week prior to the next electronic publication of the Bulletin (every other Thursday) or early enough to ensure the article will be published prior to any start dates listed in the notice. The Bulletin is published entirely electronically and is distributed from the Directorate of Human Resources (DHR), Administrative Services Division (ASD) to specific contacts within USAG-HI and other major commands, tenant and service organizations and other federal offices for further distribution and posting within their organizations. To be added to, or update, the Bulletin mailing list, please contact the Bulletin Editor. Current and previous issues of the Bulletin are maintained on the DHR IMCOM Theater Portal, at:
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/Bulletin/Pages/default.aspx.

Additionally, the current Bulletin and past issues are posted on the USAG-HI PAO website at:
http://www.garrison.hawaii.army.mil/command/documents.htm

2. Submissions to the Bulletin must include specific point of contact information (name and phone number; emails are only used if specifically requested) and should indicate, when needed, the start and end dates for notices to appear in the Bulletin. Military times and dates are used in all notices. All acronyms used in notices are defined the first time they are used. New, updated, or revised item headers are highlighted each week, as is updated text if necessary. Submissions should be reviewed and approved by the appropriate line manager prior to submission to the Bulletin to ensure conformance with current applicable management policies and directives before release for publication. Organizations will not include sensitive OPSEC data in any Bulletin notices. Organizations submitting articles for the Bulletin are responsible for having their information checked and approved by OPSEC personnel when necessary or when there is doubt as to the sensitivity of the information prior to submission to the Bulletin.

REVIEW OF USAG-HI BULLETIN ENTRIES. AS WE BEGIN A NEW FISCAL YEAR, PROPONENTS OF POSTS IN THE USAG-HI BULLETIN ARE ONCE AGAIN REQUESTED TO REVIEW THEIR LONG-TERM NOTICES FOR ACCURACY AND CONTINUED APPLICABILITY. WHILE AR 25-30, SECTION 3-41 STATES THAT BULLETINS ARE NORMALLY FOR TEMPORARY ITEMS THAT WILL BE PUBLISHED IN A MORE PERMANENT MEDIUM AT A LATER DATE, THE USAG-HI BULLETIN RUNS ITEMS FOR AS LONG AS NEEDED IN ORDER TO BE AS EFFECTIVE AS POSSIBLE IN PROVIDING IMPORTANT INFORMATON TO OUR SOLDIERS, FAMILIES AND CIVILIANS. PLEASE CONTACT THE USAG-HI BULLETIN EDITOR BY EMAIL WITH ANY CHANGES OR DELETIONS BY 30 OCT 2013.

C. INSTALLATION HEALTH, SAFETY AND SECURITY

1. SEXUAL HARASSMENT/ASSAULT RESPONSE AND PREVENTION (SHARP). The USAG-HI Bulletin has added a page to the Army Community Service (ACS) flyer attached to the end of this Bulletin listing SHARP Resources and Honolulu Police Department Assistance contacts. For further information, please contact Ms. Carren Ziegenfuss at 655-1718 or (duty cell) 808-226-7505.

2. TRAFFIC SAFETY ON-LINE CLASS SIGN-UP. All Hawaii-based Soldiers and Civilian workers have a new tool to request traffic safety classes. Soldiers and Civilian workers can request classes using their Army Knowledge Online account at https://apps.imcom.army.mil/AIRS/. (Select "View Available Courses"; select "Pacific" Region and Garrison "Hawaii"; then select the desired course.)
Six Classes are offered:

a. Motorcycle Basic Rider Course.
b. Motorcycle Experienced Rider Course.
c. Army Traffic Safety Intermediate training for Soldiers under 26 years old.
d. Army Traffic Safety Advanced training for Soldiers over 26 years old.
e. Army Traffic Safety Supervisor training for military and civilian supervisors of Soldiers.
f. Remedial Drivers Improvement training for Soldiers and civilian workers with traffic infractions.

For further information, please contact Mr. Dan Vancil, Cape Fox Professional Services, at 655-6455 and leave a voice message.

D. CLAIMS OF INDEBTEDNESS

[For complete information on the legal requirements for posting Claims of Indebtedness, please contact the Directorate of Human Resources, Casualty and Mortuary Affairs Office at 655-5124/5144.]

1. CLAIM OF INDEBTEDNESS. The Commander, B CO, Warrior Transition Battalion regrets to announce the death of 1LT Quincey Ellis Johnson. CPT Na Gia Vong is appointed as the Summary Court Martial Officer (SCMO) and will settle all claims for or against

the estate of LT Johnson. Anyone owing money or having a just claim for or against the estate of LT Johnson should contact CPT Vong at (808) 655-6965.

E. MANDATORY EVENTS AND TRAINING

1. ARMY SUBSTANCE ABUSE PROGRAM (ASAP) OFFICE SCHEDULED EVENTS. The ASAP Office schedule of upcoming events and contact numbers is included on the updated ASAP flyer attached to the end of this Bulletin.

2. MANDATORY FIRST TERM FINANCIAL MANAGEMENT TRAINING SCHEDULE – SCHOFIELD BARRACKS. Mandatory First Term Financial Training is provided on every Monday except federal holidays at the Schofield Barracks Army Community Service (ACS), Bldg. 2091. Learn basic financial skills, develop self reliance and personal responsibility, encourage financial planning, improve money management skills, and enhance your personal financial literacy. This is a mandatory 8 hour program of military instruction. Certificates will be awarded to each participant who completes the 8 hours of instruction. For class dates or to register, please contact ACS, Schofield Barracks, at 655-4227. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1708 or email at: robin.m.sherrod.civ@mail.com.

F. COMMUNITY IMPACT UPDATES

[See https://dpwhawaii.army.mil/communityimpact for current or upcoming road/gate closures, construction projects, and safety issues including maps of affected areas and to see other community information relating to base operations and safety as promulgated by the Directorate of Public Works (DPW).]

1. AIR CONDITIONING REPAIR BACKLOG. The Directorate of Public Works is currently experiencing a backlog of up to 6 weeks on Air Conditioning trouble calls due to manpower shortages. The current backlog exceeds 300 trouble calls. If you are having problems with a window unit, you may wish to use your Government Purchase Card to contract an outside vendor for repairs. Although the DPW will not be able to reimburse organizations for these repairs, it may result in you being much happier with the timely service. Otherwise, we ask that you be patient and we will get to you as soon as we can in the order that your request for service was received. We apologize for the inconvenience. We expect this condition to last for at least the next 4 months. This information does not apply to, nor affect Family Housing in any way. For further information, please contact Ms. Camille Howe at 656-5281.

G. OFFICE/FACILITIES/SERVICES CLOSURES OR MOVES

1. DIRECTORATE OF LOGISTICS (DOL) MUNITIONS BRANCH AMMUNITION SUPPLY POINT (ASP) SCHEDULED CLOSURES. The FY 2014 scheduled closures for quarterly 100% Wall-to-Wall Inventories of the DOL ASPs will be:

a. 1st Qtr is from 2-6 Dec 2013. The last day of operation will be 29 Nov 2013.
b. 2nd Qtr is from 3-7 Mar 2014. The last day of operation will be 28 Feb 2014.
c. 3rd Qtr is from 2-6 Jun 2014. The last day of operation will be 30 May 2014.
d. 4th Qtr is from 2-8 Sep 14. The last day of operation will be 29 Aug 2014.

Units requiring munitions support for training during this time will need to draw their required ammunition prior to above inventory schedule. The Training Ammunition Vehicle Holding Area (TAVHA) will be available for munitions storage during this time. Emergency issues will be handled on a case-by-case basis, and must be approved by either the DOL Munitions Accountable Officer, Mr. Armell Armstead at 656-1649 or the DOL Supply & Services Division Chief, Mr. John Lein at 656-2236. For further information, please contact Mr. Armstead at the number above.

H. OFFICE PROCEDURES OR HOURS OF OPERATION UPDATES

1. DIRECTORATE OF PUBLIC WORKS (DPW) SERVICE ORDER DESK HOURS OF OPERATION. The DPW service order desk hours of operation will be from 0600 – 1700 Monday thru Friday. Regular service requests will be processed during these hours and are available by phone at 656-1275 or through customer walk-ins. The Service Order Desk office location is 947 Wright Ave, Wheeler Army Airfield, Bldg. 104, 1st floor. After-hours operations are from 1700 – 0600 Monday thru Friday, to include weekends and holidays. Only Emergency Calls will be processed after hours and will continue to be redirected to the Garrison Installation Operations Center (IOC).

2. DIRECTORATE OF PUBLIC WORKS (DPW) EMERGENCY RESPONSE TIME CHANGES. Due to manpower shortages caused by vacancies, the hiring freeze and strict adherence to overtime restrictions it will be necessary for DPW to downgrade response times on some priorities after hours and on weekends. DPWs priority response will revert to our former policy when the furlough is ended. For further information, please contact Ms. Camille Howe, Chief, Work Management Branch, DPW Business Operations Division at 656-5281.

3. INSTALLATION SECURITY OFFICE (ISO) FINGERPRINTING SERVICE. The USAG-HI, Directorate of Plans, Training, Mobilization and Security (DPTMS), Installation Security Office (ISO) located on Schofield Barracks, Bldg. 580, 1st Floor, Room 130, will be conducting digital fingerprinting of personnel for security background investigations. The days and hours for this service are Tuesdays, Wednesdays, and Thursdays during our normal hours of 0830-1200 and 1300-1630. There is no requirement for appointments. For further information, please contact Ms. Angela Walters, ISO Chief, at 808-655-8879 or by email at angela.k.walters.civ@mail.mil.

4. FORT SHAFTER PERSONAL PROPERTY/HOUSEHOLD GOODS MOVE ASSISTANCE CENTER OPEN. Tired of driving to Schofield Barracks to make your household goods shipping arrangements? A virtual move assistance center (VMAC) is now open at the Aloha Center on Fort Shafter, Bldg. 330, Rm. 201. This office on Fort Shafter will allow you to arrange your personal property/household goods movement online. There will be a skilled counselor onsite to help you navigate through the screens if you have any questions.

What you need to do before coming to the VMAC:

a. Go to www.move.mil or https://eta.sddc.army.mil/dpsRegister/dodCustomer.aspx to create a profile and account. Note: The VMAC can help you do this as well, but it will require a return visit after you obtain your account verification.

b. Obtain all orders and amendments and just come on over to the Fort Shafter VMAC between the hours of 1200 and 1600, Monday through Friday, to get started. The VMAC hours will expand as demand expands.

c. No appointments are necessary. Just walk on in and sit down at one of our three computers.

5. CURTAILMENT OF COUNSELING SERVICES, ARMY EDUCATION CENTER. On the last workday of each month, the Schofield Barracks Army Education Center and Ft. Shafter/Tripler Education Complexes will curtail Army guidance counselor services from 1300 – 1700 to allow for employee training and administrative time. For further information, please contact Ms. Chrissy A. Morris, Chief, Army Education Center, at 655-4444.

6. HOURS OF OPERATION, DIRECTORATE OF HUMAN RESOURCES, ADMINISTRATIVE SERVICES DIVISION (DHR, ASD). Due to continuing manpower constraints, the hours of operation for the following units assigned to DHR, ASD are as follows:

a. *Postal Section, Bldg. 258, Main Post Office, SB:* Open to mail units and customers, Mon, 1000 – 1100; Tues – Fri, 0930-1100. Phone: 655-5033.
b. *Official Mail and Distribution Center, Bldg. 2038, SB:* 1000 – 1415, Mon – Fri. Phone: 655-6374.
c. *Official Mail and Distribution Center, Bldg. T-116, FS:* 0700 – 1445, Mon – Fri. Phone: 655-6253.
d. *Records Holding Area/Forms Center, Bldg. 6042, 1976 Higgins Road, East Range, SB:* Office hours: M—F, 0800 – 1630. Forms Issuing hours: Tue & Thu, 0800 – 1500; Wed & Fri by appointment only. Phone: 656-0334.

For further information regarding postal or official mail, please contact Ms. Anna Tarrant, Chief, ASD, at 655-5033.

7. OFFICIAL MAIL PROCEDURES. All Directorates, Military, and Tenant Activities are required to pick up Official Mail on a daily basis from the Official Mail and Distribution Centers (OMDC), Bldg. 2038, Schofield Barracks and Bldg. T-116, Fort Shafter. Unit/Office mail personnel must be designated in writing by their unit/office and copy of the memorandum of appointment maintained on file at the appropriate OMDC before mail will be released. The memorandum should designate a primary and an alternate assigned individual as needed, and must be updated whenever personnel change. Mail that is not picked up at OMDCs for five consecutive work days will be "returned to sender" without exception. It is the proponent's responsibility to pick up mail daily and have a designated alternate available for mail pickup at all times. Official Mail requires daily pickup because much of it is time-sensitive and all is important to the recipient; units/offices cannot be negligent in their duty to receive mail and should not assume that official mail should be picked up only when it is convenient to do so. Incidents of negligence in mail pickup will be reported to Commanders, Directors, or Chiefs for corrective action.

Customers are reminded to consult the staff of the OMDC at Schofield Barracks (655-6374) or at Fort Shafter (438-6253) for assistance in preparing official mailings. If letters parcels, or packages are received incorrectly labeled, items will be returned to the unit/agency for correction with no exceptions. All labels shall be typed; no hand-written labels will be accepted. Use STOP NUMBERS and complete office addresses/names (Attn.)/agencies to ensure shotgun envelopes reach their destination. (For current Stop Numbers, please see USAG-HI PAM 25-55, 4 Sep 12.) For further information, please contact the Official Mail and Distribution Centers or Ms. Anna Tarrant, Chief, Administrative Services Division, Directorate of Human Resources, SB, at 655-5033.

I. SOLDIER/FAMILY/CIVILIAN READINESS

1. PASSPORT INFORMATION FOR SOLDIERS WHO WILL PCS TO AN OVERSEAS ACCOMPANIED TOUR. The Directorate of Human Resources (DHR) Reassignments Section now has a permanent passport agent that processes only dependents official passports and Visas. The website to access the application form is: http://travel.stte.gov/passport/forms/ds11/ds11842.html.

Additional information is as follows:

a. All applicants must US citizens.

b. Upon completion, a bar code will appear on the first page, top left corner. IMPORTANT: DO NOT SIGN THE APPLICATION! Passport agent will witness signature and verify documents during the interview process.
c. Provide ONLY original documents.
d. Contact the Passport agent, Mr. James Castillo at (808) 655-7182 or email james.g.castillo.civ@mail.mil to schedule an appointment.
e. Passports are received by our office and original documents are returned to service member/dependents.
f. Passports are issued only after receiving approved concurrent/deferred travel and dependents are listed on service members PCS orders

ORIGINAL DOCUMENTS REQUIRED:

a. Current passport holder, provide passport along with application.
b. Birth certificate.
c. Naturalization certificate (if applicable)/Military ID/Driver's License.

2. ID CARD APPOINTMENT SYSTEM AT SCHOFIELD BARRACKS AND FORT SHAFTER. The US Army Garrison-Hawaii has implemented a new ID Card Appointment System at the Directorate of Human Resources' (DHR's) ID Card Offices at Schofield Barracks and at Fort Shafter. The appointment system replaced the walk-in first-come first-serve system with appointments beginning at 0800 through 1530 daily. Customers are encouraged to access the Schofield Barracks and Fort Shafter ID Card Appointment Scheduler website at https://rapids-appointments.dmdc.osd.mil to make, change, or cancel ID card appointments. ID Cards may be renewed up to 90 days prior to expiration. By accessing this on-line, user-friendly, internet-based system, customers are now able to schedule their card appointments and to plan their other daily activities without the uncertainty of visiting the ID Card office and possibly having prolonged waiting times for service. A computer system is available in the ID Card offices for walk-ins to make or change appointments, as necessary. For customers without internet access, the ID card offices accept telephone requests for appointments at (808) 655-1272 for Schofield Barracks, and at (808) 438-1757 for Fort Shafter. Walk-in requests for service are handled on a case-by case basis with documentation to substantiate the emergency. For further information on the ID Card office locations, hours or operation, required documentation, etc., please visit the US Army Garrison website at http://www.garrison.hawaii.army.mil/sites/services/idcard.asp. For further information, please contact Mr. Danny Mauga, Schofield Barracks, 655-6884, or Ms. Haunani Tabocol, Fort Shafter, 438-8918.

3. REQUIREMENTS FOR NEW OR REPLACEMENT CAC/ID CARDS. The Department of Homeland Security issued an identification security directive for the issuance of new or replacement Common Access Card (CAC) or ID Cards for military personnel, authorized civilians, retirees, and family members. Among the many changes to the ID Card issuing process, the most important is that each customer must now present two forms of identification, one of which must include a current photograph. The DEERS/RAPIDS system will not produce a new CAC or ID Card without first scanning the two forms of identification into the data base maintained by the Defense Manpower Data Center (DMDC) in Alexandria, Virginia.
Some documents that can be used for positive personal identification are as follows:

a. Driver's license or ID issued by a state or outlying U.S. Commonwealth or possession.
b. ID card issued by federal, state, or local government agencies or entities.
c. School ID card with photograph.
d. Voter's Registration Card.
e. U.S. Military ID card.
f. U.S. Passport.
g. Certificate of U.S. Citizenship.
h. Certificate of Naturalization.

For those younger than 18 who are unable to present a document as listed above, the following are acceptable:
a. School Record or Report Card.
b. Clinic, doctor or hospital record.
c. Day-care or nursery school record.

The listing above is not all inclusive. A complete list of acceptable documents can be found on the United States Citizenship and Immigration Service (USCIS) website at www.uscis.gov/files/form/I-9.pdf, page 4. If you have any questions as to the proper documentation needed, please call first before visiting a Military ID Card issuing facility to determine what specific documents may be required, and to verify the process to renew or replace an ID Card.

4. NEW ON LINE LEVY BRIEFING PROCEDURES IMPLEMENTED. The Directorate of Human Resources (DHR) Reassignments Section has a new process on conducting levy briefings. Soldiers that are scheduled to attend the one-on-one levy briefing will be required to access and complete the on-line levy briefing beforehand. All one-on-one briefings with Soldiers will be conducted in Building 750, Lanai area, starting at 0900 every Thursday. Soldiers that have not completed the on line requirement prior to attending their scheduled one-on-one brief will be returned back to their unit S1 for rescheduling. It is the responsibility of the S1 representatives to ensure Soldiers scheduled for briefings have completed this on line requirement and sign-off on the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers).
Please follow the step by step procedure on accessing the on-line levy briefing:

Step 1: Access the Garrison website — http://www.garrison.hawaii.army.mil/.
Step 2: Click on Directorate and Support Staff.
Step 3: Click on Directorates.
Step 4: Click on Human Resources.
Step 5: Click on Reassignments.
Step 6: Review Introduction to Levy Brief.
Step 7: Click on Step 2: Review the Briefing Slides.
Step 8: Complete the DA Form 5117 (Officers) or DA Form 5118 (Enlisted Soldiers) Reassignment Control Sheet and print out these forms.
Step 9: Complete the DA Form 5960 (all Soldiers) Authorization to Change BAQ/VHA (Print out forms) on Completion of on-line briefing:
a. Soldier must sign pages 4 and 5 of DA Form 5118.
b. Unit S1 must complete and sign page 3 of DA Form 5118.

On the day of the one-on-one briefing, bring in the DA Forms 5117/5118, 5960 and supporting documents listing all dependents names, such as: PCS orders, dependent travel orders, command sponsorship memo, etc. Officers: If you have any questions regarding Officer PCS orders, please contact 655-4629/4949. Enlisted Soldiers: If you have any questions regarding Enlisted Soldier PCS orders, please see your unit S1. Please review all the agency slides on the website. This will make your transition home go smoothly.

(QR CODE for the website.)

For further information, please contact the Reassignments Front Desk at 655-9490 or Ms. Keala Penrose, Chief, Reassignments, at 655-4728.

5. PROCESSING AND ISSUING AGENT CARDS, DIRECTORATE OF HUMAN RESOURCES (DHR). An Agent Card is issued to a designated agent of an authorized Commissary and/or Exchange sponsor when one of the following conditions exists:
a. Single active duty parent or dual active duty parents: May designate a non-dependent adult to care for his or her dependent children while absent from home due to deployment, TDY, field training exercise, etc. (Dual military personnel must be off-island simultaneously.)
b. Retired members, their spouses, and un-remarried widows/widowers: May have an agent if they are physically incapacitated and are unable to shop for themselves.
c. Active duty Soldiers: When documented medical conditions preclude the Soldier from shopping on his or her own behalf and no other authorized adult member resides in the household.
d. Minor child not in custody of the Soldier: A divorced spouse or an unmarried biological parent of an ID-Card-holding minor under the age of 16 can obtain an Agent Card for "Exchange privileges only," provided the final divorce decree or court order requires the sponsor to provide over 50% of support to the minor child. Dependent children residing the in the household of a former spouse or biological parent are not considered to be members of the authorized sponsor's household for commissary privileges.

Only one (1) agent card may be issued to a qualified sponsor and agent. Agent Cards are issued by the Military Personnel Division, Directorate of Human Resources, US Army Garrison, Hawaii, at the following locations:
***a. Schofield Barracks:* Soldier Support Center, Building 750, 673 Ayers Ave., Rm. 103, 1st Floor. Point of contact is Ms. Keun Cho at 655-0106.**
***b. Fort Shafter:* The Aloha Center, 217 Montgomery Dr., Bldg. S-330, Room 102. Point of contact is Ms. Thedia Smith at 438-1663.**
Agent Cards are issued by appointment only. Please call ahead to receive further information on documents required for issuance of an Agent Card or for an appointment.

(NOTE: Each of the US military services is responsible for issuing Agent Cards to its authorized patrons.)

6. iPERMS DD FORM 93 REPORT ENHANCEMENTS. The Adjutant General Directorate (TAGD) has provided a briefing which provides information on iPERMS reports which have been developed to provide the common visibility at all echelons of DD Form 93 Record of Emergency Data input to iPERMS and visible in the Soldier's Official Military Personnel File. The brief also provides detailed instructions to the field on how commanders or S-1s can obtain the DD93 report for their unit by UIC and by name. Please review this link for more info. https://forums.bcks.army.mil/CommunityBrowser.aspx?id=980949.

7. REQUIREMENTS FOR COMMERCIAL SOLICITATION PERMITS. Army Regulation (AR) 210-07 requires a commercial solicitation permit in order to conduct business or sales activity on Army installations (e.g., Avon, Tupperware, household goods, sale of insurance, etc.). No person may enter Army installations and transact business as a matter of right. Permission must first be

granted by the Commander, U.S. Army Garrison-Hawaii. Private civilian enterprises or self-employed persons desiring to conduct commercial activity on Army installations must apply in person at the Commercial Solicitation Office, Directorate of Family and Morale, Welfare and Recreation (DFMWR), 350 Eastman Rd, Wheeler Army Airfield, M - F, 0800 - 1200; 1300 - 1600. Applications are handled by appointment only. FAMILY MEMBERS OF ACTIVE DUTY SOLDIERS residing in government quarters who are requesting to operate a home-based business must submit a formal request through the appropriate Community Center. For more information, please contact Ms. Kristy Balli, DFMWR at 656-0083, or kristy.l.balli.naf@mail.mil.

8. REQUIREMENTS FOR PRIVATE ORGANIZATION APPROVALS. Private organizations or individuals desiring to establish a private organization on a military installation are required to obtain the approval of the Commander, U.S. Army Garrison-Hawaii. Once established in accordance with Army Regulation (AR) 210-22, these organizations are required to submit selected documentation (e.g., meeting minutes, financial statements, audits, federal and state tax exemption, liability insurance, etc.) on a quarterly basis. Failure to submit the required documents may result in withdrawal of the operating permit. Private organizations are reminded of the State of Hawaii tax exemption requirement (Form G-6) which should be forwarded with all other documentation. The hours of operation for Private Organization Approval Notice appointments will be M - F, 0800 - 1200; 1300 - 1600, appointments only. For more information, or to make an appointment, please contact Ms. Kristy Balli, DFMWR, 350 Eastman Rd. Wheeler Army Airfield, at 656-0083 or Kristy.balli.naf@mail.mil.

9. MORALE, WELFARE AND RECREATION UNIT FUNDS. A unit fund is a non-appropriated fund activity of the USAG-HI Installation Morale, Welfare and Recreation Fund (IMWRF) established to provide monetary support and enable unit commanders to supplement available appropriated funds (APF) for providing morale support to unit military personnel. Unit funds are intended to contribute to the comfort, pleasure, contentment, mental and physical welfare of the unit Soldiers and must be used for the benefit of all members within the unit. Allocation of all unit funds is based on a ceiling determined by the USAG-HI IMWRF, approved by the Installation Community and Family Program Review Committee (ICFRC), and the USAG-HI Commander. Unit funds are distributed and expended annually, based on requirements. All unexpended balances revert back to the IMWRF at the end of each fiscal year (30 September). No unit owns or controls interest in the Installation MWR Funds. Petty Cash & Regular Unit Fund Withdrawals are available from the Directorate of Family and Morale, Welfare and Recreation, NAF Support Management Division Office, 350 Eastman Road, Wheeler Army Airfield from 0800 - 1600 (closed for lunch 1200 – 1300); walk-ins are permitted, but calling ahead for availability is recommended. For more information or to make an appointment, please contact Mr. Chad Guerrero, DFMWR, 350 Eastman Rd., Wheeler Army Airfield, at 656-0102 or chad.w.guerrero.naf@mail.mil.

10. GREEN TO GOLD PROGRAM. The Green to Gold Program is seeking quality soldiers with officer potential who are interested in going to college to earn a baccalaureate or master's degree. Soldiers must have served at least two years on active duty and are allowed to request discharge from active duty (Scholarship Option to include the CG's Hip-Pocket Program and Non-Scholarship Option) or remain on active duty (2YR Active Duty Option), and enroll in Army ROTC to commission as a second lieutenant. Soldiers can enroll in one of the more than 270 schools in the nation with an Army ROTC program. College students that attend Army ROTC in Hawaii have the unique opportunity to attend one of several universities (the University of Hawaii at Manoa, University of Hawaii West Oahu, Hawaii Pacific University, Chaminade University or Brigham Young University, Hawaii). Regardless of the academic institution you choose, you have the ability to cross-enroll in military science through the University of Hawaii at Manoa. Check the Green to Gold website for complete benefits, eligibility requirements, and the appropriate applications at: http://www.goarmy.com/rotc/enlisted_soldiers.jsp.

Please see the flyer attached to the end of this Bulletin for contact and other information on this program.

11. COMMANDERS – GOT RISKS? The Army Substance Abuse Program's Risk Reduction office offers the Unit Risk Inventory (URI) Assessment, a 53-item questionnaire which assesses a unit's propensity for risk in 14 areas deemed high-risk to include: alcohol and other drug use, unit cohesion, suicide, financial problems, army environment, self perception and relationships. Results of this survey provide a picture of the unit's self-reported high risk behaviors. Surveys can be given to any Army Hawaii unit, as long as 60% of the assigned strength is present. Commanders can request a URI during Change of Command or annually. To schedule a survey for your unit, please call the Risk Reduction Team at 655-0996.

12. COMMANDER'S REFERRAL PROGRAM. Commanders and First Sergeants can approve up to $1,500 of Basic Living Expenses for their Soldiers through Army Emergency Relief. AER offers an essential training course that Commanders and First Sergeants must attend before approving AER Command Referrals. For further information and to schedule a time to attend desk-side training, please contact Ms. Robin Sherrod, Army Emergency Relief Officer, at 655-1717 or email robin.m.sherrod.civ@mail.mil. All Commander Referral AER requests will be turned in between 0730 – 1300 M – F. All requests will be processed for pickup between 1400 – 1530 the same duty day. Any requests turned in after 1300 will be processed the following duty day for pickup between 1400 –1530. DA FORM 1103 Application for Army Emergency Relief (AER) Financial Assistance has been replaced by AER Form 700 – Application for Army Emergency Relief (AER) Financial Assistance and AER Form 600 – Commander's Referral Program – Application for Army Emergency Relief (AER) Financial Assistance.

J. USAG-HI PRINTING, PUBLICATIONS, FORMS AND RECORDS MANAGEMENT

1. WARNING REGARDING COPYING DD FORM 2501, COURIER AUTHORIZATION CARD OR OTHER ACCOUNTABLE FORMS. In response to an inquiry regarding copying the DD Form 2501, Courier Authorization Card, the following information is provided: As

is clearly stated on the back of the DD Form 2501, "Any Counterfeiting, Alteration or Misuse of this form is a violation of Section 499, Title 18 U.S. Code." The exact language of the citation is as follows:

18 USC Sec. 499, 01/05/2009: (TITLE 18, Crimes and Criminal Procedure; Part I, Crimes, Chapter 25 – Counterfeiting and Forgery, Sec. 499 – Military, Naval, or Official Passes.)

"Whoever falsely makes, forges, counterfeits, alters, or tampers with any naval, military, or official pass or permit, issued by or under the authority of the United States, or with intent to defraud uses or possesses any such pass or permit, or personates or falsely represents himself to be or not to be a person to whom such pass or permit has been duly issued, or willfully allows any other person to have or use any such pass or permit, issued for his use alone, shall be fined under this title or imprisoned not more than five years, or both."

Any incidents of this form or any other accountable form being copied that come to the attention of the USAG-HI Forms and Publications Control Officer will be reported through the chain of command and to CID for further action. Questions on this issue should be directed to Mr. Don G. Boyer at 656-0334.

2. TEMPORARY STOCK OUTAGE, DA FORM 4980-18, ARMY ACHIEVEMENT MEDAL CERTIFICATE. The Army Publishing Directorate (APD) in St. Louis has not had Form 4980-18, Army Achievement Medal Certificate in stock since early June 13, due to a printing problem. New forms are being shipped as of 25 Sep 2013. Current and back orders for this form are now in place with APD and the Forms Center should have caught up with back orders by the end of October. It is very unusual to have a form out of stock for this long, so this notice is provided for information of all Army and civilian units who may have need of this form. Unfortunately, this situation affected the highest-use sensitive form we stock, and the Forms Center regrets the inconvenience. For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, at 656-0334 or don.g.boyer.civ@mail.mil.

3. NEW USAG-HI COMMAND CORRESPONDENCE MEMORANDA, PUBLICATIONS, FORMS AND RELATED DOCUMENTS.

[USAG-HI Command Correspondence, Publications and Command Forms are posted to the Directorate of Human Resources (DHR) IMCOM Pacific Region Website at: https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx. For further information, please contact the USAG-HI Forms and Publications Control Officer at 656-0334.]

The following Publications have been signed or approved by the Garrison Commander. New publications have been posted to the DHR IMCOM Theater Portal. For further information on these documents, please contact the proponent offices listed below.

a. New USAG-HI Command Correspondence.

(1) Policy Memorandum USAG-HI-5, Army Family Advocacy Program (FAP), 29 Aug 13 (DFMWR) has been signed by the Garrison Commander and posted to the website. This is a revised policy memorandum.

(2) Policy Memorandum USAG-HI-33, Mandatory Personal Financial Management Training, 29 Aug 13 (ACS) has been signed by the Garrison Commander and posted to the website. This is a revised policy memorandum.

(3) Policy Memorandum USAG-HI-53, Emergency Child Care for Army in Hawaii, 29 Aug 13 (DFMWR) has been signed by the Garrison Commander and posted to the website. This is a revised policy memorandum.

(4) Policy Memorandum USAG-HI-11, Breastfeeding on USAG-HI Installations, 15 Aug 13 (USAG-HI CSM) has been signed by the Garrison Commander and posted to the website. This is a new policy memorandum.

(5) Policy Memorandum USAG-HI-62, Storm Water Pollution Control Plan, 07 Aug 13 (DPW) has been signed by the Garrison Commander and posted to the website. This is a new policy memorandum.

b. New USAG-HI Publications.

(1) USAG-HI Standing Operating Procedures (SOP) for the Domestic Violence and Child Abuse Fatality Review Committee (FRC), 22 Jul 13, has been approved by the Garrison Commander and posted to the website.

4. RESCINDED OR SUPERSEDED PUBLICATIONS OR COMMAND CORRESPONDENCE. The following command correspondence or publications have been rescinded by the proponent office. Rescinded publications have been removed from the DHR IMCOM Theater Portal. Items that have been superseded have been replaced with the new issuance.

a. Command Correspondence

(1) Policy Memorandum USAG-HI-7, Soldier Wellness Action Plan, 29 Jul 10 has been rescinded by the proponent office effective 9 Sep 13.

(2) Policy Memorandum USAG-HI-5, Family Advocacy Program (FAP), 29 Jul 10 has been superseded.

(3) Policy Memorandum USAG-HI-33, Mandatory Personal Financial Management Training, 23 Sep 10 has been superseded.

(4) Policy Memorandum USAG-HI-53, Emergency Child Care for Army in Hawaii, 8 Feb 11 has been superseded.

(5) Policy Memorandum USAG-HI-48, Civilian Hiring Policy, 22 Sep 10 has been superseded.

(6) Green Tab Memorandum Safety-1, Violence in the Workplace, 9 May 08, has been rescinded effective 26 Jun 13.

b. Publications

[No publications rescinded.]

5. USE CAUTION IN SEARCHING FOR FORMS VIA GOOGLE, BING OR YAHOO. The Army Publishing Directorate is cautioning all Army units/Soldiers to exercise caution when searching for forms via Google, Bing, and Yahoo. The search results for certain forms (e.g. Form 4187, Counseling forms, COLA, Stop Meal Deductions) have in some cases directed users to web-sites that could potentially contain malicious files. RCERT-Pacific strongly recommends that all users requiring military forms and other documents use the official Army form repository website at http://www.apd.army.mil/ProductMap.asp for forms from the PLWN and/or at home. It is recommended that this site be bookmarked in your favorites to ensure you are downloading the official version of documents and forms that you require without risking accessing malicious sites.

6. CONTACT FOR COORDINATION OF USAG-HI PUBLICATIONS. All Directorates and tenant organizations are reminded that the contact for coordinating the review, approval and publication of all USAG-HI numbered publications (Regulations, Memorandums, Circulars, Pamphlets, SOPs, Supplements and Policy Memoranda as well as Delegation of Authority Memoranda) is the USAG-HI Forms and Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD). Completed publications are posted to the USAG-HI website at:
http://www.garrison.hawaii.army.mil/command/documents.htm.

Publications are also posted to the IMCOM DHR Theater Portal at:
https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx.

USAG-HI-generated command and local forms are also coordinated through this office. Call Mr. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil for further information.

7. POINT OF CONTACT FOR PUBLICATIONS AND BLANK FORMS ACCOUNTS. Organizations and units maintaining publications accounts in accordance with DA PAM 25-33, "User's Guide for Army Publications and Forms" are reminded that the point of contact for all actions involving new publications accounts, changes to accounts and closing of accounts is the USAG-HI Forms & Publications Control Officer, Mr. Don Boyer, Directorate of Human Resources (DHR), Administrative Services Division (ASD), at 656-0334, or email don.g.boyer.civ@mail.mil. All DA Form 12-R, "Requests for Establishment of a Publications Account," must be forwarded to Mr. Boyer for review and approval prior to submission to the Army Publishing Directorate (APD), St. Louis. Forms submitted to APD directly are returned without action by APD, which will delay establishing an account or correcting problems. For contractors, requests for publications accounts to support their mission must be processed through their respective Contracting Officer's Representative (COR). Information on mailing addresses for publications accounts and establishing an account when preparing for deployment are covered in the items below. Once an account is established, units may order publications from the APD website at www.apd.army.mil.

To obtain sensitive blank forms not available through the Army Publishing Directorate (APD) website, units will need to establish a "local" publications account with the Records Holding Area/Forms Center (RHA/FC) at Bldg. 6042, 1976 Higgins Rd., East Range. Please be aware that the RHA/FC no longer stocks publications of any kind, medical record forms or other medical forms. Medical-related forms and publications can be obtained from the Tripler Army Medical Center (TAMC) via Mr. John Berry at 433-6071. All publications are obtained from the Army Publishing Directorate via unit publications accounts. (Also see the "Forms Acquisition" notice below. For further information, please contact Mr. Don G. Boyer at 656-0334 or don.g.boyer.civ@mail.mil.)

8. DUPLICATION OR PRINTING OF PUBLICATIONS. Publications that are downloadable from the Army Publishing Directorate website requiring duplication in quantity by organizations/units shall be done through the Defense Logistics Agency (DLA) Document Services Office. Publications will not normally be printed via commercial local printing sources. (Use of such sources without first consulting with the Document Services Office could be considered and unauthorized procurement.) For information on document production, please contact Ms. Gloria Gonzales, DLA Document Services Office, Bldg. 2038, Schofield Barracks, at 655-1400. Small documents may be reproduced on unit copy machines when such use does not exceed the limitations of the copy machine or its monthly usage quotas. For further information, please contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.

9. POINT OF CONTACT FOR ACCOUNTABLE FORMS. Organizations needing accountable forms should contact the USAG-HI Forms and Publications Control Officer, Mr. Don G. Boyer, at the Directorate of Human Resources, Administrative Services Division, Records Holding Area/Forms Center, Bldg. 6042 East Range, Schofield Barracks. Accountable forms are issued via the DA-410

Receipt for Accountable Forms. All units wishing to obtain accountable forms must present a DA Form 1687, Notice of Delegation of Authority – Receipt for Supplies signed by the appropriate OIC before forms will be issued. The DA 1687 will list those within a unit authorized to pick up accountable forms and will be updated as necessary when personnel change. For further information, please call Mr. Don G. Boyer at 656-0334 or email don.g.boyer.civ@mail.mil.

10. PUBLICATIONS AND BLANK FORMS ACCOUNTS FOR UNITS DEPLOYING OVERSEAS. Army Units that are deploying overseas or are already deployed are required to set up a "V" Publications and blank forms account with the European Command to use while deployed. Establishing this overseas account can be started up to 60 days prior to deployment to accommodate the fact that some units will not have fax or scanning capabilities once deployed; as soon as you arrive in country you can contact the proper office to activate the account. The website to use is https://aepubs.army.mil/ae/public/aepubs_main.asp (underscore between "aepubs" and "main"). Click on the FAQ tab on the left, then click on question #3 and answer "no" and click "Submit." Within 2 working days of submitting a DA Form 12-R as shown above, the unit publications manager will receive account information that will allow him or her to establish subaccounts, subscriptions, a library, and a forms maintenance list. Once deployed, the publications manager must contact the USAPDCE Customer Service Desk, customer.service.aepubs@eur.army.mil, to provide the deployed official mailing address, unit telephone number, and official email address if different than the email address already provided. Once this information is received, the account will be activated within 5 work days, and the publications manager will be able to order publications and blank forms while deployed. If you have any questions or need additional assistance, contact the USAPDCE Customer Service Desk: DSN: (314) 384-6881/82/83/84 or Commercial: (49) 0621-730-6881/82/83/84. The new Army In Europe Publishing System (AEPUBS) Account Management Guide governing overseas accounts is available from the Army Publishing Directorate website at www.apd.army.mil. Deploying units may have their current (local) Publications Account remain active IF the unit will have a Rear Detachment that will need forms or publications while the unit is deployed. Rear Detachments can only order forms and publications for themselves, NOT for the deployed portion of the unit. Otherwise, the local Publications Account should be frozen or closed until the unit returns. Deployed units MUST receive all their publications, including blank and sensitive forms, from their overseas publications account, and will need to coordinate with USAPDCE for all publications needs. Also, units preparing to deploy cannot "stockpile" forms or publications through requisitioning forms at the Records Holding Area/Publications Center, East Range, prior to deployment. Establishing an overseas account prior to deployment obviates the need for such actions. Prior to returning from deployment, units can close their "V" account and reestablish and account locally. Publications or blank forms received from the European Command while deployed overseas, should not be returned to the office of issue. Excess Forms, Pubs, etc. should be brought back with the units to their main HQs in CONUS. Note that deployed units preparing to return to CONUS have 90 days to order and receive sensitive forms in quantities needed for issuance to their Soldiers upon return to CONUS. These are items such as DA 4980-12 (Meritorious Service Medal), DA 4980-14 (Army Commendation Medal), DA 4980-18 (Army Achievement Medal), DD-714 (Meal Card Control Book), promotion certificates and other accountable or sensitive forms that will be need to be issued in quantity upon return from deployment. The USAG-HI Forms Center only has limited quantities of these forms available per month and cannot cover large quantity needs without advance planning. For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

11. FORMS ACQUISITION, USAG-HI RECORDS HOLDING AREA/FORMS CENTER (RHA/FC). Sensitive and high-use forms can be obtained from the Directorate of Human Resources RHA/FC, Bldg. 6042, 1976 Higgins Rd., East Range. Entrance to the forms center is at Door #2, north side of the building. Procedures for obtaining forms are as follows:

a. All unit publications NCOs need to ensure that a DA Form 1687 (Notice of Delegation of Authority – Receipt for Supplies) is maintained for their unit with the unit's RHA/FC account number and is up to date when sending Soldiers to obtain forms. Updated copies should be provided to the RHA/FC Manager whenever there are changes. Individuals coming to the RHA/FC for forms must be listed on the appropriate DA Form 1687.

b. Soldiers picking up forms must have a completed DA-17, Requisition for Blank Forms/Publications, listing the required items, (to include both form title and form number) and quantities of each desired. A complete listing of forms by number and title is CRITICAL to our providing quality service to Soldiers. Please call beforehand if possible to ensure the needed forms are actually available – a list of the 163 forms currently stocked at the Forms Center is available upon request. Out of stock items can be ordered at that time if needed.

c. Soldiers should be aware that many forms are restricted by the form proponent as to the number of copies that can be ordered at any one time and that the RHA/FC has limited control over quantities ordered. Normally, quantities requested by units should be restricted to the minimum amount needed for one to two month's operations. We can make requests through the Army Publishing Directorate for increases in quantities if the need is justified and documented by the end user, but it remains within the authority of the form proponent to approve or disapprove quantities issued. For more information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

12. USE OF NON-RESIDENT VEHICLE CERTIFICATES (CITY AND COUNTY OF HONOLULU FORM CS-L (MVR) 50. Soldiers not residents of the State of Hawaii can waive the weight tax due on their privately-owned vehicles when registering their vehicles at one of the City and County of Honolulu licensing centers located at the Satellite City Halls (a nominal processing fee will be charged). This does not apply to leased vehicles and vehicles registered in a dependent's name only. The City and County of Honolulu Form CS-L (MVR) 50 is used for this waiver process and must be an original document (to include the information and signatures). PHOTOCOPIES OF THE FORMS WILL NOT BE ACCEPTED AT THE DMV OFFICES. City and County of Honolulu regulations require that individuals who are signing the form on behalf of an active duty Soldier must have a completed Power of Attorney submitted with the form. The Power of Attorney must be an original or notarized document (No copies) and must have valid dates.

If the applicant is also the commanding or personnel officer of a unit, they cannot certify their own non-residency form; they must have a unit senior certify their form. Active duty Soldiers must go to their S-1/Personnel and Administrative Center (PAC) to obtain the forms. ALL PERSONNEL ARE REMINDED THAT ONLY ACTIVE DUTY ARMY PERSONNEL ASSIGNED TO A HAWAII ARMY UNIT AND THEIR QUALIFYING SPOUSES MAY USE THESE FORMS. ISSUANCE OF THESE FORMS SHOULD BE CONTROLLED AND RECORDED TO ENSURE NON-QUALIFIED PERSONNEL ARE NOT ACQUIRING THESE FORMS. Units not structured under a PAC should report to the administrative office that dispenses these responsibilities.

Note that the Non-Residency Form is restricted to use by Active duty Soldiers who are NOT residents of the state of Hawaii AND are assigned to a Hawaii-based Army unit, with the exception noted below. If a Soldier transfers out of a Hawaii-based Army unit but the family remains behind, the family no longer qualifies for use of the Non-Residency Form.

The City and County of Honolulu Department of Motor Vehicles has extended the qualifications for use of the non –residency form to register vehicles with the State of Hawaii. Under current guidance, active duty Army Soldiers assigned to a Hawaii Army unit who are RESIDENTS of the State of Hawaii and their qualifying spouses now qualify to register ONE non-commercial vehicle using the non-residency form. Cost is $72.50. (This cost-savings is limited to only one vehicle, whereas non-residents may register all their qualifying vehicles.)

Units/Organization G-1/S-1 or PAC offices must obtain these forms from the Records Holding Area/Forms Center, Bldg. 6042, East Range (656-0334). Due to the sensitivity of these forms, and the potential for misuse, they will not be forwarded through mail distribution. It is the responsibility of the 1SG, PAC NCOs, Administrative NCOs and Adjutants to ensure that Staff Duty Officers/NCOs individually sign and issue these forms to members assigned to their units. Receiving Soldiers/Spouses should complete and sign the form in the presence of the approving official. Blank forms or blank pre-signed forms will not be issued at any time.

The Standing Operating Procedures (SOP) for Use of the City and County of Honolulu Non-Residency Form will be handed out to all those picking up Non-Residency Forms and is available on the DHR USARPAC Theater Portal at https://portal.usarpac.army.mil:36000/imcom-pacific/Garrisons/Hawaii/hiHROffices/USAGHIPUB/default.aspx. Requirements of this SOP are mandatory for using units and Soldiers/qualifying spouses. All G/S-1 offices and PACs should have copies of this SOP and ensure widest distribution to Soldiers/spouses as needed. The intent of the SOP is to ensure that all offices handle the form in a consistent manner and that the forms are properly completed so that Soldiers are not inconvenienced at the DMV by having a form refused. This will also assist the Hawaii DMV in providing quality service to their military customers. Provisions of the SOP are mandatory.

For further information, please contact Mr. Don G. Boyer, USAG-HI Forms and Publications Control Officer, DHR, ASD, at 656-0334 or don.g.boyer.civ@mail.mil.

13. TRANSFER OF FISCAL YEAR 13 FILES AND CY 13 FILES TO RECORDS HOLDING AREA (RHA), BLDG. 6042, EAST RANGE. Units/Organizations having eligible records/files ready for transfer to the RHA are reminded that contents in boxes will conform exactly with the accompanying SF 135-A (Records Transmittal and Receipt). SF 135s require review and approval by the appropriate command records management officials (RMOs) as prescribed in AR 25-400-2, Army Records and Information Management System (ARIMS), 02 Oct 2007. Only eligible records IAW ARIMS will be accepted at the RHA for temporary storage. The RHA does not have extensive shelving space and only prescribed records in ARIMS will be accepted; all others will remain in their current filing areas until ready for disposal by the proponent. Records Management Officers will ensure that records and files are properly arranged and packed in boxes in accordance with AR 25-400-2 prior to shipment to the RHA. All printing on the outside of the boxes will be neatly written. Records will be packed in shipping boxes (NSN 8115-00-117-8249) only. Boxes may be procured from the General Services Administration (GSA) at Schofield Barracks or Hickam Air Force Base. Before any records can be accepted at the RHA, the Directorate of Human Resources, Administrative Services Division requires a signed Memorandum of Agreement (MOA) between the proponent office and DHR stating that the expense to destroy records will be the responsibility of the proponent as will providing the necessary manpower to complete the shelving or removal process. Other details may be required. Arrangements for turning in records to the RHA, for records disposal and for developing the required MOA requires prior coordination by telephone or email with the USAG-HI Records Manager, Ms. Anna Tarrant at 655 - 5033.

K. ARMY CAREER AND ALUMNI PROGRAM (ACAP)

1. ACAP NEW ON-LINE SERVICES FOR SEPARATING PERSONNEL. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Commanders and separating Soldiers should visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028. The ACAP Call Center, at (800) 325-4715, is also available 24/7 for further information and assistance.

2. ACAP PROGRAM FOR SEPARATING PERSONNEL. All separating military personnel are required by Public Law 107-103 to complete a DD Form 2648/2648-1 (Pre-separation Counseling Checklist) NLT 12 months from their anticipated separation date, and a DD Form 2958 prior to separation. The DD Forms 2648 and 2958 are required documents which need to be presented at final out

processing. Retirees can begin ACAP 24 months and normal ETS can begin NLT 12 months from anticipated retirement/separation date. All chapter cases (MEB, involuntary, voluntary) and REFRAD should begin as soon as possible. No orders are required. Completion of the Pre-separation briefing and DD Form 2648 does not obligate a Soldier to leave the Army. Spouses are eligible to use ACAP services and are encouraged to participate in transitional planning. For further information, please contact the ACAP Center at 655-1028. To keep up-to-date with current Schofield Barracks ACAP events and career opportunities, like us on Facebook: https://www.facebook.com/SchofieldBarracksACAP and follow us @SchofieldACAP on Twitter and Instagram.

The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Separating personnel, spouses and adult family members are eligible to use ACAP services (even during deployment). The ACAP Center is located on Schofield Barracks at the Solider Support Center, 673 Ayers Ave., Bldg. 750, Rm. 136. ACAP also has a remote office at the Aloha Center on Ft. Shafter, Bldg. S330, Rm. 110. Visit the ACAP Homepage at www.acap.army.mil for more information or contact the ACAP Center at 655-1028. Please note that it is expected that all personnel attending ACAP functions will be in business casual attire. (For examples of appropriate attire, the Garrison website ACAP page has an explanatory flyer.)

3. ACAP AND DEPLOYING SOLDIERS. Soldiers with less than 180 days from their ETS dates upon redeployment must attend the mandatory Pre-separation Briefing and complete their DD Form 2648 prior to deploying. Completing the DD Form 2648 does not obligate Soldiers to leave the Army. New ACAP on-line services are available for separating Soldiers to complete the mandatory pre-separation briefing and DD Form 2648/2648-1.

Units may contact the ACAP Center at 655-1028 to schedule group Pre-separation Briefings at their respective units prior to SRP Level 2. Spouses are also eligible to use ACAP services while their sponsor is in theater and spouses are encouraged to participate in transitional planning. The ACAP Center is open Mon, Tues, Wed & Fri from 0730 – 1600 and Thurs from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028.

4. ACAP AND SOLDIERS GOING THROUGH A MEDICAL EVALUATION/PHYSICAL EVALUATION BOARD (MEB/PEB). All AC/RC Soldiers going through an MEB/PEB are required to attend Pre-separation briefing at the initiation of the MEB/PEB and complete DD Form 2648 (AC)/2648-1 (RC) and provide a copy of the form to the PEBLO. The installation ACAP Center is the designated agency to provide pre-separation counseling to Soldiers. AC/RC Soldiers assigned/attached to WTB excluding Cadre' who have been referred for an MEB or PEB and have been cleared by medical authority are required to register for ACAP services, receive the mandatory pre-separation counseling (DD Form 2648/2648-1), attend the DOL Employment Workshop (3 days), participate in a VA Benefit briefing(6 hours). Additional ACAP services are available based upon the needs and desires of individual Soldiers. Soldiers should be given maximum time to complete all of their requested ACAP services. New ACAP on-line services are available for separating Soldiers to complete the automated mandatory pre-separation briefing and DD Form 2648/2648-1. Visit the ACAP Homepage at www.acap.army.mil or contact the ACAP Center at 655-1028 for more information. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The ACAP Center is open on training holidays and closed on all federal holidays.

5. ACAP AND DEPT OF THE ARMY CIVILIANS (DACS). Department of the Army Civilians (DACS) experiencing a Reduction in Force (RIF), Base Realignment Closure (BRAC) action and/or retiring from federal service are eligible to use ACAP services and are authorized by Army policy to do so. ACAP helps DACS evaluate their skills, and analyze their abilities to find another government position or a good civilian job. ACAP is designed to support DACs – making sure that when they leave the Army they are successful in planning future careers and employment. Job search training and workshops and specialized seminars are available. Go to the ACAP Homepage at www.acap.army.mil or contact the ACAP Center for more information at 655-1028. The ACAP Center is open Monday, Tuesday, Wednesday & Friday from 0730 – 1600 and Thursdays from 1000 – 1600. The Center is open on training holidays and closed on all federal holidays.

6. ACAP DEPARTMENT OF LABOR EMPLOYMENT WORKSHOP (DOLEW). In conjunction with the Department of Labor, Veterans Employment and Training Services (VETS), the ACAP Center offers a mandatory 3-day DOLEW for Soldiers leaving active duty and entering the civilian workforce. Separating personnel must attend the mandatory pre-separation briefing prior to attending the DOLEW workshop. Spouses are also eligible to attend the DOL workshops. The DOL workshops are held at the ACAP Center on Schofield Barracks, Soldier Support Center, 673 Ayers Ave., Bldg. 750, 1st Floor, Room 123 or the Education Center, Bldg 560, Room 207. The ACAP Center hours of operation are 0800 – 1600. The ACAP Center is closed on all federal holidays. For more information visit our ACAP Homepage at www.acap.army.mil. Transitioning personnel also have the option to schedule appointments through the ACAP Homepage. The ACAP Call Center, at (800) 325-4715, is also available 24/7 for further information and assistance.

7. ACAP VETERANS AFFAIRS (VA) BENEFITS BRIEFING I AND VA BENEFITS II. ACAP will be responsible for scheduling and hosting the VA Benefits Briefing I and VA Briefing II on Army installations. VA briefings are held weekly at the ACAP Center.

8. ACAP CALENDAR. The schedule of ACAP briefings and meetings is available through the ACAP Center at 655- 1028 and is posted on the USAG-HI website under ACAP.

9. ACAP REMOTE OFFICE. ACAP opened a remote office at the Aloha Center on Ft. Shafter, Bldg. S330, Rm. 110. Hours are 0800 - 1600 Mon, Tue, Wed and Fri, and 1300 – 1600 on Thurs. The Ft Shafter office can be reached at (808) 438-9735.

10. NEW DOD VIRTUAL CURRICULUM ASSISTING SERVICE MEMBERS VIA JOINT KNOWLEDGE ONLINE (JKO). The JKO portal is DoD's effort to put a redesigned Transition Assistance Program (TAP) (now called TAP Goals, Planning and Success (GPS)) training into an environment where Service Members can access it whenever they need it from anywhere in the world. JKO online TAP GPS virtual curriculum has launched and is located at https://jkodirect.jten.mil. Transition preparation training is now in a military training platform. New TAP GPS curriculum offers 10 training modules for Service Members to attain their required career readiness standards before they separate. Soldiers should contact the ACAP Center (808-655-1028) for more information. Other informational links are: http://www.defense.gov/news/newsarticle.aspx?id=120922, www.acap.army.mil, http://www.garrison.hawaii.army.mil/acap/default.htm, and https://www.facebook.com/SchofieldBarracksACAP.

L. MISCELLANEOUS NOTICES

1. ARMY-LEASED COPIERS AND DEPLOYING UNITS. Units that are preparing for deployment are reminded that their office copiers are part of an Army-leased contract and are NOT to be taken on deployment. Units consolidating their rear detachment areas are authorized to have their office copiers relocated free of charge (for a first-time move) by contacting the Network Enterprise Command (NEC) Copier Manager, Ms. Joyce Funai, at 656-0487. As a cost savings measure, office copiers not being used during deployment will be turned in. Units with copier requirements while deployed are encouraged to coordinate with their unit Information Management Officer/Battalion Signal Officer (IMO/BSO) to submit a Capability Request (CAPR) through their Command IMO to the NEC for validation. Deployable-type copiers are available via the Government Purchase Card (GPC) program. For further information, please contact Ms. Joyce Funai, NEC Copier Manager, at 656-0487, email joyce.funai@us.army.mil.

SECTION II: UNOFFICIAL

A. NON-MANDATORY EVENTS AND TRAINING

[No events currently scheduled.]

B. SOLDIER AND FAMILY HEALTH, WELFARE AND RECREATION

1. NATIONAL TAKE BACK INITIATIVE (NTBI) SCHEDULED. The yearly National Take Back Initiative is scheduled for Saturday, 26 October 2013 from 1000 – 1400. This program allows Service Members, families and civilians to turn in unused or expired medications. Please see the flyer attached to the end of this Bulletin for more information.

2. DEFENSE COMMISSARY AGENCY (DeCA) ANNOUNCES AVAILABILITY OF COMMISSARY GIFT CARDS FOR THE HOLIDAY SEASON. The holiday season is right around the corner, and the Commissary Gift Card is a quick and easy way to help give the gift of groceries to military service members and their families around the world. Please see the DeCA news release attached to the end of this Bulletin for complete information.

3. ARMY SUBSTANCE ABUSE COUNSELING SERVICE (ASACS) NEWSLETTER NOW AVAILABLE IN THE USAG-HI BULLETIN. The USAG-HI Bulletin Editor is pleased to announce the addition of The Parent Update Newsletter created by the ASACS office as a continuing attachment to the Bulletin. The first issue for September "Parent Update: The Teen Brain" is attached to the end of this Bulletin. For further information, please contact Ms. Sara L. Hill, ASACS Clinical Supervisor at 655-5080 or sara.l.hill@saic.com.

4. SCHOFIELD BARRACKS AND FORT SHAFTER LEGAL ASSISTANCE OFFICE CLIENT SERVICES. The Schofield Barracks and Fort Shafter Legal Assistance Offices can provide free legal assistance to active duty personnel, family members, retirees, and certain Department of Defense personnel. The offices provide assistance on issues including, but not limited to: estate planning services (including wills and advance medical directives), consumer affairs, guardianship, divorce, taxes, landlord-tenant law, military administrative matters, and insurance claims. Additionally, notary services and powers of attorney are available. If you would like more information or are in need of a power of attorney or Legal Assistance, please visit or contact one of our offices during our regular business hours listed below:

a. Schofield Barracks Legal Assistance Office,
Schofield Barracks, Bldg. 2037, 655-8607

MTWF 0900 – 1600 & Thu 1300 – 1445: Powers of Attorneys & Notarizations
MF 0930 – 1130 & 1130 – 1500, Thu 1300 – 1500: Scheduled Appointments
(T) 0930 – 1500: Appointments on a walk-in first-come first-serve basis
(W) 0930 – 1500: Wills (estate planning) on a walk-in first-come first-serve basis

b. Fort Shafter Legal Assistance Office,
Fort Shafter, Bldg. 330, Rm. 110C, 438-2627

MTWF 0900 – 1600 & Thu 1300 – 1500: Powers of Attorneys & Notarizations
MTF 0930 – 1130 & 1130 – 1500, W – Thu 1300 – 1500: Scheduled Appointments
(T: Taxes only)
Closed everyday from 1200 – 1300 for lunch.

c. Claims. **The Schofield Barracks Claims office provides forms and information on claims for loss of or damage to personal property incident to service. Incidents include shipment of personal property and privately owned vehicles, fire, flood, hurricane, or other unusual occurrence, or by theft or vandalism occurring on government installations, and deployments. Whether filing a claim with the Army's claims office or through your personal insurance, it is important to document damage to your property by taking pictures. Also, remember to gather any and all records regarding your property and to call your personal insurance agent immediately. To file a claim, please visit or call the Claims Office on Schofield Barracks at Building 2037. Hours of operation are MTWF 0900 – 1600, Thu 1300 – 1500. Please call 655-9279 for further information.**

5. ADOLESCENT SUBSTANCE ABUSE COUNSELING SERVICE (ASACS). Worried about your TEEN? The ASACS (Adolescent Substance Abuse Counseling Service) is a voluntary and confidential service for military dependents and their families. All services provided are free of charge to military families. ASACS provides a continuum of care from prevention, to early intervention and outpatient counseling services. Services are targeted to both middle and high school age dependents and are available at either Schofield Barracks, Aliamanu Military Reservation and in several high and middle schools: Leilehua High, Mililani High, Radford High, Aliamanu Middle, and Wheeler Middle School. ASACS clinical services begin with initial assessments that will assist to determine the counseling needs – individual, group and/or family counseling services. All services are individualized per the needs identified and providers are licensed clinicians. ASACS supports teens to reduce risk factors and increase protective factors before any onset of substance use. These prevention services include: counseling sessions for the teen and parents, LifeSkills Training

Classes, Transition Support, and other prevention groups and activities to promote a healthy lifestyle, and learn ways to cope with the daily stressors of just being a teen. ASACS provides clinical support to teens and their parents should there be any concern of an alcohol and/or drug related issue. Teens, parents, commanders and other community helpers are welcome to call ASACS to consult on any possible referrals, or would like to seek counseling and prevention services. For further information, or to set an appointment, either stop by or call Ms. Sara Hill at 655-9944/5080, or email Sara.L.Hill14.ctr@mail.mil. ASACS at Schofield Barracks is located in Bldg. 647, 156 Lewis Street and the ASACS at Aliamanu Military Reservation is located in Bldg. 1782, Bougainville Loop.

6. EMPLOYEE ASSISTANCE PROGRAM (EAP) INFORMATION. The purpose of the Army Employee Assistance Program (EAP), a job-based program is:

-- To help employees in identifying and resolving personal problems that may affect their job performance and well-being.
-- To assist management in addressing productivity issues.
-- To promote installation work/life/wellness programs.

Confidentiality is the corner stone of an effective EAP. Employee confidence in the competence and trustworthiness of the EAP staff plays a key role in program success. The EAP and Army Substance Abuse Program offices are located at: Bldg. 2091, Kolekole Ave., Schofield Barracks, HI 96857. Hours are M – F 0730 – 1600. For further information, please contact Ms. Catherine Heflin, EAP Specialist CEAP, at 655-6047 or Ms. Kathy Marugaki, EAO Coordinator, CEAP, at 655-6046.

7. DEALING WITH STRESS OR OTHER ISSUES? Call the Employee Assistance Program Office, Bldg 2091, Schofield Barracks, for help and ideas for dealing with stress or any other issues affecting your job performance. Contacts are Ms. Cathy Heflin, EAP Specialist at 655-6047 or Ms. Kathy Marugaki, EAP Coordinator at 655-6046.

8. WORRIED ABOUT PERSONAL RELATIONSHIPS? YOUR MARRIAGE? FAMILY ISSUES? The Tripler Army Medical Center (TAMC) Social Work Department's marriage and family therapists and licensed clinical social workers help military personnel and family members by providing individual, couples and family counseling, and referrals to other services as needed. They can help with communication, conflict resolution, parenting and deployment issues. No referrals are required. Call the Social Work Outpatient Services Clinic at TAMC (2nd Floor, Oceanside, B-Wing) at 433-6606. (The Schofield Barracks Health Clinic has similar services through the Soldier and Family Assistance Center (SFAC)). For further information, please contact Ms. Jan Clark Public Affairs Officer, Pacific Regional Medical Command and Tripler Army Medical Center, at 433-2809.

9. MILITARY ONE SOURCE CRISES LINE/THE DEFENSE CENTER OF EXCELLENCE (DCOE) OUTREACH CENTER. The Army must give our Soldiers and family members every opportunity to become aware of the multitude of resources which are available to them. Promoting the Military OneSource Crises Intervention Number and the DCOE Outreach Center Help Line are two ways that Leaders can reinforce the Army's commitment to building resilience, positive life coping skills and well being for our Soldiers and family members. The Army remains committed to make the most of every resource to optimize the health, safety and well-being of its Soldiers, civilians and families. The Military OneSource Crisis Intervention Hotline is a free phone and online service provided by the Department of Defense for Active-Duty Guard and Reserve Service Members (including individual ready reserve members) and their families. Credentialed Consultants offer support and practical solutions 24 hours a day, 7 days a week through phone or online consultation. The Consultant will assess the Caller's needs and provide a referral to Health Care Professionals that can provide face-to-face follow-up counseling. Currently, Soldiers and family members can be provided up to 12 free face-to-face short-tem counseling sessions. Military OneSource can be contacted at 1-800-342-9647 (from the US). Outside the US, dial the country code plus 800-342-9647, or call collect from outside the US at 484-530-5908. TTY/TTD for the Hearing Impaired is 800-346-9188, for Spanish, 1-877-888-0727. The website is http://www.militaryonesource.com. The Defense Center of Excellence (DCOE) Outreach Center Help Line is also available 24 hours a day, 7 days a week. This Help Line is staffed by Consultants who can serve as an authoritative source of information on psychological health and traumatic brain injury issues. This Outreach Center assists service members, veterans and their families gather information and connect with the agencies needed to promote resilience, recovery and reintegration. For more information, please contact 1-866-966-1020 or http://www.dcoe.health.mil/resources.aspx. The HQDA Point of Contact for this information is G1suicide@conus.army.mil. If you have further questions, please go to the following website: http://www.armyg1.army.mil/hr/suicide/default.asp. Further information on the DCOE Outreach Center can be found at http://dcoe.health.mil/default.aspx.

10. NATIONAL SUICIDE PREVENTION LIFELINE AVAILABLE. The National Suicide Prevention Lifeline is a free, 24-hour crisis intervention hotline (1-800-273-TALK (8255)) and online service (www.suicidepreventionlifeline.org) provided by the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration (SAMHSA). The service is available to anyone in suicidal crisis or emotional distress, to include military members and their families including active duty, guard, and reserve service members, individual ready reserve, and individual mobilization augmentees. Credentialed consultants offer confidential support 24 hours a day, 7 days a week through phone or online consultation.

Military OneSource (MOS) http://www.militaryonesource.com provides support, information, and referrals to professionally trained consultants on a wide range of issues - from budgeting and investing to relationships and deployment. Additionally, MOS can assist with arranging up to 12 free, face-to-face, short term counseling sessions for soldiers and family members. MOS contact information: from the U.S., 1-800-342-9647; outside the U.S., (country access code) 800-342-9647 (dial all 11 numbers) or call collect from outside the U.S., 484-530-5908; TTY/TTD, 800-346-9188 (hearing impaired); or en Espanol, 1-877-888-0727. For further information, please contact the Army Suicide Prevention office at g1suicide@conus.army.mil.

11. MILITARY ONESOURCE (MOS) COUNSELING SESSIONS AVAILABLE. Military OneSource offers non-medical behavioral health counseling sessions for service members and their families. The counseling sessions apply to face-to face counseling through our Affiliate Providers, Short-Term Solution-Focused Telephonic Consultations, and Online Consultations. Authorization is on a case-by-case basis. For further information, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647. You name it, we can help!

12. THE FOCUS PROGRAM RESILIENCY TRAINING FOR MILITARY FAMILIES. FOCUS Announces Services for Army and Air Force Families. During individual family sessions, your family will learn skills to: improve communication; problem solve around family challenges; identify strategies for dealing with deployment reminders; increase family closeness and enhance mutual support. Training services are free of charge to all military families and confidential sessions are available during family-friendly hours. To set an appointment or for more information, please call: (808)-257-7774 or contact Hawaii@focusproject.org.

13. SUBSTANCE ABUSE AND THE WORKPLACE: A HARMFUL COMBINATION. USAG-HI is committed to providing a safe, healthy and drug-free working environment and wants to take this opportunity to remind employees about the importance of working drug free to their safety and that of their co-workers. Some of the potential risks and hazards of workplace alcohol and drug use are obvious, particularly those related to safety. Alcohol and drug use can seriously impair judgment and coordination, which can lead to workplace accidents, injuries and even death. And a person does not need to be an alcoholic or drug addict to create safety hazards. For example, someone who still has alcohol in their bloodstream from drinking before they were on the clock may not be in any condition to work safely. But the problems extend beyond safety. Workplace alcohol and drug use can weaken an organization's ability to operate profitably and productively. It is also associated with lower levels of employee morale—not only that of employees struggling with alcohol or drug problems, but also those who work alongside them. Key to preventing these problems is for all employees to understand that there is help for those struggling with alcohol and drug problems. If you (or someone you know) are struggling to work drug free, call 1-800-662-HELP (1-800-662-4357) or visit www.findtreatment.samhsa.gov. Other sources of help are available at www.dol.gov/workingpartners. Soldiers or family members may contact the Army Substance Abuse Program at the Schofield Barracks Health Clinic, Building 673, on the 1st floor by calling 433-8700 for assistance. In addition, the Employee Assistance Program (EAP) provides confidential, short-term counseling and referral services as a benefit to DA civilian employees. Professionally trained EAP staff can be reached at 655-6047/6046. If you have any questions or concerns, please contact Ms. Catherine Heflin, Employee Assistance Program (EAP) Specialist, Army Substance Abuse Program (ASAP) Building 2091, Kolekole Avenue, Schofield Barracks at 655-6047.

C. SPECIAL PROGRAMS/OPPORTUNITIES FOR SOLDIERS AND CIVILIANS

1. INTERESTED IN SPECIAL FORCES? Special Forces Recruiting is looking to find all highly-motivated E3 - E7 and YG 2011 1LTs that are interested in Special Forces. Special Forces are the Nation's elite combat force. To learn how you can become one of the nation's best, please contact our office at (808) 655-4397, (DSN 315-455-4397) FAX: (808) 655-5808 or you can email us directly at SFHawaii@usarec.army.mil, and you can visit our Facebook page at http://www.facebook.com/USArmySpecOpsRecruiting.Hawaii.

Our office is located at the Schofield Barracks Aloha Center, BLDG 690, 3rd Floor, Room 3G. We offer unclassified briefings every Wednesday at 1200 and 1530 at our office. Are you ready? For further information, please contact SFC Randall Howard, NCOIC, at Randall.E.Howard.mil@mail.mil , SFC Aaron Martin at Aaron.J.Martin.mil@mail.mil , SFC Corry Rich at Corry.W.Rich.mil@mail.mil or SFC Noah Burkham at Noah.A.Burkham.mil@mail.mil.

2. INTERESTED IN ARMY CID?) Are you interested in a career as a Special Agent (SA) with the United States Army Criminal Investigation Command (CID)? If so, please contact SFC Jesus Goytia at 655-1989 or SFC Jose Perez at 655-0541. For additional information and prerequisites, please visit www.CID.army.mil.

D. SOLDIER/FAMILY/CIVILIAN EDUCATION ASSISTANCE

1. FREE COMPUTER LITERACY TRAINING AVAILABLE. Operation Life Transformed, a 501c Public Charity, is offering free scholarships for computer literacy courses to all active duty military, military spouses, war-wounded caregivers and transitioning vets, included National Guard and Reserves. For more information or to apply for a scholarship please visit http://lifetransformed.org. Fill out the applications forms and all other paperwork and forward to students@lifetransformed.org. For further information on this program, please contact the Military One Source website at www.MilitaryOneSource.com or call 1-800-342-9647.

2. ARMY PERSONNEL TESTING (APT). The APT Test Center at Schofield Barracks and Tripler administers a variety of Army personnel tests, such as the Armed Forces Classification (AFCT), Selection Instrument for Flight Training (SIFT), Defense Language Proficiency Test (DLPT), Defense Language Aptitude Battery (DLAB), Oral Proficiency Interview (OPI), and Tests of Adult Basic Education (TABE), required by Soldiers to enhance their skill levels to further their career advancement. APT tests require a DA Form 4187 (Personnel Actions Form) with commander verification/approval and are scheduled by appointment only by contacting the test center. The Schofield Barracks APT Test Center is located at 1565 Kolekole Avenue, room 231A, Yano Hall (Bldg 560), and is

open between 0900 – 1700, Monday – Friday. The Tripler APT Test Center is located at 823 Krukowski Road, Bldg 102, and is open from 0900 – 1630, Tuesday and Thursday. For further information, please call 655-9776.

3. COLLEGE TRANSCRIPT ASSESSMENT. An Army education center assessment of college transcripts depends on the number and complexity of documents submitted. Customers should allow a minimum turnaround time of about three workdays and longer if there are several documents requiring verification. The best times to submit assessment requests are at the beginning of the work week, usually in the morning. Customers are allowed to make two assessment requests per calendar year. Official college transcripts, copies of official transcripts, official grade reports with school information on the grad report, or copies of official grade reports are acceptable for review. Customers need to state requests are for other than promotion points. For further information, please call the Army Education Center on Schofield Barracks at 655-0800/0805 or Tripler Army Medical Center at 433-4184.

4. ARMY EDUCATION CENTER COMPUTER LAB/LEARNING RESOURCE CENTER (CL/LRC). The Schofield Barracks CL/LRC, is located in Room 203, 2nd floor, Yano Hall (Bldg 560), Schofield Barracks. Hours of operation are from Monday – Friday, 0900 – 1650. Twenty- five Internet connected computers are available for use by Soldiers, adult family members, and other authorized users on a first- come- first- serve basis. For further information, please call 655-0407.

5. NATIONAL TESTING CENTER (NTC) HOURS OF OPERATION. The NTC hours of operation at the Schofield Barracks Army Education Center (Yano Hall, Bldg. 560) are Thursdays from 0900 – 1700 and at the Ft. Shafter/Tripler Education Complex on Fridays from 0900 – 1700. Testing is also conducted at Joint Base Pearl Harbor/ Hickam and Marine Corps Base, Hawaii. For detailed information on tests, certifications, or testing schedules, contact an NTC representative via email at: mcptesting@hpu.edu, or call (808) 543-8056.

6. SPOUSE TUITION ASSISTANCE AVAILABLE. Great news for our military spouses! Spouse Tuition Assistance (TA) through the Career Advancement Account (ACC) Program is offered for all branches according to the following classifications: legal spouses of military service members with a minimum of one year remaining on Active Duty are eligible for the Program. This includes spouses of active duty service members, Coast Guard deployed with the Navy, Active/Guard Reserve (AGR), and Reserve Component service members (Guard and Reserve) called to active duty for a year or more. TUI University's spouse program is 6 + 2, meaning, spouses will take six classes using TA and receive two free classes for a total of eight classes within a 24 month period. The ACC program is administered by the AI Portal. To familiarize yourself with the website and the program's procedures go to: https://aiportal.acc.af.mil/mycaa. For further information, please check the website at http://www.tuiu.edu or call 1-800-375-9878.

7. CIVILIAN EDUCATION SYSTEM. Transformation of the Army begins with educating the Army's leaders. The Civilian Education System (CES) is a progressive and sequential leader development program that provides enhanced leader development and education opportunities for the Army Civilian Corps (ACC) throughout their careers. Army civilians will become multi-skilled civilian leaders of the 21st Century who personify the warrior ethos in all aspects, from war-fighting support to statesmanship, to business management. Apply today and keep your career rolling. Courses are available for all grades. Some courses consist of only dL and can be accessed from your workstation. Please go to the Army Management Staff College (AMSC) homepage: http://www.amsc.belvoir.army.mil. Be sure to open the tab "Academics" to review the specific courses available to the ACC. If you've already completed the courses or received credit, this information may not apply. For further information, please contact the AMSC Website, Registrar's Office, at amscregistrar@conus.army.mil or (703) 805-4461.

E. SOLDIER/FAMILY/CIVILIAN EMPLOYMENT ASSISTANCE

1. EMPLOYMENT ORIENTATION. This orientation is the first step to helping you find the job you want! Learn how to prepare for our job search process. Get employment information on federal, state, private sector and staffing agencies. See the reference materials, job listings, computers, etc., available for use at the Army Community Service employment resource area. A company representative may also be attending and speak with spouses on job vacancies. Workshops are held on Fridays, 0900 – 1030 at Army Community Service (ACS), Schofield Barracks. Register on line at http://www.mwrarmyhawaii.com/, or call 655-4227.

2. WORK AND CAREERS WEBSITE. Need help in your job search process? Are you wondering how to market your skills and abilities? Explore the following websites – http://www.militaryspousejobsearch.org and http://www.myarmylifetoo.com – to learn jobs search techniques, resume writing tips, and obtain information on the Army Spouse Employment Partnership. For additional help, please contact the Army Community Service (ACS) office at 655-4227.

F. SOLDIER/FAMILY FINANCIAL ASSISTANCE

1. FINANCIAL PLANNING CLASSES - MAKE YOUR MONEY WORK FOR YOU! Army Community Service's Financial Readiness Program offers financial planning classes in such areas as Money Management, Credit, Car Buying, Home Buying, Investing, TSP and Retirement, Identity Theft, Financial Planning for Deployment, Money and Divorce, Understanding Insurance and Financial Scams. Classes are offered at ACS Schofield Barracks Financial Resilience Center or schedule a class of your choice for your unit. For further information, please contact Ms. Robin Sherrod, Financial Readiness Program Manager, at 655-1866 or email robin.m.sherrod.civ@mail.com.

2. FINANCIAL COUNSELING. Army Community Service's Financial Readiness Program provides one-on-one counseling to Soldiers and Family Members. Topics for discussion include credit repair, consumer affairs and complaints, budget/spending plan, identity theft, car and home buying, investing, Insurance, TSP and Retirement. ACS Financial Readiness can assist in remedial, preventive and productive financial counseling. Schedule an appointment to meet personally with an ACS Personal Financial Specialist at 655-1866.

[original signed]
ROBERT M. STEPHENS, Ph.D.
Garrison Director of Human Resources

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Electronic Media

ARMY COMMUNITY SERVICE
ACS
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I Need Assistance With...Directory

30 JAN 2013

SB = Schofield Barracks
FS = Ft. Shafter
AMR = Aliamanu Military Reservation
HMR = Helemano Military Reservation
TAMC = Tripler Army Medical Center
WAAF = Wheeler Army Air Field

Army Community Service
Schofield Barracks 655-4ACS/ Toll Free 1-877-406-2148
Fort Shafter Outreach Ctr. 438-4ACS/ Survivor Outreach Services 438-4ACS
Soldier & Family Assistance Center 655-7171

Military & Family Life Consultant (MFLC) 222-7088
Child & Youth Behavioral MFLC
SB 228-9160 / 351-4571 / 221-3910 FS 220-7323 AMR 366-4694

MWR Website
http://himwr.com

USARPAC Website
www.usarpac.army.mil

Military OneSource 1-800-342-9647
www.militaryonesource.com

EMERGENCY

Military Regional Dispatch Center (RDC) for Military Police, Fire Department or Ambulance
471-7117

Military Directory Assistance
449-7110
Military Operator
449-1110

Tripler Army Medical Center
Emergency Rm 433-6629
Emergency 911

Military Police
SB 655-5555
FS 438-7114
Emergency 911

Fire Department, Federal
471-7117
Emergency 911

American Red Cross
SB 655-4927
TAMC 433-6631
24 Hrs 1-877-272-7337 AER non-duty hrs

Suicide & Crisis Hotline
(808) 832-3100 HI State
Suicide Prevention Hotline
1-800-273-TALK (8255) National
1-800-SUICIDE (784-2433) VA

Victim Advocacy Program
624-SAFE(7233)

Legal Assistance Office on Post

Power of Attorney, Wills
SB 655-8607 FS 438-2627
Tax Assistance Office
SB 655-1040

Legal Aid Society

Affordable Lawyers 536-4302

Installation Access Pass

Installation Access Pass Office
SB 655-1620

Parenting / Child Care

ACS New Parent Support Program
SB 655-4ACS / 40, Bldg 647
Family Advocacy Prevention Ed SB
655-4ACS / 13, Bldg 647

Child, Youth & School Services

CYS Parent Central Services
SB 655-5314/8380
AMR 833-5393
Kids on Site 655-8628
Child Development Centers
SB 655-7106 HMR 653-0724
SB Peterson 655-5293
SB Bowen 655-1569/1570
FS 438-7361/1151
AMR 833-5102/ 5570
Family Child Care, SB 655-8321
School-Age Youth Centers
SB 655-6476 HMR 653-0717
FS 438-1487 AMR 833-4932
Middle School/Teen Centers
SB 655-0451 AMR 833-0924
SB Bennett Youth Ctr. 655-6465
Youth Sports
SB 655-6465 AMR 836-1923
SKIES 655-9818

Exceptional Family Member Prog
ACS SB 655-4777 FS 438-1961
TAMC 433-4441

Child & Adolescent Assistance Ctr.
SB 433-2778 ext 363
TAMC 433- 6418 Child Psychiatry
TAMC 433-1323 Child Psychology

Basic Needs

Military ID Cards / AG ID Cards
https://rapids-appointments.dmdc.osd.mil
SB 655-1272 FS 438-1757

Military Passport / Citizenship
655-7182 www.travel.state.gov

WIC
Wahiawa Office 622-6458
Honolulu Office 586-4761

Health Care

Tripler Army Medical Ctr. Information Center
433-6661 / 6662 / 6663
Central Appointment System 433-2778
Online services http://www.tricareonline.com

U.S. Army Health Clinic, Schofield Barracks
Online services http://www.tricareonline.com
Dial 433-2778 plus extension number listed

Primary Care
Family Practice Appt ext 12
Family Practice Patient Assistance ext 3111
Family Practice Allergy/Immunization 3113
Pediatrics Appt ext 1, ext 2
Pediatrics Patient Assistance ext 312
OB/GYN Appt ext 3, ext 4
Troop Medical Clinic ext 322
Troop Medical Clinic Annex ext 321
Aviation Medicine Clinic Appt ext 323
Deployment Health Clinic Appt ext 321
Warrior in Transition Clinic Appt ext 331

Specialty Clinics
Acute Care Clinic SB, 433-8850, M-F 7a.m.-8p.m. / S&S 8a.m.-7p.m.
Audiology/Hearing Conservation ext 381
Occupational Health 433-8391
Occupational Therapy ext 351
Orthopedics/Podiatry/Cast Clinic ext 351
Optometry ext 3821
Physical Exam ext 326
Physical Therapy (PT): Main ext 352
Warrior in Transition PT: ext 333
SB Army Public Health Nurse Clinic ext 384

Other Services
Pharmacy (Call-in-Refill ext 301, Dispensing Window ext 302, Clinical Pharmacist in Family Practice 433- 8160)
Laboratory 433-8303
Radiology 433-8355
Customer Relations
SB 433-2778 ext 391
TAMC 433-6336
Health Benefits Advisor:
SB Health Clinic 433-2778 ext 392
TAMC 433-3422

TRICARE
TRIWEST Customer Service 1-888-874-9378
www.triwest.com/OnlineCare

Financial

Army Emergency Relief (AER)
SB 655-4ACS
FS 438-4ACS

Non-duty Hrs AER Emergency:
American Red Cross
1-877-272-7337

Financial Questions
ACS 655-4ACS

125th Financial Management Co.
Customer Service
655-1244

Defense Military Pay Office
FS 438-1875

Pets

Veterinary Needs
SB 655-5889 FS 433-2271
Off Post 24 Hr 484-9070

MWR Pet Kennel
368-3456

Abuse/Neglect

Child Abuse / Neglect Reporting
Military Police
SB 655-5555 FS 438-7114

State Child Protective Services
(CPS) 832-5300

Domestic Violence and
Sexual Assault

24/7 Response 624-SAFE(7233)

Family Advocacy
SB (ACS) 655-4ACS
SB (Clinic) 433-8579
TAMC 433-6606

Housing / Relocation

Island Palm Communities (Leased housing on-post)
North Regional Leasing Office 275-3700 (SB, HMR)
South Regional Leasing Office 275-3800 (FS, AMR, TAMC)

Joint Personal Property Shipping Office (JPPSO)
Household Goods Inbound and Outbound 473-7750

DOL Personal Property & Transportation (PP&T)
PCS Household Goods Storage & Outbound Transp. 655-1868, Bldg 750
Deployment Household Goods Storage 655-1868, Bldg 750

ACS Relocation Assistance & Lending Closet
SB 655-4ACS FS 438-4ACS

Schools

HI State Dept of ED.
Central Oahu District
627-7478

USAG-HI School Liaison Office
655-8326

School Behavioral Health Team
TAMC 433-1264

Marital / Family / Individual

Warrior Behavioral Health Service 433-2778 ext 361, Bldg 687, SB
Concussion Clinic (TBI) 433-8199 ext 37, Bldg 672, SB

SB Family Member Assistance Center 433-2778 ext 362, Bldg 681
SB Child Assistance Center 433-2778 ext 363, Bldg 681, SB

Family Life Chaplain
North Community 655-6643 / Family Life Center 655-6646
South Community 833-2413 / 833-6831

Garrison Chaplain 655-9307
SB Main Post Chapel 655-9307
After Duty Hours Chaplain Reached through IOC: 656-3272

Army Substance Abuse Program (ASAP) Front Desk 655-9113
Prevention Coordinator 655-4655
Installation Biochemical Testing Coordinator 655-6048
ASAP Clinic & Counseling Service 433-8700
Adolescent Substance Abuse Counseling Services 655-9944
Risk Reduction Coordinator 655-0996
Suicide Prevention Program Specialist 655-9105
Employee Assistance Program (EAP)
EAP Coordinator 655-6046 EAP Specialist 655-6047

Families Overcoming Under Stress (FOCUS) 257-7774

IMCOM

Sexual Harassment/Assault Response and Prevention
(SHARP)

Sexual Harassment Resources

US Army Garrison Hawaii EEO Office
(808)655-9382

Sexual Assault Resources

Army Family Advocacy Program/ Victim Advocacy
24 hour SAFE Line (808) 624-SAFE (7233)

Sex Abuse Treatment Center, Honolulu
24 hour hotline (808) 524-7273
www.satchawaii.com

Rape, Abuse and Incest National Network (RAINN)
24 hour hotline 800-656-HOPE (4673)
www.rainn.org

HONOLULU POLICE DEPARTMENT
Domestic Violence Assistance

DROP-IN CENTER	
PU'UHONUA	**585-7944**
SHELTERS (24-Hour Hotlines)	
Honolulu & Leeward Shelter	**841-0822**
Windward Shelter	**528-0606**
Military Shelter	**590-7719**
COUNSELING AND SUPPORT	
Pu'uhonua Drop-In Center	**585-7944**
Catholic Charities Family Services	**528-5233**
Child and Family Service	**521-2377**
Developing Options to Violence	**532-5100**
Family Peace Center	**832-0855**
Family Visitation Center	**847-0015**
Kapiolani Women's Counseling Center	**983-6100**
The Institute for Family Enrichment	**596-8433**
LEGAL ASSISTANCE	
Domestic Violence Center	**531-3771**
Legal Aid Society of Hawaii	**536-4302**
Prosecutor's Office - Victim/Witness Assistance	**768-7401**
RESTRAINING ORDERS	
Adult Services Branch of Family Court (Family & Household Members)	**538-5959**
District Court—Civil Division (Non-related, non-household parties)	**538-5151**
Ala Kuola - Legal Services	**545-1880**
POLICE	
Family Violence Detail Criminal Investigation Division	**529-3115**

HONOLULU POLICE DEPARTMENT
Victim Assistance

IMMIGRANT SERVICES	
Catholic Charities Hawaii—Community and Immigrant Services	**528-5233**
Susannah Wesley Community Center - Immigrant Support	**842-5450**
Ala Kuola - legal services	**545-1880**
SEXUAL ASSAULT	
Sex Abuse Treatment Center (Kapiolani Medical Center)	**524-7273**
OTHER ASSISTANCE	
Adult Protective Services (APS)	**832-5115**
Child Protective Services (CPS)	**832-5300**
Missing Child Center of Hawaii	**586-1449**
Aloha United Way	**211**
SUBSTANCE ABUSE	
Addition Treatment Services, Salvation Army	**595-6371**
Alcoholics Anonymous (AA)	**946-1438**
Drug Addiction Services of Hawaii (DASH)	**538-0704**
Hawaii Alcoholism Foundation - Sand Island Treatment Center	**841-2319**
Women's Way - residential treatment	**732-2802**

COMPENSATION MAY BE AWARDED

- If you were a victim of a crime (or dependent of a deceased victim), you **MAY** be able to recover the cost of out-of-pocket medical expenses, loss of earnings, and receive an award for pain and suffering.
- Covered crimes include: Abuse of a Family and Household Member, Murder, Manslaughter, Assault, Sexual Assault, Kidnapping, Negligent Homicide, and Negligent Injury.
- For more information, contact the **CRIME VICTIMS COMPENSATION COMMISSION** **587-1143**

ASAP PREVENTION

UPCOMING EVENTS

DATE	TIME	LOCATION	TITLE	TOPIC
01 Aug	09-1500	Bldg 896	ACE-SI	Suicide Prevention
05 Aug	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
06 Aug	16-1830	Kaena Comm Ctr	Community Event	National Night Out Campaign
08 Aug	13-1430	SGT Smith Theater	Special Presentation	Suicide Prevention Education (Guest Speaker)
13-14 Aug	09-1600	Bldg 896	Prime for Life	Prevention Education
19-22 Aug	09-1630	Bldg 2091/896	BUPL	Initial UPL Certification
22 Aug	09-1500	Bldg 896	ACE-SI	Suicide Prevention
28 Aug	13-1500	Post Conf Room	SPTF Meeting	Suicide Prevention Task Force Meeting
02 Sep	All Day	Bdlg 2091	Labor Day	CLOSED
09 Sep	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification
24-25 Sep	09-1600	Bldg 896	Prime for Life	Prevention Education
16-19 Sep	09-1630	Bldg 2091/896	BUPL	Initial UPL Certification
25 Sep	13-1500	Post Conf Room	SPTF Meeting	Suicide Prevention Task Force Meeting
03 Oct	09-1500	Bldg 896	ACE-SI	Suicide Prevention
07 Oct	09-1100	Bldg 2091	Advanced UPL Course	UPL Re-certification

Updated: 16 October 2013

POC: john.m.miller5.civ@mail.mil

Interested in becoming a U.S. ARMY OFFICER?

APPLY FOR THE

GREEN TO GOLD PROGRAM

at the UNIVERSITY of HAWAI'I ARMY ROTC

FOR MORE INFORMATION, PRESENTATIONS ARE ON:

31 JUL 13
28 AUG 13
25 SEP 13
30 OCT 13
27 NOV 13

LOCATION: SCHOFIELD BARRACKS EDUCATION CENTER, 2ND FLOOR, ROOM 220
PRESENTATION WILL COMMENCE AT 1130

POC: CPT AOATOA K. AFUOLA - P: 808.956.7766/44 - E: AAFUOLA@HAWAII.EDU

National TAKE-BACK Initiative (NTBI)

Turn in your unused or expired medication for safe, anonymous disposal.

NEW OR USED NEEDLES AND SYRINGES WILL NOT BE ACCEPTED.

Saturday, October 26, 2013
10:00 a.m. - 2:00 p.m.

OAHU:

◆ **Hawaii State Capitol** - *Beretania Street drive-thru*	**415 S. Beretania Street, Honolulu, HI**
◆ **Kahala Mall** - *inside mall*	**4211 Waialae Avenue, Honolulu, HI**
◆ **Kaneohe Bay Shopping Center** - *middle of mall*	**46-056 Kamehameha Hwy., Kaneohe, HI**
◆ **Kapolei Police Station**	**1100 Kamokila Boulevard, Kapolei, HI**
◆ **Marine Corps Exchange (MCX)** - *front of Exchange*	**Kaneohe Bay, HI (*Must have base access*)**
◆ **Pearl Harbor Navy Exchange (NEX)** - *main lobby*	**4725 Bouganville Drive, Honolulu, HI**
◆ **Schofield Barracks Army and Air Force Exchange Service (AAFES) Post Exchange (PX)** - *inside near flower shop*	**Schofield Barracks, HI (*Must have base access*)**
◆ **Town Center of Mililani** - *north end of mall*	**95-1249 Meheula Parkway, Mililani, HI**

BIG ISLAND OF HAWAII:

◆ **Army Aviation Support Facility** - *adjacent to Civil Air Patrol*	**1095 Kekuanaoa Street, Hilo, HI**
◆ **Hawaii Police Department Kona Police Station** - *parking lot*	**75-5221 Queen Kaahumanu Highway, Kailua-Kona, HI**

KAUAI:

◆ **Kauai Police Department** - *parking lot*	**3990 Kaana Street, Lihue, HI**

MAUI:

◆ **Maui Police Department** - *parking lot*	**55 Mahalani Street, Wailuku, HI**

For more information visit www.dea.gov or call (808) 541-1930.

NEWS RELEASE

Defense Commissary Agency

Public Affairs

1300 E Avenue, Fort Lee, VA 23801-1800

Tel: (804) 734-8000, Ext. 8-6105 DSN: 687-8000, Ext. 8-6105

FAX: (804) 734-8248 DSN: 687-8248

www.commissaries.com

Release Number: **64-13**
Date: **Sept. 12, 2013**

Contact: Kevin L. Robinson, public affairs specialist
Tel.: (804) 734-8000, Ext. 4-8773
E-mail: kevin.robinson@deca.mil

Commissary Gift Cards help spread holiday 'cheer'

By Jessica Rouse,
DeCA public affairs specialist

FORT LEE, Va. – The holiday season is right around the corner, and the Commissary Gift Card is a quick and easy way to help give the gift of groceries to military service members and their families around the world.

"The Commissary Gift Card is a great way for non-authorized shoppers to help spread a little extra holiday cheer," said Joseph H. Jeu, DeCA director and CEO. "The gift card can be sent to any service member or their families to help out during the holidays. Military units can purchase the gift cards to be given to unit members as well."

The gift cards come in denominations of $25 and $50, and as of Sept. 8, a total of nearly $11 million worth of gift cards have been purchased since June 2011. Anyone can purchase the gift card online through DeCA's website, http://www.commissaries.com, or at a local commissary. Only authorized shoppers can use the gift card in a commissary.

The gift card can be used as a form of payment for all in-store purchases as long as it has a balance. The cards may not be redeemed for cash, and customers will not be able to receive change for any unused amount left on the card. However, customers can use multiple forms of payments and coupons along with the gift card at the time of checkout.

"Sending this gift card to your loved ones helps make the holidays a little brighter — and that's a great feeling," said Army Command Sgt. Maj. John M. Gaines Jr., senior enlisted advisor to the DeCA director. "It could help them feel as if home isn't as far away. Units or family support agencies purchasing these cards can ensure that every member of their team gets a chance at a home-cooked meal during the holidays."

Here are some quick facts about the Commissary Gift Card:

- The cards are available at all commissaries worldwide – on a rack at full service, front-end registers – as well as through the DeCA website, http://www.commissaries.com. Click on "Shopping," then "Gift Cards" and then the "Place your order" box.
- The cards expire five years from the date of purchase.
- Commissary Gift Cards purchased online will incur a shipping and handling fee. However, these fees are not assessed when the card is purchased in a store.
- There is no limit to the number of gifts cards that a purchaser can buy. However, DeCA officials recommend organizations and activities consider purchasing their gifts cards online if they plan to purchase more than $500.
- Commissary Gift Cards can be shipped anywhere in the United States. When shipping outside the United States, an APO, FPO or DPO address must be used.
- To check the gift card balance, visit http://www.commissaries.com, click on "Shopping," then "Gift Cards" and then the "Check your balance" box.
- For customer service questions, please call 877-988-4438, which is also found on the back of the gift card. Customers can also use this number to check the balance on their card.

Customers who still have unused gift vouchers, the precursor to the gift card, may still redeem them through Aug. 31, 2016, regardless of the expiration date printed on it. After this date, DeCA will no longer accept gift vouchers as a form of payment.

"Commissary Gift Cards are great because not only can they help struggling families, ensuring that their paychecks go a little further, but during this time of year, they spread happiness and good will to others," Gaines said.

-DeCA-

About DeCA: *The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. Authorized patrons purchase items at cost plus a 5-percent surcharge, which covers the costs of building new commissaries and modernizing existing ones. By shopping regularly in the commissary, patrons save an average of 30 percent or more on their purchases compared to commercial prices – savings amounting to thousands of dollars annually. A core military family support element, and a valued part of military pay and benefits, commissaries contribute to family readiness, enhance the quality of life for America's military and their families, and help recruit and retain the best and brightest men and women to serve their country.*

Stay Connected to Your Commissary Benefit

COMMISSARIES.COM: Visit www.commissaries.com to learn more about the Defense Commissary Agency: check out the latest news, find a store near you, see what's on sale, create a shopping list, learn of food and product

recalls, scan employment opportunities, read frequently asked questions, submit a customer comment form online through DeCA's Your Action Line and more.

COMMISSARY CONNECTION: Stay connected with the latest news about your most valued benefit, Hot Links to additional savings, shopping sprees, contests, commissary promotions, events and more, go to www.commissaries.com/subscribe.cfm and subscribe to the Commissary Connection newsletter.

FACEBOOK: Visit www.facebook.com/YourCommissary, DeCA's Facebook page, where you can post comments and share news, photos and videos.

YOUTUBE: To see DeCA's latest videos, visit www.youtube.com/DefenseCommissary.

TWITTER: To see DeCA's latest "tweets," visit www.twitter.com/YourCommissary.

FLICKR: To see DeCA's latest photographs, visit http://www.flickr.com/photos/commissary/.

MILPAGES: To see news about DeCA on this forum for members of the U.S. military, their families and supporters, visit www.milpages.com/pages/defense-commissary-agency/.

ISSUE II

FALL 2013

Parent Update:

Red Ribbon Campaign

Teen Focus with ASACS

For more information, contact your local ASACS Counselor at the main office: 655-9944 or at their school locations:

Justin Fienhold
Wheeler MS
622-6525

Priscilla Smith
Leilehua HS
305-3020

Linda Lassiter
Aliamanu MS
655-9944

Mary Schwing
Radford HS
655-9944

Matt Gregory
Mililani HS
655-9944

Sara Hill
Bldg.647
Schofield Barracks
655-5080

DID YOU KNOW…?

The Red Ribbon Campaign began as a way to honor the work of Enrique (Kiki) Camarena who, as a Drug Enforcement Administration (DEA) agent, was tortured and killed in Mexico in 1985. Camarena had worked his way through college, served in the Marines and became a police officer prior to joining the DEA.

In addition to honoring Camarena's work, the Red Ribbon Campaign's tradition of displaying Red Ribbons also symbolizes intolerance of drug use and allows children, teens, parents and community members to present a unified and visible commitment towards a drug-free America.

CHOOSE TO BE DRUG-FREE

Some communities combine their Red Ribbon Campaigns with Bullying Prevention because researchers have found that middle and high school students who bully their peers are more likely to use alcohol, cigarettes, and marijuana. Because of these common factors, decreasing the risks factors and increasing the protective factors in youth can help make them less likely to become a bully or abuse alcohol or other drugs.

Red Ribbon Week is celebrated in October with school and community events designed to:

- increase awareness of the destruction caused by alcohol, tobacco, other drug abuse and violence
- educate children, youth and teens on ways to avoid using alcohol and other drugs
- alert families and community members to programs and services available in the community to treat substance abuse problems.

STAY INVOLVED !!!

WHAT CAN YOU DO?

Increase protective factors to help keep your teen free from alcohol and other drugs:

- **Be available and talk openly with your teen about his/her problems.**
- **Spend quality time as a family and get help for problems that arise.**
- **Set clear rules and limits with your teen about where they can go on island, what activities you approve of, and who they can, and can't, spend time with.**
- **Monitor your teen's activities and peers.**
- **Provide clear, consistent discipline without being too extreme or physical.**
- **Show your teen empathy and help them form positive values.**
- **Support and be actively involved in your teen's education.**
- **Encourage your teen to try his/her best in school and plan for the future.**
- **Encourage your kids to actively participate in their school's Red Ribbon activities**

Use Red Ribbon Week as a way to start (or continue) a conversation with your kids about drugs and alcohol. You are their biggest influence!